

WORK PLAN – Q1 2026 (JANUARY · FEBRUARY · MARCH)

GENERAL OBJECTIVE

Support the validation, refinement, and real-world readiness of MYHOST BizMate as an AI-driven hospitality platform, using practical hotel and villa operations experience.

The focus is on workflows, usability, automation logic, and owner experience, ensuring the product is realistic, valuable, and ready for pilot deployment.

TIME COMMITMENT

- Estimated dedication: 12–15 hours per week
 - Structure:
 - Weekly working session (60–90 minutes)
 - Ongoing async reviews, feedback, and validation
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COMPENSATION

- Monthly compensation: IDR 6,000,000
- Duration: 3 months (January, February, March 2026)
- Payment cycle: Monthly
- Condition: If the results and progress are not as expected, ZENTARA Living reserves the right to cancel the project.

JANUARY 2026 — OPERATIONAL VALIDATION

Focus:

Validate that MYHOST BizMate reflects real hotel and villa operations.

Activities:

- Review end-to-end workflows:

Lead → Conversation → Booking → Guest Journey → Follow-up

- Validate real usage of WhatsApp, voice calls, and daily operations

- Review dashboard structure and menu logic

- Validate AI agents behavior:

OSIRIS (Operations), BANYU (Guest), KORA (Voice), LUMINA (Sales)

- Identify gaps, friction points, and over-complexity

- Align system language with real hospitality terminology

Output:

- Clear list of operational improvements

- Validation of what works vs what needs adjustment

- Practical recommendations to simplify workflows

FEBRUARY 2026 — FEATURE REFINEMENT

Focus:

Refine features and automation logic before pilot phase.

Activities:

- Validate priority features (must-have vs optional)

- Test real scenarios:

Booking changes, cancellations, guest questions, exceptions

- Review owner control, alerts, and decision points

- Validate automation boundaries and safety rules

- Ensure system supports real-life edge cases

Output:

- Final feature scope for pilots

- Clear readiness checklist

- Confirmation of system stability for real users

MARCH 2026 — PILOT SUPPORT & FEEDBACK

Focus:

Support live pilots and collect real-world feedback.

Activities:

- Support 2–4 pilot properties

- Collect feedback from owners and managers

- Observe real operational usage

- Identify UX issues and missing functionality

- Validate value proposition and operational impact

Output:

- Pilot feedback summary

- Final improvement recommendations

- Go / No-Go validation for market launch

WORKING STRUCTURE

- Direct collaboration with José Carrallo
- Execution-focused, practical contribution
- Continuous alignment with development and operations