



# Jose Garcia

## Full Stack - Web Developer

I am a web developer with a passion on technology and programing, ready to work and learn new technologies and with the ability to work under pressure. My goal is to be part of your team and meet the goals together.

## Contact

### Phone

332-968-6053

### Email

garciacolim@hotmail.com

### Address

2814 M. Hidalgo, El Salto  
Jalisco 45693

## Education

2023

**Full Stack - Web Developer**  
Academlo

2011

**Middle School**  
Secundaria #81

## Expertise

- Problem resolution
- Teamwork
- Attention to detail.
- Flexibility
- Testing
- Troubleshooting

## Language

English

Spanish

## Experience

### 2020 - Currently Working

Herbalife | Av. Camino Al Iteso 8900, Interior 1-A, COI. El Mante. Tlaquepaque

#### Customer service representative

I started working as a sales order agent, taking orders for Independent Distributors, 2 weeks later started taking training for Member Services. My new role was to help Distributors grow to higher levels providing information to help them grow and also supported the training team testing the new tools implemented for agents to provide a better customer service. Last year in Aug 2022 a new position was open as a VFS (Virtual Floor Support) agent which my new role was to support the agents that had any questions to help answer Distributors questions.

### 2019 - 2020

AT&T | Anillo Perif. Sur Manuel Gómez Morín 8316, Mirador del Tesoro, 45608 San Pedro Tlaquepaque, Jal.

#### Customer service representative

My role in at&t in the retention department was to avoid customer disconnecting lines because other companies offer a better price or plan, offering discounts or different plans to reduce the monthly payment.

### 2015 - 2018

Wheelys | Guadalajara International Airport

#### Customer Support

Assisted multiple airlines with disabled customers offering wheelchair service, taking customers all the way to the airplane or from the airplane to pick luggage and then to the parking lot.

## Reference

### Jose Sosa

Electrician, Datanet

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### Jonatan Garcia

Rental Cars, Premium Rental Car

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