

KEY SKILLS

- SQL • R • Python • Tableau
- Databricks • Excel • HTML/CSS • Agile • Project Management • Analytical Decision Making • HR & Management Practices • Creation of Reports and Presentations • Staffing and Performance Evaluations
- Languages: English & Korean (Intermediate)*

EDUCATION

Bachelor of Business Administration Major in Management & Human Resources	May '24
University of Iowa	Iowa City, Iowa
<ul style="list-style-type: none">• CGPA: 3.5/4.0• Relevant Coursework:<ul style="list-style-type: none">◦ Project & Team Mgmt Business Communications Negotiations Performance Mgmt◦ Human Resources Employment Law Staffing & Talent Mgmt Leadership Development	
Bachelor of Business Administration Major in Analytics & Information Systems	May '24
University of Iowa	Iowa City, Iowa
<ul style="list-style-type: none">• CGPA: 3.3/4.0• Relevant Coursework:<ul style="list-style-type: none">◦ Advanced Database Mgmt Data Wrangling Data Mining Operations Mgmt Digital Product Mgmt Information Systems Computational Thinking (Python)	

PROJECTS

Data Wrangling Project
<ul style="list-style-type: none">• Leveraged Unemployment & macroeconomic data to derive strategic insights, deliver measurable outcomes, & provide actionable recommendations using data visualization tools, statistical software, & Excel. Analyzed correlation between unemployment demographics & macroeconomic factors utilizing R, Excel, & Tableau
Data Management Project
<ul style="list-style-type: none">• Employed Hive, Pyspark, Spark SQL, & Databricks to tackle business challenges with structured data sources
Python Projects
<ul style="list-style-type: none">• Developed small applications including a student loan calculator, airport delay calculator, & potential heart attack prevention analysis using Python with Pandas & NumPy

RELATED EXPERIENCE

Data Analysis For Iowa Heartlanders	Jan '24 - Present
University of Iowa	Iowa City, Iowa
<ul style="list-style-type: none">• Enhanced analysis for Heartlanders ECHL hockey team by integrating ticketing, promotional, & player data using data visualization, statistical analysis tools, & sports data analytics• Leveraged data analytics software & statistical analysis skills to evaluate two-way players & performance data, informing future negotiations with affiliate teams (Iowa & Minnesota Wild)• Recommended marketing strategies based on analysis of promotional, attendance, & ticketing data using Excel, Tableau, R, Python	

WORK EXPERIENCE

Parking Garage Attendant	May '22 - May '23
University of Iowa	Iowa City, Iowa
Customer Service <ul style="list-style-type: none">• Assisted customers with exceptional customer service, providing information, answering questions, & offering directions• Managed parking and traffic control to facilitate vehicle flow in assigned area.• Guided customers on navigating parking structures, including meters & ticket systems	
Sports Tournament Staff	Jan '19 - Aug '21
IGNIT Sports and Fitness	Grimes, Iowa
Event Staff and Customer Service <ul style="list-style-type: none">• Responded quickly and effectively to maintenance requests to minimize facility operations disruption.• Maintained positive relationships with management, staff, and guests by providing excellent customer service.• Conducted inspections of equipment and facility and addressed any issues	

Volunteer Experience

Korean United Methodist Church | Des Moines, IA | 2019 - Present

- Mentored and chaperoned kids ages 11 - 16
- Helped with event setup and clean up

LEADERSHIP & CAMPUS INVOLVEMENT

- Member of SHRM | University of Iowa | Aug 2022 - May 2023
- Crypto Currency Club | University of Iowa | Aug 2022 - May 2023
- Data Mining Competition | University of Iowa | Dec 2023
- SQL Hackathon | University of Iowa | Nov 2023