

MY HOST BizMate

v2.0-mobile-dec31

Empowering Property Owners with Intelligence

An AI-powered operating system for modern property owners.

Manage operations, guests, marketing and AI agents from one intelligent platform.

IZUMI Hotel Edition

Built for property owners and operators to manage, communicate, and grow smarter with intelligent agents.

Sign In

Email Address

 jose@myhost.com

Password



Sign In

AI POWERED · SECURE · PRIVATE

What is MY HOST BizMate?

MY HOST BizMate is an all-in-one AI platform designed specifically for boutique hotels and villas, streamlining operations and enhancing guest experiences.



Sell more bookings

Boost your sales and convert more inquiries into confirmed stays with intelligent automation.



Communicate automatically with guests

Manage seamless, automated guest interactions 24 hours a day, improving satisfaction.



Control operations from one dashboard

Oversee and manage all facets of your business efficiently from a single, intuitive dashboard.



Platform Overview

MY HOST BizMate integrates advanced modules for effortless hotel management, inspired by Balinese luxury and efficiency.



LUMINA.AI

AI-powered sales and lead management engine.



BANYU.AI

WhatsApp guest assistant for seamless communication.



KORA.AI

Voice Concierge that answer guest calls, manage inquiries,
AND SUPPORT BOOKINGS 24/7 when reception is not
availables.



OSIRIS.AI

Centralized control and operations management
dashboard.

Support Modules

- Guest Journey Automation
- Website & Social Media Management
- Owner Dashboard & Analytics

LUMINA.AI — Sales and Leads

LUMINA.AI is your intelligent system that transforms inquiries into confirmed bookings, optimizing every step of the sales funnel with Balinese inspired elegance and efficiency.



1 Lead Capture

Integration with Instagram, Facebook, Email, and WhatsApp.



2 Centralized Inbox

All communications in one place.



3 Sales Pipeline

Clear tracking of each lead.



4 Automated Follow-ups

Never miss a sales opportunity.



5 Confirmed Booking

Efficient lead conversion.

Key Features:

- Central inbox
- Sales pipeline
- Automated follow-ups
- Customizable message templates



BANYU.AI — WhatsApp Concierge

BANYU.AI is your 24/7 AI Guest Assistant working on WhatsApp, providing impeccable and personalized support.



Answers Guest Questions

Provides instant responses to frequently asked questions from guests.



Checks Availability

Verifies real-time availability for bookings and services.



Sends Confirmations and Reminders

Automates the delivery of booking confirmations and timely reminders.



WhatsApp Coexistence

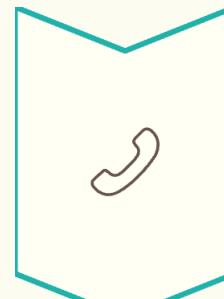
Seamlessly integrates with your existing WhatsApp number, allowing both you and the AI to operate from the same contact.

Offer your guests a fluid and uninterrupted experience with instant responses to their needs.



KORA.AI — Voice Assistant

AI that automatically answers your hotel's phone calls, ensuring no query goes unanswered.



Handles Calls When Reception is Closed

Manages calls outside of reception hours, ensuring continuous coverage.



Answers Booking & Availability Questions

Instantly provides information regarding bookings and real-time availability.



Uses Unified Data

Leverages the same consistent information as WhatsApp and the Control Panel.

Never miss a call again. Provide seamless, exceptional customer service around the clock, ensuring every guest query is answered.



OSIRIS.AI — Operations and Control

AI system for owner operations and supervision, designed with a luxury Balinese aesthetic.

Bookings Overview

Comprehensive insights into all current and upcoming reservations.

Payments & Revenue

Real-time tracking of financial transactions and revenue generation.

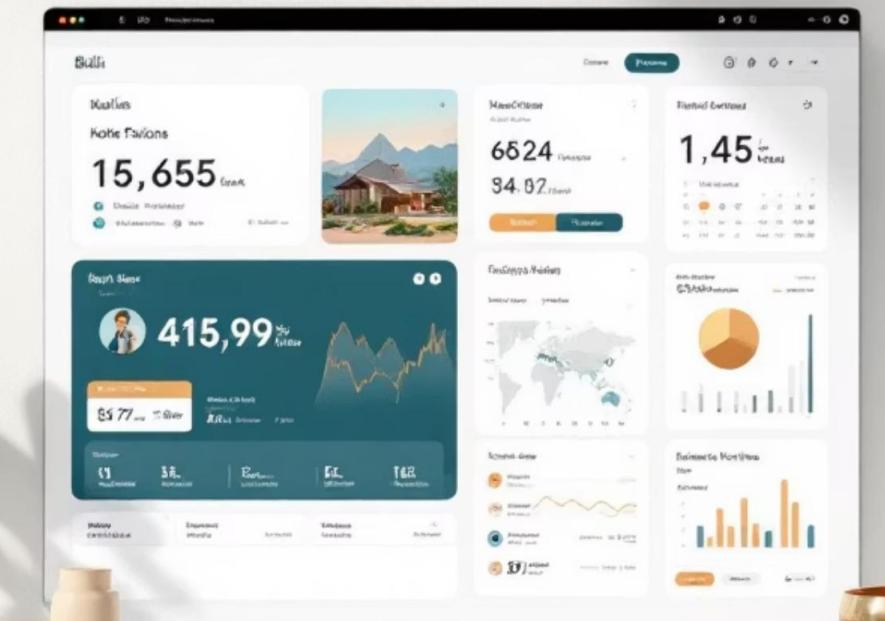
Guest Status

Monitor guest movements and preferences for personalized service.

Alerts & Exceptions

Instant notifications for critical events requiring immediate attention.

The owner supervises. The system executes.



Guest Journey Automation

Accompany your guests at every stage of their journey, from booking to post-departure, with personalized and timely messages.



Before Arrival

Ensure a smooth start with:

- Booking confirmation
- Practical information
- Upsell opportunities



During the Stay

Enhance their experience with:

- Daily tips & greetings
- Weather & local info
- Personalized recommendations



After Departure

Foster lasting connections through:

- Prompt follow-up messages
- Encouraging reviews
- Re-engagement campaigns

Website and Social Media

Elevate your digital footprint with our bespoke content generation and automation suite, tailored for your web presence and social media channels.

Sophisticated Website Presence

- Intuitive booking platform
- Seamless WhatsApp integration
- Optimized for all devices

Dynamic Social Media Engagement

- Automated content for Instagram, Facebook, TikTok
- Scheduled publishing and campaign management
- Automated guest content curation

Real Use Case — Izumi Hotel

Discover how MY HOST BizMate transforms the management of Izumi Hotel, optimizing every aspect of its operations with Balinese elegance.



Leads Captured

All inquiries are converted into potential reservations, automatically.



Follow-ups Automated

Automate key communications to close sales without staff.



Dashboard Overview

Centralized control for all your hotel operations.



Guests Answered

Continuous and personalized support 24/7 thanks to our AI.



Operations Controlled

Complete visibility and management from a single platform.



**One Platform. One System.
Real Automation.**