

Proceso de Encuestas y Feedback, gestión de consultas y quejas de clientes

SQS

The screenshot shows the Amazon SQS console for a queue named 'sqs-encuestas'. The queue is of type 'Standard' and is encrypted with an Amazon SQS key (SSE-SQS). The URL is <https://sqs.us-east-1.amazonaws.com/940812169740/sqs-encuestas>. The dead-letter queue is empty.

Below the details, the 'Lambda triggers' tab is selected, showing one trigger. The trigger is named 'Encuestas' and is of type 'Standard'. It is currently 'Enabled' and was last modified on 7/13/2024 at 8:48:44 PM.

UUID	ARN	Status	Last modified
3915889a-74ef-4302-bb53-9b514989ecd3	arn:aws:lambda:us-east-1:940812169740:function:ProcesarEncuesta	Enabled	7/13/2024, 8:48:44 PM

SNS

The screenshot shows the Amazon SNS console for a topic named 'Encuestas'. The topic is of type 'Standard' and has a display name of '-'. The ARN is [arn:aws:sns:us-east-1:940812169740:Encuestas](https://sns.us-east-1.amazonaws.com/?topic=arn:aws:sns:us-east-1:940812169740:Encuestas). The topic owner is '940812169740'.

Below the details, the 'Subscriptions' tab is selected, showing three subscriptions. All three subscriptions are 'Confirmed' and use the 'LAMBDA' protocol.

ID	Endpoint	Status	Protocol
00859e52-e3a4-4608-85dd-7fb714e640...	arn:aws:lambda:us-east-1:940812169740...	Confirmed	LAMBDA
dd35aa09-39af-44ba-8123-9149fd41dc52	jose.garayar@utec.edu.pe	Confirmed	EMAIL
ed74b330-26ea-4e33-9a33-8988b5734...	arn:aws:lambda:us-east-1:940812169740...	Confirmed	LAMBDA

DynamoDB

DynamoDB **tbl_encuestas**

Tables (11)

- Any tag key
- Any tag value
- Find tables by table name
- 1

tbl_encuestas

Scan or query items

☒ Scan ☐ Query

Select a table or index: Table - tbl_encuestas

Select attribute projection: All attributes

Filters

Run **Reset**

Completed. Read capacity units consumed: 2

Items returned (1)

	tenant_id (String)	encuesta_id (String)	cliente_id	comentarios	fecha
<input checked="" type="checkbox"/>	XDel	67890	12345	EL SERVICIO FUE EXCELENTE ...	2024-07-13

S3

Amazon S3 **Buckets** **xdel-encuestas**

xdel-encuestas Info

Objects (1) Info

Objects are the fundamental entities stored in Amazon S3. You can use [Amazon S3 inventory](#) to get a list of all objects in your bucket. For others to access your objects, you'll need to explicitly grant them permissions. [Learn more](#)

Find objects by prefix

	Name	Type	Last modified	Size	Storage class
<input checked="" type="checkbox"/>	documents/	Folder	-	-	-

Amazon S3 **Buckets** **xdel-encuestas** **documents/**

documents/ Copy S3 URI

Objects (1) Info

Objects are the fundamental entities stored in Amazon S3. You can use [Amazon S3 inventory](#) to get a list of all objects in your bucket. For others to access your objects, you'll need to explicitly grant them permissions. [Learn more](#)

Find objects by prefix

	Name	Type	Last modified	Size	Storage class
<input checked="" type="checkbox"/>	XDel/	Folder	-	-	-

aws

Services

Search

[Alt+S]

N. Virginia

votlabs/user3223834+jose.garayar@utec.edu.pe @ 9408-1216-9740

Amazon S3

Buckets

xdel-encuestas

documentos/

XDel/

XDel/

Copy S3 URI

Objects

Properties

Objects (1) Info

Copy S3 URI

Copy URL

Download

Open

Delete

Actions

Create folder

Upload

Objects are the fundamental entities stored in Amazon S3. You can use [Amazon S3 inventory](#) to get a list of all objects in your bucket. For others to access your objects, you'll need to explicitly grant them permissions. [Learn more](#)

Find objects by prefix

< 1 >

	Name	Type	Last modified	Size	Storage class
	encuesta_67890.json	json	July 13, 2024, 21:45:53 (UTC-05:00)	158.0 B	Standard