```
In [77]:
              import nltk
              nltk.download('vader_lexicon')
              import matplotlib.pyplot as plt
              import pandas as pd
              import numpy as np
              import random
              from sklearn.model_selection import train_test_split
              from keras.utils.np_utils import to_categorical
              from sklearn import preprocessing
              from keras.preprocessing.text import Tokenizer
              from keras import models
              from keras import layers
              from keras import optimizers
               [nltk_data] Downloading package vader_lexicon to
               [nltk_data]
                             C:\Users\josep\AppData\Roaming\nltk_data...
               [nltk data]
                           Package vader_lexicon is already up-to-date!
            Keras NN Multiple Classification
In [16]:
              df = pd.read csv('Tweet.csv')
              df up = pd.read csv('Upsampled.csv')
In [17]:
              df = df.drop(columns='Unnamed: 0')
In [20]:
              df.head(5) # normal
                                                                    Platform
                                                      Tweet
                                                                                   Emotion Positive
                 .@wesley83 I have a 3G iPhone. After 3 hrs twe...
                                                            iPhone
                                                                             Negative emotion 0
                 @jessedee Know about @fludapp ? Awesome iPad/i...
                                                            iPad or iPhone App
                                                                             Positive emotion
```

iPad

Google

iPad or iPhone App

```
In [22]: df_up = df_up.drop(columns='Unnamed: 0')
```

@swonderlin Can not wait for #iPad 2 also. The...

@sxtxstate great stuff on Fri #SXSW: Marissa M...

@sxsw I hope this year's festival isn't as cra...

Positive emotion

Negative emotion

Positive emotion

In [23]: df_up.head(5) # upsampled for increased number of negative tweets **Platform** Tweet **Emotion** Positive_Bin At #sxsw #tapworthy iPad Design Headaches - av... iPad Negative emotion 1 RT @mention Part of Journalsim is the support ... Negative emotion 0 NaN 2 Fuck the iphone! RT @mention New #UberSocial f... iPhone Negative emotion #SXSW 2011: Novelty of iPad news apps fades fa... Negative emotion New #SXSW rule: no more ooing and ahing over y... Negative emotion 0 In [25]: df.info() <class 'pandas.core.frame.DataFrame'> RangeIndex: 3548 entries, 0 to 3547 Data columns (total 4 columns): Column Non-Null Count Dtype -----Tweet 3548 non-null 0 object Platform 3191 non-null 1 object Emotion 3548 non-null object Positive_Bin 3548 non-null int64 dtypes: int64(1), object(3) memory usage: 111.0+ KB In [27]: df_up.info() <class 'pandas.core.frame.DataFrame'> RangeIndex: 3500 entries, 0 to 3499 Data columns (total 4 columns): Column Non-Null Count Dtype -----_____ object a Tweet 3500 non-null Platform 3171 non-null object 1 3500 non-null Emotion object Positive Bin 3500 non-null int64 dtypes: int64(1), object(3) memory usage: 109.5+ KB In [28]: df_up['Positive_Bin'].value_counts() 1 2500 1000 Name: Positive Bin, dtype: int64 In [29]: from nltk.sentiment.vader import SentimentIntensityAnalyzer

```
In [32]:
                                        sid = SentimentIntensityAnalyzer()
In [33]:
                                        df_up['scores'] = df_up['Tweet'].apply(lambda review:sid.polarity_scores(revi

In [35]:
                                        df up['compound'] = df up['scores'].apply(lambda d:d['compound'])
In [45]:
                                        df_up['comp_score'] = df_up['compound'].apply(lambda score: 1 if score >= 0 expression of the score in t
In [46]:
                                        df_up.head()
                                                                                                                                                                                            Positive_Bin
                                                                                                                                 Platform
                                                                                                                Tweet
                                                                                                                                                                   Emotion
                                                                                                                                                                                                                                                                              S
                                                At #sxsw #tapworthy iPad Design
                                                                                                                                                             Negative
                                                                                                                                                                                                                                  {'neg': 0.153, 'neu': 0.76
                                                                                                                                                                                            0
                                                                                                                                  iPad
                                                Headaches - av...
                                                                                                                                                             emotion
                                                                                                                                                                                                                                  'pos': 0.083, 'co...
                                                RT @mention Part of Journalsim is
                                                                                                                                                             Negative
                                                                                                                                                                                                                                  {'neg': 0.0, 'neu': 0.63, '
                                                                                                                                  NaN
                                                                                                                                                                                            0
                                                the support ...
                                                                                                                                                             emotion
                                                                                                                                                                                                                                 0.37, 'compou...
                                                Fuck the iphone! RT @mention New
                                                                                                                                                                                                                                  {'neg': 0.166, 'neu': 0.80
                                                                                                                                                             Negative
                                                                                                                                  iPhone
                                                                                                                                                                                            0
                                                #UberSocial f...
                                                                                                                                                             emotion
                                                                                                                                                                                                                                  'pos': 0.0, 'comp...
                                                #SXSW 2011: Novelty of iPad news
                                                                                                                                                                                                                                  {'neg': 0.0, 'neu': 1.0, 'p
                                                                                                                                                             Negative
                                                                                                                                  iPad
                                                                                                                                                             emotion
                                                                                                                                                                                                                                 0.0, 'compound...
                                                apps fades fa...
                                                New #SXSW rule: no more ooing and
                                                                                                                                                             Negative
                                                                                                                                                                                                                                  {'neg': 0.083, 'neu': 0.80
                                                                                                                                  iPad
                                                                                                                                                                                            0
                                                                                                                                                             emotion
                                                                                                                                                                                                                                  'pos': 0.087, 'com...
                                                ahing over v...
In [54]:
                                    rom sklearn.metrics import accuracy_score, classification_report, confusion_ma
In [55]:
                                        accuracy score(df up['Positive Bin'],df up['comp score'])
                                           0.7537142857142857
In [56]:
                                        print(classification_report(df_up['Positive_Bin'],df_up['comp_score']))
                                                                            precision
                                                                                                           recall f1-score
                                                                                                                                                        support
                                                                     0
                                                                                        0.61
                                                                                                               0.39
                                                                                                                                       0.47
                                                                                                                                                               1000
                                                                     1
                                                                                        0.79
                                                                                                               0.90
                                                                                                                                       0.84
                                                                                                                                                               2500
                                                    accuracy
                                                                                                                                       0.75
                                                                                                                                                               3500
                                                                                        0.70
                                                                                                               0.64
                                                                                                                                       0.66
                                                                                                                                                               3500
                                                  macro avg
                                           weighted avg
                                                                                        0.74
                                                                                                               0.75
                                                                                                                                       0.73
                                                                                                                                                               3500
```

```
In [58]:
               confusion matrix(df up['Positive Bin'],df up['comp score'])
                array([[ 389, 611],
                       [ 251, 2249]], dtype=int64)
 In [ ]:
In [12]:
               full df = pd.read csv('Full DF')
In [13]:
               full df.head()
                   Unnamed:
                                                             Tweet
                                                                         Platform
                                                                                       Emotion Uncertai
                              .@wesley83 I have a 3G iPhone. After 3 hrs
                                                                                   Negative
               0 0
                                                                    iPhone
                                                                                                 0
                                                                                   emotion
                              @jessedee Know about @fludapp?
                                                                    iPad or iPhone
                                                                                   Positive
                  1
                                                                                                 0
                1
                              Awesome iPad/i...
                                                                    App
                                                                                   emotion
                              @swonderlin Can not wait for #iPad 2 also.
                                                                                   Positive
               2 2
                                                                    iPad
                                                                                                 0
                                                                                   emotion
                              @sxsw I hope this year's festival isn't as
                                                                    iPad or iPhone
                                                                                   Negative
                                                                                                 0
                  3
                                                                    App
                                                                                   emotion
                              @sxtxstate great stuff on Fri #SXSW:
                                                                                   Positive
                                                                                                 0
                4 4
                                                                    Google
                              Marissa M...
                                                                                   emotion
In [14]:
               full df = full df.drop(columns='Unnamed: 0')
In [79]:
               full df.head(10)
               full_df = full_df.dropna()
In [91]:
               tweets = full_df['Tweet']
               tokenizer = Tokenizer(num words=5000)
               tokenizer.fit on texts(tweets)
               sequences = tokenizer.texts_to_sequences(tweets)
               print('sequences type: ' , type(sequences))
                sequences type: <class 'list'>
In [92]:
               one hot results = tokenizer.texts to matrix(tweets, mode='binary')
               print('one_hot_results type:', type(one_hot_results))
                one_hot_results type: <class 'numpy.ndarray'>
```

```
In [140]:
               emotion = full df['Emotion']
               # Initialize
               le = preprocessing.LabelEncoder()
               le.fit(emotion)
               print('Original class labels:')
               print(list(le.classes ))
               print('\n')
               emotion_cat = le.transform(emotion)
               # If you wish to retrieve the original descriptive labels post production
               # list(le.inverse_transform([0, 1, 3, 3, 0, 6, 4]))
               print('New product labels:')
               print(emotion cat)
               print('\n')
               # Each row will be all zeros except for the category for that observation
               print('One hot labels; 4 binary columns, one for each of the categories.')
               product_onehot = to_categorical(emotion_cat)
               print(product_onehot)
               print('\n')
               print('One hot labels shape:')
               print(np.shape(product onehot))
                Original class labels:
                ["I can't tell", 'Negative emotion', 'No emotion toward brand or product', 'Positive emotion']
                New product labels:
                [1 3 3 ... 1 3 3]
                One hot labels; 4 binary columns, one for each of the categories.
                [[0. 1. 0. 0.]
                 [0. 0. 0. 1.]
                 [0. 0. 0. 1.]
                 [0. 1. 0. 0.]
                 [0. 0. 0. 1.]
                 [0. 0. 0. 1.]]
```

```
One hot labels shape: (3291, 4)
```

```
In [118]:
              random.seed(123)
              test_index = random.sample(range(1,3200), 1500)
              test = one hot results[test index]
              train = np.delete(one_hot_results, test_index, 0)
              label test = product onehot[test index]
              label train = np.delete(product onehot, test index, 0)
              print('Test label shape:', np.shape(label_test))
              print('Train label shape:', np.shape(label train))
              print('Test shape:', np.shape(test))
              print('Train shape:', np.shape(train))
               Test label shape: (1500, 4)
               Train label shape: (1791, 4)
               Test shape: (1500, 5000)
               Train shape: (1791, 5000)
In [124]:
              from keras.layers import Input, Dense, LSTM, Embedding
              from keras.layers import Dropout, Activation, Bidirectional, GlobalMaxPool1D
              from keras.models import Sequential
In [125]:
              # embedding size = 128
              # model.add(Embedding(embedding_size))
              # model.add(Dense(16,input dim=2, activation='relu'))
              # model.add(LSTM(8,input_dim=2, activation='relu'))
              # model.add(Dense(2, activation='sigmoid'))
              # model.compile(loss='binary crossentropy',
                               optimizer='adam',
                               metrics=['precision'])
              # model.summary()
```

```
In [131]:
     history = model.fit(train,
              label train,
              epochs=20,
              batch size=32)
      Epoch 1/20
      Epoch 2/20
      Epoch 3/20
      Epoch 4/20
      Epoch 5/20
      Epoch 6/20
      56/56 [=========== ] - 0s 2ms/step - loss: 0.0732 - acc: 0.9769
      Epoch 7/20
      Epoch 8/20
      Epoch 9/20
      56/56 [=========== ] - 0s 2ms/step - loss: 0.0245 - acc: 0.9946
      Epoch 10/20
      Epoch 11/20
      56/56 [========== ] - 0s 2ms/step - loss: 0.0148 - acc: 0.9981
      Epoch 12/20
      Epoch 13/20
      Epoch 14/20
      Epoch 16/20
      56/56 [========= ] - 0s 2ms/step - loss: 0.0059 - acc: 0.9995
      Epoch 17/20
      Epoch 19/20
      Epoch 20/20
      56/56 [=========== ] - 0s 2ms/step - loss: 0.0081 - acc: 0.9974
In [132]:
     history_dict = history.history
```

```
In [133]:
               history_dict.keys()
                 dict_keys(['loss', 'acc'])
In [134]:
               history_dict = history.history
               loss_values = history_dict['loss']
               epochs = range(1, len(loss_values) + 1)
               plt.plot(epochs, loss_values, 'g', label='Training loss')
               plt.title('Training loss')
               plt.xlabel('Epochs')
               plt.ylabel('Loss')
               plt.legend()
               plt.show()
                                         Training loss
                   0.8
                                                            Training loss
                   0.7
                   0.6
                   0.5
                 S 0.4
                   0.3
                   0.2
                   0.1
                   0.0
                                      7.5
                                                 12.5
                                                       15.0
                           2.5
                                5.0
                                            10.0
                                                             17.5
                                                                  20.0
                                            Epochs
```

```
# Plot the training accuracy vs the number of epochs

acc_values = history_dict['acc']

plt.plot(epochs, acc_values, 'r', label='Training acc')

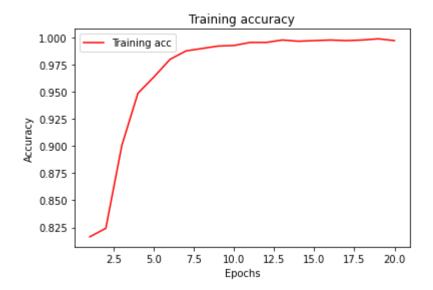
plt.title('Training accuracy')

plt.xlabel('Epochs')

plt.ylabel('Accuracy')

plt.legend()

plt.show()
```



```
# Output (probability) predictions for the test set
y_hat_test = model.predict(test)
```