

José Luis Sánchez Carrasco

FULL STACK DEVELOPER

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EXPERIENCE

June 2023 - Current

Full Stack Developer and Analyst, NEORIS

- **Full Stack Development:** Led development initiatives for the Comunidad de Madrid's Madrid Digital project. Utilized a robust tech stack including Java, Spring Boot, and Maven for backend development, and JavaScript, XHTML, JSP, CSS, and SCSS for frontend development.
- **Database Management:** Expertly managed Oracle Databases, programming extensively in PL/SQL. Ensured data integrity and optimized database performance to support high-demand applications.
- **Problem Solving and Incident Management:** Actively resolved technical issues and incidents for the client, enhancing system reliability and user satisfaction. Conducted detailed analysis and implemented effective solutions.
- **Project Estimation and Task Management:** Created comprehensive project estimates and timelines, ensuring timely delivery of high-quality deliverables. Maintained clear communication with stakeholders to align expectations and outcomes.
- **Cross-Functional Collaboration:** Worked closely with cross-functional teams to drive innovation and project success, contributing to a collaborative work environment.

September 2019 – March 2020

Customer Service Assistant, Real Murcia Club de Fútbol

- **Customer Assistance:** Provided exceptional assistance to patrons, ensuring a seamless experience for those requiring support.
- **Ticket Distribution:** Managed ticket distribution efficiently, handling outdoor ticket booths and ensuring swift service during peak times.
- **Crowd Management:** Assisted with crowd management and provided information to enhance the visitor experience.
- **Issue Resolution:** Collaborated with team members to address and resolve any issues promptly, maintaining a high standard of customer satisfaction.
- **Client Interaction:** Engaged with patrons to provide information and support, ensuring a positive experience and fostering loyalty to the club.

EDUCATION

Sep 2021 – June 2023

Higher National Diploma in Web Application Development, CESUR

Sep 2017 – June 2024

Bachelor's Degree in Computer Engineering, Universidad de Murcia

Sep 2015 – June 2017

Technological Baccalaureate, Maristas

SKILLS

Project management

Organization

Leadership

Data analysis

Problem-solving

Client Relations

Communication

Team Collaboration

Creative