

**TICKET NUMBER: ETFKZV38****national express**

Please print your ticket and show it to the driver when boarding your coach, we hope you enjoy your journey.

Lead passenger: **Mr Patricio Fernandez**  
2 Adult

For ticket validation

Ticket type: **SINGLE**  
Journey Ref Outbound: **PHRT-01-3E8D7**Payment of **£17.00** has been charged to your card \*\*\*\*\* 8968**➔ Leaving: STANSTED AIRPORT LONDON to London Stratford****national express**National Express Service: **NX A9**

Date of travel	Departure	Arrive	From	To
<b>Thu 05 Mar 2015</b>	<b>19:35</b> (7:35 PM)	<b>20:25</b> (8:25 PM)	<b>STANSTED AIRPORT LONDON</b> Coach Stn, Bay 15	<b>London Stratford</b> Bus & Rail Stn, Stop L, Great Eastern Rd

**IMPORTANT INFORMATION**

**About your ticket:** Please note your ticket is valid for the date and time specified on your ticket. Amendable tickets require changing prior to departure time and will be subject to an administration fee and upgrade to the current price of the new journey. Open return tickets must also be validated in advance of travel. **Please ensure you arrive 10 minutes prior to departure with your ticket available for inspection.** If travelling with an e-ticket, this must be printed in advance. A small charge will apply for printing tickets at National Express manned locations. Remember to allow extra time (at least 180 minutes) when travelling to an airport.

**Luggage allowance:** You can take two medium sized suitcases, at no more than 20kg each, per person free of charge. Extra luggage, including outsized items, will only be carried if there is space available and the additional item/s are paid for. Up to 3 extra items, per person, can be taken, subject to payment and space.

**Refunds:** Refunds can be made on refundable tickets cancelled 72 hours prior to departure, subject to a £5 per person cancellation fee.

**Other information:** Your seat is only guaranteed to and from the points specified on your ticket.

Customers aged 14 years and over are legally required to wear seatbelts at all times on coaches where fitted. Ask a member of staff for further details.

Most National Express and Eurolines coaches are white with red and blue writing. However, we do use other coaches to meet demand at busy times. Please look out for National Express or Eurolines window stickers and, if in doubt, ask a member of staff.

**Coachcard(s):** If you have booked using a coachcard(s), please show them to the driver as you board every coach.

**Help:** In emergency situations only, please call +44 (0)3717 818181. If you need more help, please see our FAQ

**Call Customer Services +44 (0)8717 818181** (Calls cost 10p per minute plus network extras) if you can not find any answer in the help section.

**Terms & Conditions**

Issued subject to National Express Conditions of Carriage which are available to view online here.

Valid for a single journey on any day except **Fridays** throughout the year.

On the Fridays all ES fares will be shown as Standard Single (SS.)