



# José Flores

## PROFESSIONAL EXPERIENCE

### Front-End Web Developer

TATA CONSULTANCY SERVICES / AUG 2020 - JUN 2024

- Work as a Web Developer to build new features and resolve defects on one of the client's main web application, working with Javascript technologies such ReactJS and NextJS for the front-end side as well with Mulesoft and Springboot in the back-end side.
- Create new client's engagement application using Svelte framework
- Experience in unit testing using Jest Unit and MUnit to ensure quality and functionality of code changes as well as in Test Driven Development (TDD).
- Work in an Agile Environment, participating in all ceremonies to ensure a great time and effort management across the team.

### Helpdesk Analyst

NTT DATA SERVICES / JUL 2016 - JAN 2020

- Assist customers by diagnosing problems and providing resolutions for technical services or care issues over the phone by remoting into the end customer computer.
- Use troubleshooting techniques and tools to identify products that are defective and follow guidelines in issuing service calls/contacts.
- Review and update information for the team's knowledge base to ensure being up to date with the information from all 2 and 3 level teams.

## EDUCATION

### Java Full-stack Web Developer

GENERATION / JAN 2020 - APR 2020

- Front-end (JS, HTML, React, Bootstrap, CSS), Back-end (JavaEE) and Database (MySQL).
- Agile and Scrum methodologies and Soft Skills improvement.

### Biomedical Engineering

CUCEI / JAN 2015 - CURRENT

- Applies knowledge, principles and engineering techniques to solve needs and problems in health market by using design, construction, evaluation and maintenance of medical devices and prothesis.

## TECHNOLOGIES

- ReactJS, NextJS, Svelte, Typescript
- HTML, CSS, JavaScript
- Jest, Cypress
- Git, Github
- Springboot, Mulesoft (basic)

## LET'S CHAT:

- 📍 Guadalajara, Jal
- 📞 331-260-4074
- ✉ josep.plx@gmail.com
- 📁 joserules.github.io
- 🌐 /JoseFloresGonzalez
- 🎮 /JoseRules

## SOFT SKILLS

- Oriented to detail
- Persistent
- Self Taught
- Team player
- Fast Learner
- Adaptable to change

## LANGUAGES

- Spanish: Native
- English: Advanced

## HOBBIES

- Resolving Puzzles
- Traveling
- Going out with friends
- Spend time with family
- Playing Boardgames