

# Smart Assistant for Fighting Elderly Digital Misinformation through Cognitive Personalisation

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# Excellence

# Project Concept – SAFEAGE



## Need

Older adults are highly exposed to digital misinformation without adaptive tools



## Idea

A cognitive-personalised AI assistant that detects vulnerability and provides real-time support



## Knowledge

Combines behavioural profiling and AI. Surpasses traditional digital literacy programs by offering real-time, user-specific support



# Objectives & Scope

## Scientific

Model cognitive-behavioural risks in digital interaction

## Technological

Create a scalable, adaptive AI assistant

## Social

Enhance trust and confidence of older adults in digital environments

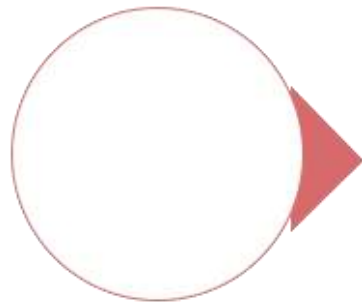
## Economic

Reduce costs from misinformation-related incidents

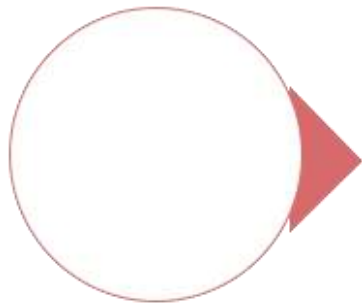
## Environmental

Also, SAFEAGE aims to deliver a validated MVP for NGOs and public use.

# Going Beyond State-of-the-Art

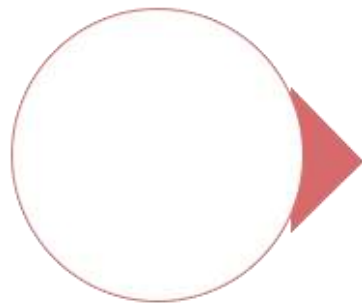


Existing tools are reactive and generic.



SAFEAGE introduces:

- Real-time personalisation
- Emotional and cognitive adaptation
- Modular integration with public platforms



Target: TRL7 and MVP ready for NGO/public use.

# Summary of Key Objectives

Objective	Result	Timeframe	Resources
Profiling Model	≥85% accuracy in detecting vulnerable users	1 year	Research team, ethics board
Personalised Assistant	Functional, adaptive AI tool	1 year	AI/UX developers
Pilot Evaluation	200 users, -20% anxiety, +confidence	2 year	NGOs, clinical/social researchers



# Methodology Overview

## Phase 1

Collect and model  
cognitive-  
behavioural data.



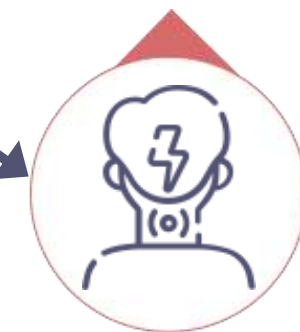
## Phase 2

Develop AI assistant  
with adaptive  
interfaces.



## Phase 3

Deploy and evaluate  
through real-life  
pilots in 3 countries.



Based on mixed methods: qualitative (interviews) + quantitative (metrics)



# Ethical, Open and Inclusive Approach



Gender,  
accessibility and  
digital divide  
explicitly  
considered



Open science  
principles: FAIR  
data,  
anonymised  
publication



Strong  
alignment with  
Horizon Europe  
values



# Impact

# Specific Needs and Expected Results

## Needs

High exposure to scams,  
phishing

Lack of adaptive tools



## Results

- Validated AI assistant
- Open-access dataset on digital vulnerability
- $\geq 20\%$  improvement in digital confidence

# D&E&C Measures

```
graph TD; A[D&E&C Measures] --> B[Dissemination]; A --> C[Exploitation]; A --> D[Communication]; B --> B1["Journals (Digital Health), Conferences (CHI, Aging & Tech)"]; C --> C1["Open-source licensing, B2B & public pathways"]; D --> D1["Co-created NGO campaigns, Web & workshops"];
```

## Dissemination

Journals (Digital Health),  
Conferences (CHI, Aging  
& Tech)

## Exploitation

Open-source licensing,  
B2B & public pathways

## Communication

Co-created NGO  
campaigns, Web &  
workshops

# Target Audience and Expected Outcomes

## Target groups

Older adults with low digital literacy

NGOs in digital inclusion

Public health bodies



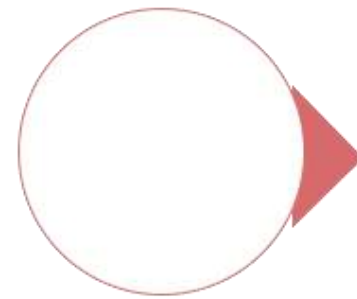
## Outcomes

Integration in 5 local programs

Adoption by 10+ NGOs

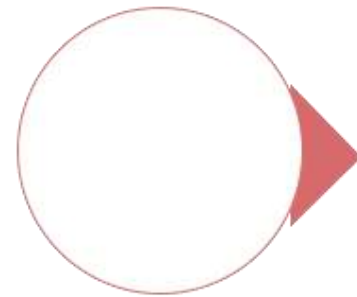
Models used in further research

# Scientific, Economic and Societal Impacts



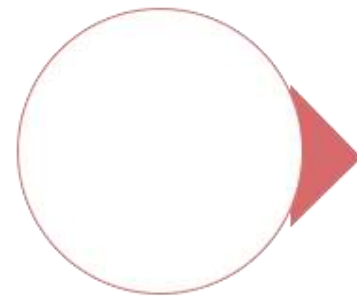
## Scientific

Advances in user modelling and AI for inclusion



## Economic

Reduced public costs linked to fraud and isolation



## Societal

Empowered digital ageing population



# Quality & Efficiency



# Work Plan Overview



# WP Descriptions – WP1 to WP3

WP1

Admin, financial and ethical oversight

WP2

Assistant development and technical iterations

WP3

Pilot deployment with NGOs in Spain, Italy and Germany

WP4

System performance evaluation and profiling validation

WP5

Outreach, communication strategy and exploitation planning

# Consortium Capacity





# Conclusions

# Why SAFEAGE Matters

- SAFEAGE provides an innovative, ethical, and scalable response to a pressing social challenge: digital misinformation among older adults.
- By combining cognitive personalisation and real-time AI support, we address not only the technological gap, but also the psychological and social barriers to digital inclusion.
- The project empowers elderly individuals to navigate digital environments with confidence, autonomy, and safety.
- SAFEAGE is not just a tool — it's a step towards a more inclusive, resilient and digitally literate Europe.



Thanks  
for listening!!

