

## **ALBERTO VELARDE**

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### **PROFESSIONAL EXPERIENCE**

ANGEL'S AUTO GLASS, PHOENIX, AZ

Auto Glass Technician, January 2024 ... June 2025

- Provided customer service in English and Spanish to clients all around the Phoenix area.
- Repaired and replaced windshields in vehicles while handling different tools.
- Managed cash transactions worth up to \$2,000 per day with zero discrepancies.

KLASSY AUTO GLASS, PHOENIX, AZ

Auto Glass Technician, November 2022 ... December 2023

- Communicated effectively with customers about timelines and cost.
- Researched and purchased different types of windshield online and in-person.
- Collected all windshield purchases and organized them back in storage for proper handle of materials.
- Delivered windshields and installed them in different car models.

PIXEL, HERMOSILLO, MX

Cell Phone Repair Technician, March 2019 ... September 2022

- Troubleshooted cell phones, including iPhones to determine the cause of failure.
- Provided maintenance and repaired different cell phone models.
- Performed micro soldering of micro components in cell phones.

### **EDUCATION**

University of Sonora, Bachelor of Arts in Graphic Design, with a focus in web design

### **TECHNICAL SKILLS**

Languages & Frameworks: HTML, CSS, Javascript, React and Tailwind.

Back-End & Database: PostgreSQL.

Version Control: Git, GitHub.

Design Software: Photoshop, Illustrator, and InDesign.

Languages: Fluent in English and Spanish