

Jose J Orozco

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EDUCATION

University of California, Los Angeles (UCLA)

Los Angeles, CA

Bachelor of Science, Linguistics and Computer Science

June 2024

- Google Hashcode, USC Hackathon, Osher Scholarship.

Los Angeles City College (LACC)

Los Angeles, CA

Associates Degree, Computer Science, CIS Specialization

Feb 2023

- Relevant Coursework: Data Structures, SQL, Object-Oriented Programming, Language Processing.
- Honors: 3x Dean's List Recipient, Presidential Honors for Community Service.

TECHNICAL SKILLS

- **Languages and Frameworks:** HTML, CSS, JavaScript, SQL, Python.
- **Software and Tools:** Github, Visual Studio, Trello, JIRA, Zendesk, QA Testing.
- **Miscellaneous:** Bilingual in English & Spanish, Data Entry, Microsoft Office, Canva, SEO.

WORK EXPERIENCE

Apple

Torrance, CA

Product Specialist

Aug 2024 - Present

- Facilitated product sales, built customer relationships to ensure customer and business goals were met.
- Resolved technical issues for customers and guided patrons for their specific product based needs.
- Connected guests with an array of Apple resources between virtual and in store services leading to increased retention.
- Provided consultation tactics to better assist customers with product selection by responding to technical inquiries.

Focus Your Ideas

Hollywood, CA

Software Engineering Intern

Feb 2023 - Present

- Specialized in Web and QA development at FYI, an AI app startup created by lead of the Black Eyed Peas, will.i.am.
- Created detailed, comprehensive and well structured test plans and test cases for app builds on JIRA.
- Executed manual tests for the app on various operating systems and devices such as iOS, Android and MAC.
- Integrated automated testing tools for web accessibility on various browsers to follow through with ADA compliance.
- Collaborated with cross functional teams to identify, troubleshoot and resolve critical bugs and blockers.
- Performed regression tests to sustain high quality builds and releases; worked with cross functional teams.
- Led bi-weekly sprints to discuss product goals, KPIs, and future JIRA tickets to accelerate tasks.
- Overhauled FYI's website on Zendesk using front end technologies, ensuring responsiveness on various devices.

East Los Angeles College

Monterey Park, CA

Software Quality Assurance Intern

March 2021 - Aug 2021

- Organized and inspected Arduino software and hardware to ensure proper functionality for ELAC's IT department.
- Held weekly standup meetings to discuss future goals and planned out further implementations of Arduino Software.
- Utilized Arduino IDE to run test scripts on Arduinos for software crashes to ensure each Arduino was defect free, then recreated bugs to QA validate against defective models.

National Aeronautics and Space Administration

Los Angeles, CA

L'SPACE Project Management Intern

Sept 2020 - Dec 2020

- Collaborated with a team of PMs to create a proposal based on research done on one of Saturn's moons, Enceladus.
- Identified areas in which to effectively save time by implementing agile methodologies.
- Reduced overhead by planning out each iteration to further discuss, implement, and advance within the Sprint.
- Managed the budget constraints of \$100,000 resulting in a 20% yield cost savings cost of materials for our project, ensuring there were no unnecessary costs included in the grant.

PROJECTS

[Wordle Clone](#)

HTML5, CSS3, React JS, Google Fonts API, UI/UX Design, Firebase, Yarn

- Developed a Wordle Clone in React illustrating design principles containing a clean user interface.
- Inserted a wordbank to test words, added functionality for custom words, and a login via Firebase for authentication.

Automation for Amazon Site

- Automated manual test cases for login authentication on a sample Amazon website using C#.

Google (Google Hashcode)

Software Engineering Entrant

- Implemented functional solutions and features for a related Google Maps city planner problem.