Jose Amarante

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Skills & Expertise

Languages: Fluent in Spanish

Software: HTML5, CSS, JavaScript, C#, Python, SQL, and The Microsoft Suite.

Hardware: Can troubleshoot hardware, networking issues and actively Identify computer components

Professional Experience

Food Town | Bronx, NY

Cashier (January 2021 – May 2021)

- Issued \$1000+ in discounts on weekly basis, change, and refunds to customers leading to high customer satisfaction
- Accommodated 50+ customers in locating items daily which resulted in more sales
- Maintained seven Registers to be in clean conditions due to Covid Safety Guidelines
- Maintained and reconciled a cash register processing \$3,000 of sales with zero errors

Rainbow Shops | Bronx, NY

Junior Manager (July 2017-October 2019)

- Coordinated 30 employees by giving instruction when manager was out
- Regulated seven Point-of-Sale Systems resulting in little to no software issues
- Organized shoes inventory of over 500+ pairs which increased inventory percentage
- Proactively responded to unmet client needs on daily basis.

Volunteer Experience

International School for Liberal Arts | Bronx, NY

Assistant (September 2017- June 2018)

- Tutored 10+ students struggling in mathematics to achieve a passing grade of 80%
- Assisted in organizing food drive to give food to 100+ families

Education

Year Up New York, New York, NY

Participant (March 2021 - Feb 2022)

- Accruing 200+ hours of hands-on training in Software Development Track as part of a one-year career development program that includes six months of college-level courses and professional training followed by a six-month internship
- Served as Operations Manager and managed the room set up, facilitated welcome, overview, and action items

Monroe College - *Computer Information Systems AS*, Bronx, NY (September 2018 – April 2020)

- Achieved Dean's List
- Graduated with Cum Laude