

Joseph Kehoe

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Profile Summary

A highly motivated graduate in **Cyber Security and Computer Forensics** with proven software development experience and a strong commercial mindset. Demonstrated ability to communicate complex technical information effectively, automate tasks using Python, and develop cross-platform applications. Seeking to leverage hands-on development expertise, analytical skills, and customer service excellence to add immediate value in a forward-thinking tech environment.

Key Skills

- **Programming & Development:** .NET MAUI (C#), Python (automation, logistics programs)
 - **Cyber Security Fundamentals:** Trained in digital forensics and cyber threat mitigation
 - **Data Analysis & Automation:** Proficient with data handling, automation scripts
 - **Project Collaboration:** Experience working with project managers to implement updates
 - **Customer Service & Stakeholder Communication:** Skilled at translating technical concepts for various audiences
 - **Time Management & Organization:** Juggling multiple tasks, meeting tight deadlines
 - **Problem-Solving & Critical Thinking:** Identifying issues and implementing creative solutions
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Technical Experience

Web Maintenance & App Development

Ghinger Healthcare (September 2024 – Present)

- **Cross-Platform Application:** Developed a **multiplatform workout application** using .NET MAUI, ensuring seamless user experience across devices.
 - **Python Automation:** Created **logistic programs in Python** to streamline and automate routine tasks, improving efficiency.
 - **Web Enhancement:** Collaborated with a project manager as **Lead Developer** to implement UI/UX updates and security improvements on Ghinger Healthcare's main website.
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Professional Experience

Customer Advisor (Web)

EE (March 2023 – Present)

- **Customer Engagement:** Delivered targeted solutions by **addressing inquiries, resolving complaints,** and **upselling services** using data-driven insights.

- **Team Development:** Assisted in **onboarding and training** new hires, ensuring smooth integration and consistent service standards.
- **Sales & Revenue Growth:** Consistently met and exceeded sales targets, leveraging **strong communication** and **negotiation** skills.

Warehouse Operative

360 Connections (2020 – 2021)

- **Inventory Management:** Utilized digital tools for **accurate stock control** and efficient order fulfillment.
- **Health & Safety Compliance:** Maintained safe work procedures and a **clean environment**, adhering to company guidelines.
- **Flexibility & Reliability:** Demonstrated adaptability by working varied shifts to meet demand.

Stock Manager

John Lewis (2018 – 2020)

- **Stock Optimization:** Improved stock rotation processes, reducing excess and **minimizing wastage**.
- **Customer-Focused Service:** Provided outstanding **collection and query resolution**, fostering brand loyalty.
- **Operational Efficiency:** Oversaw **daily stock operations** and led a small team, consistently meeting deadlines.

Education

BSc (Hons) Cyber Security and Computer Forensics

Kingston University (Achieved 2:1)

Computer Science, Networking BTEC

West Herts College (August 2020)

Distinction Merit

Achievements & Interests

- **Rugby:** Played for Watford Rugby for 7+ years, showcasing teamwork, discipline, and resilience.
- **Technology Enthusiast:** Regularly **upgrade and maintain custom computer builds**, enhancing problem-solving and hardware knowledge.
- **Duke of Edinburgh Bronze Award:** Demonstrates perseverance, leadership, and community engagement.

References

Available upon request.