



JOSÉ DANIEL LORENZANA MEDINA

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EDUCATION

BSc in Systems Engineering

**University of San Carlos de
Guatemala (USAC)**

2022 – Present (7th semester)

High School Diploma in Science
and Letters with a Focus on
Computer Science

Colegio Bilingüe El Prado

2020 – 2021

SOFT SKILLS

- Effective Communication
- Teamwork
- Critical Thinking
- Problem Solving

INTERESTS

- DevOps
- Continuous Learning
- Self-improvement
- Piano (Music)
- Travel

LANGUAGES

Spanish: Native
English: Intermediate-Advanced (B2-C1)

About Me

Systems Engineering student at Universidad de San Carlos de Guatemala (7th semester), with a passion for software development, cloud technologies, and DevOps tools. Skilled in backend and frontend development, and currently gaining hands-on experience with Docker, Kubernetes, and Google Cloud Platform. Committed to continuous learning and excellence in software engineering practices.

SKILLS

BACK-END DEVELOPMENT (Intermediate)

- Python • Go • JavaScript • TypeScript • Node.js • Java • C++ • Flask • MySQL

FRONT-END DEVELOPMENT (Intermediate)

- HTML • CSS • JavaScript • React • Bootstrap

TOOLS AND TECHNOLOGIES & CLOUD(Intermediate)

- Docker • Kubernetes • Google Cloud Platform (GCP) • Git • GitHub • Linux • VS Code

WORK EXPERIENCE

Oct 2021 – Dic 2021

Alorica – Vacationer

Customer Service Representative – Alorica (Walmart USA)

- I provided assistance to Walmart customers in the United States, efficiently resolving their questions and issues.
- I developed effective communication and complaint handling skills.
- I collaborated with the team to improve customer satisfaction during the holiday season.

CERTIFICATIONS

Python Total

Udemy

Link: [Certificate - Python Total](#)

Curso Profesional de Docker

CódigoFacilito

Link: [Certificate - Docker](#)

Kubernetes Crash Course

KodeCloud

Link: [Certificate - Kubernetes Crash Course](#)