Jose Bautista

Web Engineer/ IT Support / Bartender

👤 Summary

Combining a Computer Science degree, bartending certification, and customer-centricity. Proficient in remote IT support and skilled in crafting memorable experiences through bartending. Committed to exceptional user satisfaction.

🎓 Education

Bacholor Of Science in Computer Science, CUNY Lehman College, Bronx, New York

August 2017 — December 2020

Bartenders Certificate, American Bartending School, New York, New York

May 2023 — June 2023

💼 Employment History

College Assistant at CUNY BMCC, New York New York

August 2014 — July 2020

- Provided adept remote troubleshooting and technical support to professors for a range of computer issues, consistently showcasing strong IT problem-solving skills.
- Oversaw critical mail-room functions, ensuring seamless distribution and managing mail equipment to maintain uninterrupted workflow.
- Meticulously maintained comprehensive records of materials and supplies, optimizing resource management.
- Skillfully operated office equipment, including computers, adeptly downloading files, preparing digital image files using diverse software applications, and contributing to mail-room functions.

Seasonal Remote Intern, Project Specialist at CUNY Tech Prep, New York New York

June 2021 — September 2022

- Facilitated effective communication between students and instructors throughout the summer cohort.
- Empowered students to identify and capitalize on program-related prospects.
- Directed and managed a remote hackathon, involving workshops and training for 75+ participants
- Contributed to essential student data collection, optimizing outreach and aligning services with dynamic industry requirements.

Details

New York City
United States
917-402-8775
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Links

LinkedIn

Skills

Creative Thinking

Customer Service

IT Trouble Shooting

Microsoft Office Proficiency

Technical Fundimentals

Teamwork

Organization

Adaptability

Effective Communication

Problem Solving

Multitasking

Conflict Resolution

Interpersonal Skills

Process Improvement

Bartending Techniques

Technical Skills

Visual Studio Code, React.js, Javascript, HTML, CSS, Git, Github, SSH, MacOS, WindowsOS

Languages

English

Spanish

★ Projects

Weather App

Created a weather app that allows users to search for accurate and current weather information for locations around the world, including cities, countries, and villages. I leveraged axios to integrate with the Openweathermap API, which provides weather data.

Technologies used: JavaScript, React.js, HTML, CSS, Axios

 (Click here to visit the site!)

Messaging App

Developed a messaging forum where members can engage with others across the user network. Also, I enabled users to log in with their Google account and moderated the forum to automatically detect and warn against the use of profanity.

Technologies used: JavaScript, React.js, HTML, CSS, Firebase

(Click here to visit the site!)

NYPD Shooting Incidents Data

Using Python's Jupyter Notebook I was able to extract data on shooting incidents across NYC. The data is also visualized across several heat maps, allowing you to identify areas with high crime.

Technologies used: Python

(Click here to visit the site!)