

JOSE AGUILAR

IT ANALYST PROFESSIONAL SUMMARY

Programming Technician with over 2 years of experience in retail, specializing in technical support, incident resolution, functional testing, and requirements analysis. Currently working as an IT Services Analyst at Carrefour Argentina, managing payment platform operations and ensuring the continuity of critical business solutions. Academically developing expertise in databases and incident tracking tools, with the goal of transitioning into QA/QC roles and becoming a Quality Control specialist.

TECHNICAL SKILLS

- LANGUAGES & FRAMEWORKS: SQL, JAVASCRIPT, VUE.JS, REACT.JS, HTML, CSS
- TESTING & QA: FUNCTIONAL TESTING, BUG REPORTING, INCIDENT ANALYSIS
- TOOLS: ORACLE (IN PROGRESS), POWER BI, GIT, TRELLO
- METHODOLOGIES: AGILE/SCRUM (PRACTICAL EXPERIENCE IN COLLABORATIVE WORKFLOWS)

EDUCATION TECLAB | 2021 - 2023

ASSOCIATE DEGREE IN
PROGRAMMING (COMPLETED)

SOFT SKILLS

- ANALYTICAL THINKING
- PROBLEM SOLVING
- TEAMWORK
- PROACTIVITY
- EFFECTIVE COMMUNICATION

CONTACT INFORMATION

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📍 Capital Federal,
Argentina

👤 <https://joseaac49.github.io/portfolio-jose/>

WORK EXPERIENCE

CARREFOUR ARGENTINA - IT SERVICES ANALYST BUENOS AIRES | 2023 - PRESENT

- TROUBLESHOOT FUNCTIONAL INCIDENTS IN PAYMENT AND LOYALTY SYSTEMS.
- CONDUCT FUNCTIONAL TESTING FOR NEW IMPLEMENTATIONS AND MAINTENANCE.
- GATHER AND ANALYZE REQUIREMENTS IN COLLABORATION WITH IT, OPERATIONS, AND BUSINESS TEAMS.
- ENSURE QUALITY IN RETAIL ENVIRONMENTS BY MONITORING CRITICAL POS SYSTEMS.
- CONTRIBUTE TO PROCESS IMPROVEMENTS FOCUSED ON USER EXPERIENCE AND ERROR REDUCTION.

TECLAB

FRONT-END DEVELOPER INTERN (VUE.JS) ARGENTINA | 2023

- DEVELOPED A RESPONSIVE WEB INTERFACE FOR A UNIVERSITY APP USING VUE.JS.
- COLLABORATED IN UX/UI DESIGN IN AN AGILE, TEAM-BASED ENVIRONMENT.
- FOCUSED ON USABILITY AND MOBILE-FRIENDLY ADAPTATION.

VOLUNTEER EXPERIENCE

ROTARACT BELGRANO

ACTIVE PARTICIPATION IN AN ORGANIZATION FOCUSED ON LEADERSHIP DEVELOPMENT, NETWORKING, AND COMMUNITY SERVICE THROUGH DIVERSE PROJECTS AND ACTIVITIES.