

Title: Café Associate/Dining Associate

Job Description

We are looking for a Café Associate / Dining Associate to prepare and serve food and beverages. To be successful in this role, you should have excellent and friendly customer service, confidence and be polite and approachable.

- Provide high quality customer experience
- Responsible for making quality food and beverages adhering to Company's quality standard.
- Compliance with food safety regulations and quality controls.
- Excellent knowledge of the products offered, taking orders and dealing with queries.
- Responsible and accurately handle cash and credit card payments, following appropriate cash handling procedures.
- Cleaning equipment, work surfaces and public areas
- Maintain proper sanitation, hygiene standards for work surfaces and public areas.

Requirement

- Diploma or Nitec/Professional certificate, with relevant training, is a plus.
- Minimum 1-year working experience as a Café Associate/Dining Associate.
- Guest oriented and service focused
- Friendly, outgoing and confident
- Excellent customer service skills
- Excellent communication skills
- Friendly and engage with public
- Positive working attitude