

# Joseph O'Connell

Cork, Ireland

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## Personal Summary

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In my current role I am the lead for several high value contracts including Boston Scientific and Stryker. Within this role I must be organized and dependable as these are big contracts for the company and have very high standards that need to be met. Often, I must take the position of team lead when working on projects and must delegate work to team members.

My most recent Certificates are the 5 Day Coding Challenge from Code Institute and In March I got a Distinction for a Cybersecurity Diploma from UCD Professional Academy

## Certifications

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UCD Cybersecurity Professional Diploma (March 2023 Distinction)

Cisco Cybersecurity Essentials

Cisco Networking Academy® Introduction to Cybersecurity

Cyber Security Awareness

Learning Java & Java Applications

Counterbalance and Reach Forklift License

QQI Level 3 and 4 in Computers and Communication

ECDL (European Computer Driving License)

QQI Level 5 in Customer Care

QQI Level 5 Certificate in Professional Cookery

# Work History

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## Warehouse Operative

PPFH Technology Group · Full-time Mar 2022 – Present. Cork, County Cork, Ireland

- Imaging and Encryption of Laptops and Desktops.
- Installation of RAM, SSD and Keyboards.
- Password Reset in Active Directory.
- Picking and Asset Tagging IT Equipment.
- Reach Forklift Driving.
- Ongoing Phishing training through KnowBe4.

## Picker/Packer

M&P O'Sullivan Wholesale - Cork, County Cork April 2021 to March 2022

- Responsible for operating and maintaining a clean and tidy warehouse while keeping a safe and secure working environment.
- Processing customer orders -Picking and Packing.
- Communication with Sales Personnel and customers.
- Coordination of Fridge and Freezer deliveries.
- Provide a high level of customer service in a professional manner.

## Warehouse Operative

FREEFOAM PLASTICS - Cork, County Cork July 2019 to April 2021

- Monitor the efficiency of the production line to ensure timely load and shipment  
Assemble and prepare goods for shipment
- Complete quality assurance testing on goods and products
- Maintain proper storage for material and product inventory in warehouses
- Organize inventory in an easy-to-access process
- Utilize machinery such as forklifts to load orders
- Maintain the quality and upkeep of warehouse equipment including machinery Move materials or completed products and packages to established locations