

# Joseph Barnett

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## SUMMARY

I work closely with customers on a day-to-day basis to educate them on the outdoors, which I know can improve their health and well-being. My aim is to provide the best experience to my customers in relation to their specific demands. I strive to improve my skills and use my past experiences to better my self. For the past three years, my career has given me transferable soft-skills including communicating with customers, working within a diverse range of teams and consistently producing work that meets company standards. I am now looking for a career in tech and believe the course at La Fosse is my best opportunity. I know the course will give me the skills I need to be successful whilst building on my prior knowledge, enabling me to succeed in any tech environment.

## EXPERIENCE

**Outdoor Activity Instructor**, 04/2023 - Current

**Wyedean Canoe Centre** - Ross-On-Wye, Monmouthshire

- Working for Wyedean has furthered my experience in a customer facing role, where I work with groups of up to 16 people, guiding them and sharing useful knowledge whilst keeping them safe and being in control in a high risk environment.

**Outdoor Activity Instructor Apprentice**, 09/2022 - 04/2023

**Freelance** - Bristol, North Somerset

- Freelancing as an instructor taught me how to best manage my own time and use my organisational skills to find work and deliver high quality instruction. I was able to build a good reputation across multiple companies all whilst studying full time. It was exciting to see the inner dynamics of various companies and to adapt to constantly changing environments.

**Outdoor Activity Instructor (apprentice)**, 07/2021 - 09/2022

**Mendip Activity Centre** - Bristol, England

- Mendip Activity centre gave me an introduction to working in a big team of people and taught me to deliver successful and professional activity sessions, all whilst building and maintaining relationships with friends who I am still close with today.

## SKILLS

- Strong IT skills, currently learning HTML, CSS and JavaScript
- Listening to others and finding the best way to reach a conclusion
- Calm under pressure
- Great Interpersonal Skills, experience leading group activities with customers
- I always approach tasks with a positive mindset

## EDUCATION

**FDSC Outdoor Leadership Foundation**

**Degree** : Outdoor Education, 2024

**University of South Devon College** -

Paignton, TOB

Modules and Assignments included:

- Developing Academic & Professional Skills
- Principles of Outdoor Leadership
- Working with Groups in Dynamic Environments
- Environment, Impact and Sustainability
- Planning and Delivering in the Outdoors
- Legislation and Risk

**A-Levels**, 2016

**Churchill Academy and Sixth Form** -

Bristol

- Information Technology - Distinction\*
- Media Studies - C
- Product Design - C