

Joe Schafer

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OBJECTIVE

To invest technical know-how and software development experience as an IT professional to analyze and improve digital systems and architecture.

EDUCATION

University of Louisville College of Business

Majors: Bachelor of Science in Business Administration in Computer Information Systems with tracks in Web Development & Business Process Management

Minors: Management & Studio Art

Graduation Date: Fall 2017

GPA: 3.45

KEY SKILLS

- Intermediate knowledge of Powershell, SQL, and XML.
- Experience with Technical writing and Documentation.
- Data Modeling experience with ERDs, Class Diagrams, and Semantic modeling.
- Working knowledge of Microsoft PowerBI for data analysis.
- Advanced in Windows OS and Mac OS X.
- Background in Adobe Illustrator and Adobe Photoshop.

EXPERIENCE

IT Intern | Kentucky Fried Chicken Corporate | Louisville, KY

May 2017 - Present

- Assisted with implementation of EMV payment card software in over 12,000 credit card terminals.
- Developed, tested, and deployed programs to KFC restaurants on a national scale.
- Developed Powershell scripts to run as tasks on servers to ensure integrity of payment card system.
- Built framework for new and transfer restaurants to be automatically added to payment card system.
- Created interactive BI dashboards with for visual data analysis.

IT Intern | YMCA of Greater Louisville Association Services Office | Louisville, KY

January 2017 - May 2017

- Managed and updated HTML websites for YMCA Annual donation campaign.
- Gained professional experience through meeting with contractors and clients.
- Completed HelpDesk tasks by use of web-based ticket system.

Junior Systems Analyst | University of Louisville School of Nursing | Louisville, KY

August 2016 - May 2017

- Completed detailed analysis of current IT Infrastructure of digital student advising process.
- Collaborated with team members to test and develop a cohesive system solution.
- Documented iterations of systems development to create project deliverables to management.

Resident Assistant | University of Louisville | Louisville, KY

August 2013 - August 2015

- Supervised and assisted freshman students into transitioning to a healthy college lifestyle.

ACTIVITIES

Alpha Tau Omega Fraternity | University of Louisville | October 2013 - December 2017

- **President** | December 2016 - December 2017
- **Membership Educator** | December 2014 - December 2015

REFERENCES

Bob Joyal | Sr. Mgr. Point of Sale Team | KFC | Bob.Joyal@yum.com | 603-553-3918

Greg Dues | Point of Sale & Digital Developer | KFC | Greg.Dues@yum.com | 502-417-1731

Ryan Kingery | VP of IT | YMCA Louisville | Rkingery@ymcalouisville.org | 502-631-1525