

## Remark

– This price is product price only

- Document and price is for initial price estimation only, can't use as reference in sale and order transaction.

- The calculation from this program is an initial calculation only. The price can be increased or decreased depends on actual product size, transportation distance, product specification, special product, promotion etc.

## Term and condition of price matrix

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3. The price with above detail can be used as reference within 30 days from the date of estimation.

4. The price includes standard part, cornice, corner flashing and glass.

5. The Company reserves the right to adjust price and conditions as required without advance notice.

## Production and transportation conditions

1. The Company will start the production once deposit is settled or complies with prior agreement.

2. The Company will start the production once drawing with signature of customer or customer's authorized person is received.

3. The Company will deliver the product to ground floor of designated delivery point. Schedule of delivery will be decided from both parties afterward.

4. The customer is responsible to prepare standard opening as specified by the Company for example level, vertical, horizontal lines and exact opening. The Company reserves the right to hand over the product if the opening is not within standard until the modification is completed.

5. The customer must pay 100% of product and service fee in order to start the production of product.

6. The Company will start the production after deposit is settled or agreed condition. After payment has been made, product specification change is not accepted.

7. Product ownership belongs to the company until payment is settled.

#### Warranty

1. Please read user manual thoroughly before operating the product for safety and extensive use of product lifespan.

2. The Company warranty covers from the date that the product leaves company's facility with below detail:

Vinyl profile 10 years warranty covers discoloration, peel, decomposed, crack, break, twisted, bow.

Hardware 1 year warranty covers rust on part and mechanical parts, obstructed operation or not able to operate.

Installation service 1 year warranty covers water leakage, operation. This warranty covers only normal operation and the warranty shall revoke immediately under following circumstances:

1. Natural disaster such as flood, earthquake or force majeure.

2. Abnormal use or extreme operation.

3. Damage from prohibited chemical agent such as thinner or any chemical product that react to the product.

4. The Company reserves the right not to provide warranty on accident from glass as this should be under user's precaution.

5. Damage from reparation or modification by non-WINDSOR certified technician.

6. The Company reserves the right to clean the product immediately after the installation.