

Well, when we learned about our “personas,” one of the main things we focused on was that this “persona” is an older adult (between 45 and 54 years old) and is not very familiar with technology. This “persona” usually works with manual processes, so we decided that the prototype had to be as intuitive as possible.

Since we have many selection menus, we didn’t want the interface to have only text, because that can look a bit “boring,” and we also didn’t want to use only images, because our “persona” might forget what each image means and would have to try several options to find the right one. So, for each menu, we added both a representative image and clear, simple text that shows where each menu goes.

That way, our “persona” helped us see that we needed to make some specific design choices.