Usability review

granada.geokeda.es

Hover over a guideline for more information, examples of good practice and importance to the overall user experience.

N/A = not applicable or can't be assessed

Optional - Provide a short rational for the score, such as a description of the issues found; examples of good practice and the likely impact for users.

Features & functionality

#	Guideline	Score	Comments
1	Features and functionality meet common user goals and objectives.	**Good**	*Las categorías están muy acotadas, por lo que si entras en el grupo de una actividad solo verás cosas de esa actividad.*
2	Features and functionality support users desired workflows.	**Good**	*Mismo comentario que en la casilla anterior.*
3	Frequently-used tasks are readily available (e.g. easily accessible from the homepage) and well supported (e.g. short cuts are available).	**Very poor**	*Difícil acceso a los sitios que quieres ver por que hay demasiados pasos hasta llegar a tu objetivo.*
4	Users are adequately supported according to their level of expertise (e.g. short cuts for expert users, help and instructions for novice users).	**Poor**	*No hay ningún sistema de ayuda.*
5	Call to actions (e.g. register, add to basket, submit) are clear, well labelled and appear clickable.	**Poor**	*Los botones y etiquetas clikables a veces pasan desapercibidas.*

Homepage / starting page

#	Guideline	Score	Comments
6	The Homepage / starting page provides a clear snapshot and overview of the content, features and functionality available.	**Good**	*Con el horario de la página de inicio puedes ver rapidamente que actividades hay esa semana.*

7	The home page / starting page is effective in orienting and directing users to their desired information and tasks.	**Poor**	

8	The homepage / starting page layout is clear and uncluttered with sufficient 'white space'.	**Very poor**	*Muy sobrecargada y agobia un poco.*

Navigation

9	Users can easily access the site or application (e.g. the URL is predictable and is returned by search engines).	**Poor**	

10	The navigational scheme (e.g. menu) is easy to find, intuitive and consistent.	**Good**	

11	The navigation has sufficient flexibility to allow users to navigate by their desired means (e.g. searching, browse by type, browse by name, most recent etc…).	**Moderate**	*Solo se puede buscar por categorías.*

12	The site or application structure is clear, easily understood and addresses common user goals.	**Moderate**	

13	Links are clear, descriptive and and well labelled.	**Moderate**	*Bien etiquetados pero algunos están mal situados.*

14	Browser standard functions (e.g. 'back', 'forward', 'bookmark') are supported.	**Good**	

| 15 | The current location is clearly indicated (e.g. breadcrumb, highlighted menu item). | **Moderate** | *No hay mapa del sitio.* |

| 16 | Users can easily get back to the homepage or a relevant start point. | **Moderate** | |

| 17 | A clear and well structure site map or index is provided (where necessary). | **Poor** | *No hay mapa de la esturctura.* |

Search

| 18 | A consitent, easy to find and easy to use search function is available throughout (where desirable). | **Very poor** | *No tiene buscador general. Solo hay buscador en los muros y no es muy util.* |

| 19 | The search interface is appropriate to meet user goals (e.g. multi-parameter, prioritised results, filtering search results). | **Very poor** | *El buscador de los muros no permite filtrado.* |

| 20 | The search facility deals well with common searchs (e.g. showing most popular results), misspellings and abbreviations. | **Very poor** | *La búsqueda devuelve por el orden en la base de datos.* |

| 21 | Search results are relevant, comprehensive, precise, and well displayed. | **Good** | *La búsqueda del muro se realiza correctamente.* |

Control & feedback

| 22 | Prompt and appropriate feedback is given (e.g. following a successful or unsuccessful action). | **Good** | *Aparece mensaje en ventana emergente cuando hay un error* |

| 23 | Users can easily undo, go back and change or cancel actions; or are at least given the chance to confirm an action before commiting (e.g. before placing an order). | **Poor** | *Hay que temrinar los procedimientos una vez inciados* |

| 24 | Users can easily give feedback (e.g. via email or an online feedback / contact us form). | **Excellent** | *El formulario de contacto es accesible desde el footer en todas las páginas* |

Forms

| 25 | Complex forms and processes are broken up into readily understood steps and sections. Where a process is used a progress indicator is present with clear numbers or named stages. | **Poor** | *Piden toda la información de una vez.* |

| 26 | A minimal amount of information is requested and where required justification is given for asking for information (e.g. date of birth, telephone number). | **Poor** | |

| 27 | Required and optional form fields are clearly indicated. | **Good** | |

| 28 | Appropriate input fields (e.g. calendar for date selection, drop down for selection) are used and required formats are indicated. | **Excellent** | *Tiene inputs especificos para cada campo que lo necesita.* |

| 29 | Help and instructions (e.g. examples, information required) are provided where necessary. | **Poor** | *No hay ningún tipo de ayuda o instrucciones.* |

Errors

| 30 | Errors are clear, easily identifiable and appear in appropriate location (e.g. adjacent to data entry field, adjacent to form, etc.). | **Poor** | *Todos los mensajes de errores son un mensaje emergente en la parte superior y todos iguales.* |

| 31 | Error messages are concise, written in easy to understand language and describe what's occurred and what action is necessary. | **Good** | |

| 32 | Common user errors (e.g. missing fields, invalid formats, invalid selections) have been taken into consideration and where possible prevented. | **Moderate** | |

| 33 | Users are able to easily recover (i.e. not have to start again) from errors. | **Good** | *La mayoría de campos que estaban rellenos se quedan rellenos.* |

Content & text

| 34 | Content available (e.g. text, images, video) is appropriate and sufficiently relevant, and detailed to meet user goals. | **Poor** | |

| 35 | Links to other useful and relevant content (e.g. related pages or external websites) are available and shown in context. | **Very poor** | *La única reeferencia a una web externa es Facebook y es una imagen que pone "búscanos" y no esta enlazada ni hay enlace. Hay 3 enlaces a pie de página* |

| 36 | Language, terminology and tone used is appropriate and readily understood by the target audience. | **Good** | |

| 37 | Terms, language and tone used are consitent (e.g. the same term is used throughout). | **Good** | |

| 38 | Text and content is legible and scanable, with good typography and visual contrast. | **Moderate** | |

Help

39	Online help is provided and is suitable for the user base (e.g. is written in easy to understand langugage and only uses recognised terms). Where appropriate contextual help is provided.	**Good**	
40	Online help is concise, easy to read and written in easy to understand language.	**Poor**	*Hay demasiada información, no esta bien sintetizada.*
41	Accessing online help does not impede users (i.e. they can can resume work where they left off after accessing help).	**Poor**	*La ayuda es una pestaña más, igual a todas las del resto de la web.*
42	Users can easily get further help (e.g. telephone or email address).	**Moderate**	*Hay un formulario de contacto por correo electronico.*

Performance

43	Site or application performance doesn't inhibit the user experience (e.g. slow page downloads, long delays).	**Moderate**	*Algúnas partes de la web tienen cargas algo lentas.*
44	Errors and reliabilty issues don't inhibit the user experience.	**Good**	
45	Possible user configurations (e.g. browsers, resolutions, computer specs) are supported.	**Very poor**	*La web no es responsive.*

Overall usability score (out of 100) *	**57**	-	**Moderate**

* Very poor (less than 29) - Users are likely to experience very significant difficulties using this site or system and might not be able to complete a significant number of important tasks.

* Poor (between 29 and 49) - Users are likely to experience some difficulties using this site or system and might not be able to complete some important tasks.

* Moderate (between 49 and 69) - Users should be able to use this site or system and complete most important tasks, however the user experience could be significantly improved.