

JOSEPH NG'ANG'A

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City: Nairobi, Kenya

Portfolio: <https://joseph034-cpu.github.io/joengash.com>

SUMMARY

Web Developer and ICT Support Specialist with 2+ years of hands-on experience building responsive websites and delivering technical support solutions. Skilled in HTML, CSS, JavaScript, WordPress, and website deployment. Proven ability to optimize website performance, improve user experience, and maintain reliable IT infrastructure. Experienced in working with small businesses and organizations to deliver scalable, user-focused digital solutions. Seeking opportunities in web development, software support, or IT roles within growth-driven tech environments.

TECHNICAL SKILLS

Programming & Web Technologies:

HTML5, CSS3, JavaScript (ES6+), Responsive Design

Tools & Platforms:

Git, GitHub, GitHub Pages, DNS Configuration, Basic Hosting (FTP, Domains)

CMS & E-commerce:

WordPress, WooCommerce, Theme Customization, Plugin Integration

Performance Optimization:

Google PageSpeed Optimization, Asset Compression, Front-end Optimization

ICT & Networking:

LAN/WAN Setup, Network Troubleshooting, Hardware & Software Maintenance, System Upgrades

Design Tools:

Canva (Branding & Social Media Graphics), Basic Adobe Photoshop

Soft Skills:

Problem Solving, Analytical Thinking, Communication, Team Collaboration, Time Management, Attention to Detail

WORK EXPERIENCE

Freelance Web Developer & Graphics Designer

Self-Employed | Feb 2025 – Present

- Designed and developed responsive WordPress and custom HTML/CSS websites for small businesses.
- Delivered end-to-end website solutions including design, development, deployment, and hosting configuration.
- Optimized websites to achieve 95+ Google PageSpeed scores.
- Improved client website performance and usability through structured UI/UX enhancements.
- Created digital branding materials including posters, banners, and social media visuals.

ICT Support & Web Development

Nairobi City Water & Sewerage Company | Sept 2024 – Dec 2024

- Provided ICT support including network troubleshooting, device configuration, and connectivity management.
- Assisted in hardware and software maintenance, reducing system downtime.
- Maintained network uptime.
- Contributed to front-end web development tasks using JavaScript to improve internal system usability.

Web Developer (Contract Project)

Cameo | June 2024 – Sept 2024

- Designed and developed a real estate website with property listings and filtering functionality.
- Improved loading speed by 40% through performance optimization and asset compression.
- Conducted website audits and implemented technical fixes to enhance reliability and responsiveness.

Assistant Network Administrator & Hardware Technician

Geomin Technical Works | Sept 2023 – March 2024

- Supported system maintenance, troubleshooting, and CCTV data management for clients.
- Assembled and upgraded computer systems, ensuring optimal hardware functionality.

- Assisted in data verification and provided technical support for daily operations.

PROJECTS

FIK Restaurante – Restaurant Website

Tech Stack: HTML, CSS, JavaScript

<https://fik-restaurante.vercel.app/>

- Developed a responsive restaurant website showcasing menu, services, and reservation layout.
- Designed clean UI focused on hospitality branding.

Shanda Hotel – Hotel Landing Page

Tech Stack: HTML, CSS, JavaScript

<https://shanda-hotel.vercel.app/>

- Built a luxury-themed hotel website with structured service and room sections.
- Optimized layout for cross-device responsiveness.

Fikira1 – Digital Solutions Website

Tech Stack: HTML, CSS, JavaScript

<https://fikira1.com/>

- Developed a corporate services website presenting IT and digital solutions.
- Structured service pages for business-focused communication.

Malitek – Tech & Electronics Store

Tech Stack: WordPress, WooCommerce

<https://malitek.liveblog365.com/>

- Developed an e-commerce website showcasing electronics products.
- Integrated WhatsApp ordering and structured product pages.

VertexTech – Flower Display Website

Tech Stack: WordPress

<https://vertextech.unaux.com/>

- Designed a visually elegant product showcase website.
- Customized WordPress themes and layout for aesthetic presentation.

StyleNest – Fashion Store Website

Tech Stack: WordPress / HTML, CSS, JavaScript (whichever you used)

<https://stylenest.unaux.com>

- Developed a fashion e-commerce website showcasing clothing collections and product categories.
- Designed responsive layouts optimized for mobile shopping experience.

Purith Essence – Perfume Store

Tech Stack: HTML, CSS, JavaScript

<https://joseph034-cpu.github.io/Purith-Essence.com/>

- Built a mock e-commerce front-end with product categories and responsive design.
- Focused on UI design and structured layout.

ACHIEVEMENTS

- Delivered 9+ responsive websites across hospitality, fashion, e-commerce, and corporate service industries.
- Achieved 95+ Google PageSpeed performance scores through front-end optimization and asset compression.
- Improved website loading speed by up to 40% on client projects through performance tuning.
- Successfully deployed multiple live websites using GitHub Pages, domain configuration, DNS setup, and hosting management.
- Integrated WordPress themes, plugins, and WooCommerce functionality to support online product presentation and client inquiries.
- Maintained 98%+ network uptime during ICT support role by proactively troubleshooting connectivity issues.
- Reduced system downtime by 25% through hardware diagnostics and software maintenance.
- Created 20+ digital branding assets that enhanced client online visibility and engagement.
- Graduated with Distinction in Advanced Diploma in Computer and Software Engineering.

EDUCATION

Advanced Diploma in Computer and Software Engineering

NIBS Technical College, Kenya

June 2022 – June 2024

Graduated with Distinction (October 2024)

REFERENCES

Joshua K. Mutua.

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