## Jose Medina

Software Engineer

#### Profile

Creative, detail-oriented, software engineer with a deep experience in operations and account management. Proven track record of client relations, sales, and implementation of successful web applications. Looking to bring my skills to a tech company with global reach.

### Employment History

#### Software Engineer at 100Devs, Los Angeles, CA

January 2022 — Present

- Collaborated with a team of developers to build modern and responsive web applications using best practices
- Built semantically structured full stack web applications
- Applied agile methodologies for project management

#### **Recent Projects:**

**Pokemon Pokedex:** Built a Pokemon Pokedex that can cycle through over 1,000 Pokemon's and show their weight and height. With each Pokemon evolution!

**Other Projects:** Tonight's Dinner Recipe, On-demand background-color changer for Partnered Twitch streamer, and many more

Created full-stack web applications and static websites for different clients across small and medium-sized businesses.

#### Account Manager at Brilar, LLC, Oak Park

December 2020 — Present

- Modified customer service support system to lower complaints, gain customers trust
- Proactively communicated client's issues / ideas with internal stakeholders
- This consultative approach helped me in building strong connections with clients, and ultimately increase their lifetime value
- Reviewed client's services and presented better options to the client along with action items.

# Account Operations Manager at Michigan Landscape Professionals, Brighton

April 2018 — December 2022

- Organized and prioritized work to complete assignments in a timely, efficient manner.
- Analyzed and reported performance levels to the company CEO.
- Brought forth a consistent track record of reliability and punctuality.
- Attained a 90% retention track with clients.

#### **Details**

Waterford, 48329 United States 2488850461 jm248248@gmail.com

#### Links

LinkedIn Github Website

#### **Skills**

HTML5

**CSS** 

**JavaScript** 

React

Node

MongoDB

PostgreSQL

OOP

Web Accessibility

**Account Management** 

**B2B Sales** 

Leadership and Teamwork