Joseph G. Kimani

Joseph Gitonga Kimani

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IT Specialist

12619, Hellersdorf, Berlin, Germany

Date of Birth: 05.08.1998

Nationality: Kenyan, Full Working Permission for Germany

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Profile

With over 5 years of experience, I have successfully implemented IT solutions using Microsoft Dynamics 365, SAP, and Power Automate, while providing comprehensive support for hardware, software, and network systems. Committed to continuous learning, I actively seek opportunities to enhance my skills and stay current with the latest technologies, ensuring I deliver innovative solutions to meet business needs.

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Experience

Push to Talk Ltd, January 2022-December,2024, Nairobi, Kenya

Business Systems and IT Support Engineer

• Successfully applied knowledge from completed studies in Computer Science or a related field, ensuring a strong foundation for managing cloud security operations.
• Gained professional experience in Cloud Security and related tools, implementing security measures and ensuring compliance with industry standards.
• Worked extensively with Azure, designing and securing cloud infrastructures, with additional familiarity with other cloud platforms.
• Demonstrated a willingness to learn and adapt in a fast-paced environment, quickly mastering new technologies and tools to meet project demands.
• Communicated effectively with stakeholders at all levels, leveraging strong English communication skills to convey technical concepts and project updates clearly.
Kalbo Adventures, April,2019 – December,2021 Nairobi,Kenya, PartTime

Information Technology Support (IT support)

• Provided technical support and solutions to end-users ensuring timely resolution of issues and maintaining productivity.
• Managed and maintained Windows operating systems, Microsoft Office applications, and other enterprise software, ensuring smooth daily operations.
• Performed hardware repairs and maintenance on desktops, laptops, and other end-user devices, minimizing downtime and extending hardware lifespan.
• Delivered excellent customer service and communication, translating technical concepts into clear, user-friendly explanations for non-technical staff.
• Supported IT operations across multiple locations, including on-site assistance and travel to remote offices when necessary.

Education

Murang'a University of Technology: BSc Software Engineering

August, 2017- December, 2021 Murang'a, Kenya

Languages

-**English**: Native Speaker   -**German**: B1(Currently Improving)