Jose Hernandez

Full Stack Web Developer

Highly motivated developer with strong problem-solving and communication skills with a passion for building quality software. Seeking to be part of a motivated team that will allow me to support and add value to an amazing product as well as hone my skills as a developer.





hello@hernandez-jose.com



Berlin, Germany



in linkedin.com/in/jose-ehg



github.com/josemanki

WORK EXPERIENCE

Front End Web Developer GoQR

08/2021 - Present

Berlin, Germany

Reputation management service for business owners. Currently on POC stage.

- Implemented features for the admin dashboard using Typescript, React and Bootstrap
- Led the migration from Bootstrap to Styled Components.
- Actively contributed to our team working with Scrum methodologies.
- Contributed to a fully-remote async team using PR reviews as the main tool for code quality and team collaboration.

Customer Service Specialist

N₂6 Operations

09/2019 - 09/2021

Berlin, Germany

Achievements/Tasks

- Focused on complex cases, requiring proactive communication with different departments within the organization.
- Maintained high performance consistently, exceeding targets by over 5% above the market averages in all KPIs.
- Took initiative and engaged into projects in addition to my basic responsibilities, requiring analysis on the observed results.
- Provided shadowing sessions and mentorship to the newest colleagues within our team and external contact centers.

Social Media Moderator

Arvato Bertelsmann

02/2018 - 09/2019

Berlin, Germany

Achievements/Tasks

- Constantly exceeded expectations for my role, which led to joining the Quality Analysis team as a backup for the Spanish Market.
- Performed moderation tasks for High-Priority content, requiring special training and permissions.
- Acted as first point of contact for new hires on their nesting stage, helping their early development for the job.

EDUCATION

Fullstack Web Development

SPICED Academy

01/2022 - 04/2022

Berlin, Germany

BA Modern Languages

Universidad Arturo Michelena

08/2016 - 12/2017

Valencia, Venezuela

SKILLS

PERSONAL PROJECTS

Urban Fashion (Ecommerce website)

Fully-featured Ecommerce website, including shopping cart, ordering, Stripe payments. Currently building an admin dashboard and CMS

DofusLab - Open Source Contributions

- The project is carried out using NextJS with Typescript for the Frontend, as well as Flask and PostgreSQL for the backend.
- Notable maintainer of DofusLab An open source tool for the game Dofus with a daily average of 800 active users. I have developed one of the core features of the website, user profiles.

Twitter Clone

Simple Twitter clone made using Next.is, Typescript and SanityCMS. Supporting tweeting and commenting, as well as image uploads.

VOLUNTEERING

Scrimba Discord Community

- Active member of Scrimba's Discord Community, providing help to newer developers following Scrimba's curriculum, answering Javascript and React questions mostly.

LANGUAGES

English

Full Professional Proficiency

Spanish

Native or Bilingual Proficiency