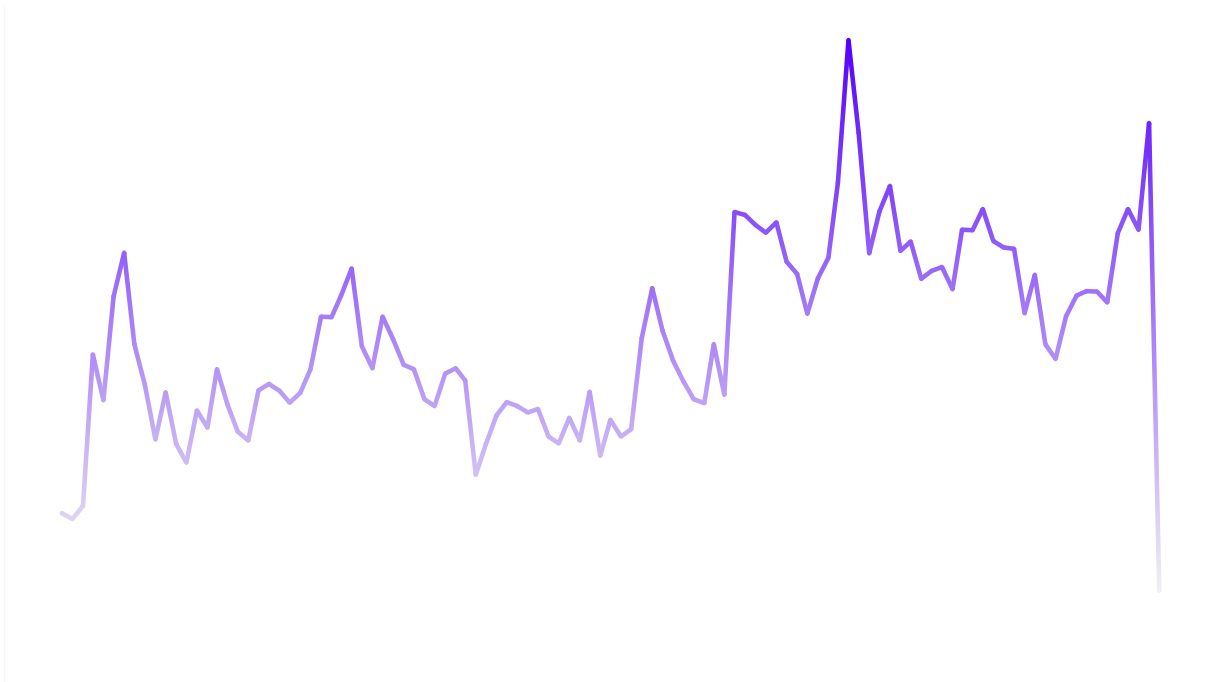


TOT_COMPLAINTS

75,513

Count of Financial Cons..
190 1,311



The trend of count of Financial Consumer Complaints.csv for Date Submitted Month. Color shows count of Financial Consumer Complaints.csv. The data is filtered on Action (Consumer disputed?), Action (Product) and Action (Abbreviation). The Action (Consumer disputed?) filter keeps 3 members. The Action (Product) filter keeps 8 members. The Action (Abbreviation) filter keeps 62 members.

TIMELY RESPONSE

98.1%



Non Timely response and Timely Response %. Color shows details about Non Timely response and Timely Response %. The data is filtered on Action (Consumer disputed?), Action (Product) and Action (Abbreviation). The Action (Consumer disputed?) filter keeps 3 members. The Action (Product) filter keeps 8 members. The Action (Abbreviation) filter keeps 62 members.

- Measure Names
- Non Timely response
 - Timely Response %

IN PROGRESS

283|0.37%

In Progress %. The data is filtered on Action (Consumer disputed?), Action (Product) and Action (Abbreviation). The Action (Consumer disputed?) filter keeps 3 members. The Action (Product) filter keeps 8 members. The Action (Abbreviation) filter keeps 62 members.

IN PROGRESS

283|0.37%

In Progress %. The data is filtered on Action (Consumer disputed?), Action (Product) and Action (Abbreviation). The Action (Consumer disputed?) filter keeps 3 members. The Action (Product) filter keeps 8 members. The Action (Abbreviation) filter keeps 62 members.

RESOLVED AT NO COST

84.5%



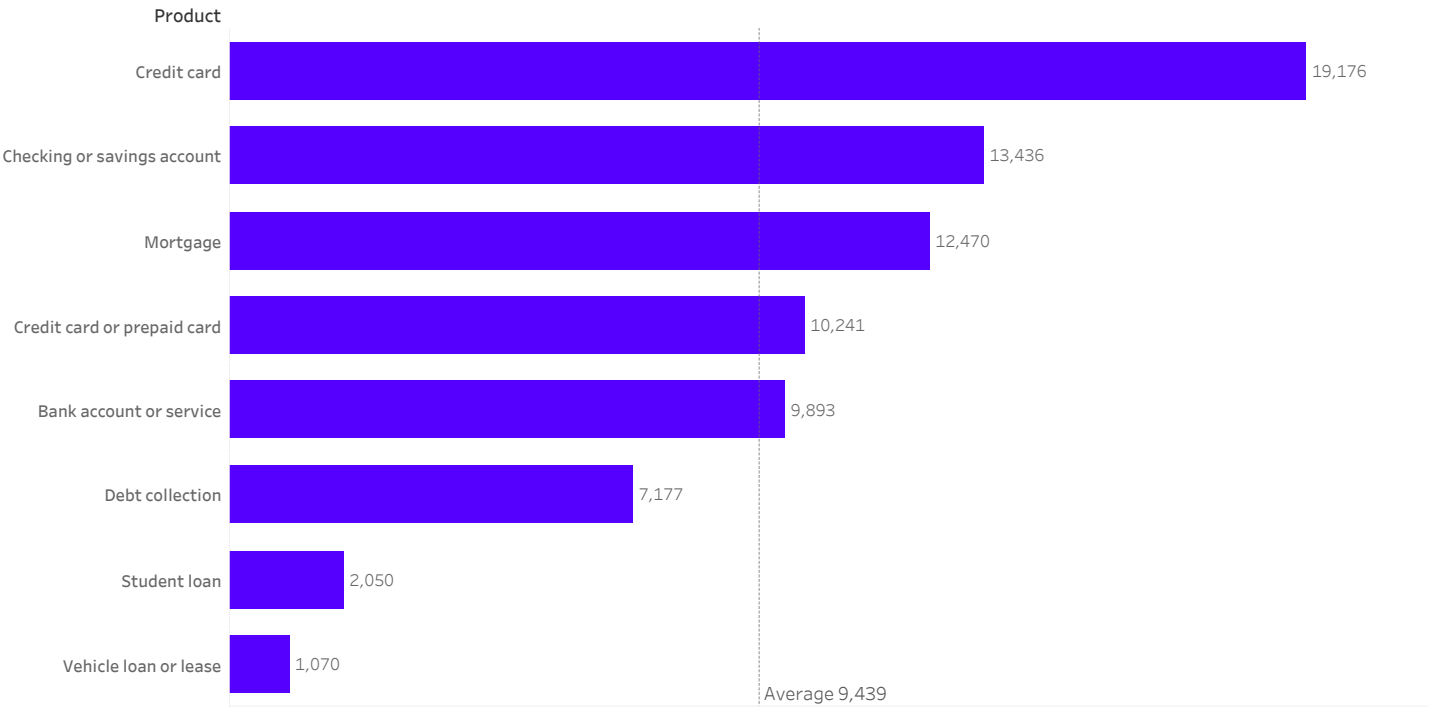
of monetary relief and # of non monetary relief. Color shows details about # of monetary relief and # of non monetary relief.

Measure Names

of monetary relief

of non monetary relief

COMPLAINT BY PRODUCT

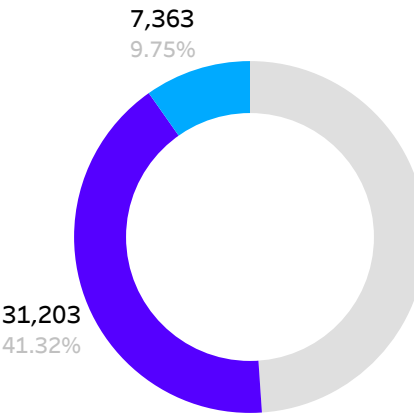


Count of Financial Consumer Complaints.csv for each Product. The data is filtered on Action (Consumer disputed?) and Action (Abbreviation). The Action (Consumer disputed?) filter keeps 3 members. The Action (Abbreviation) filter keeps 62 members.

% CUSTOMER DISPUTED

Consumer disputed?

- N/A
- No
- Yes

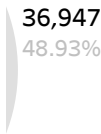


MIN(0) and MIN(0). For pane MIN(0): Color shows details about Consumer disputed?. The marks are labeled by % of Total Count of Financial Consumer Complaints.csv and count of Financial Consumer Complaints.csv. The data is filtered on Action (Product) and Action (Abbreviation). The Action (Product) filter keeps 8 members. The Action (Abbreviation) filter keeps 62 members.

% CUSTOMER DISPUTED

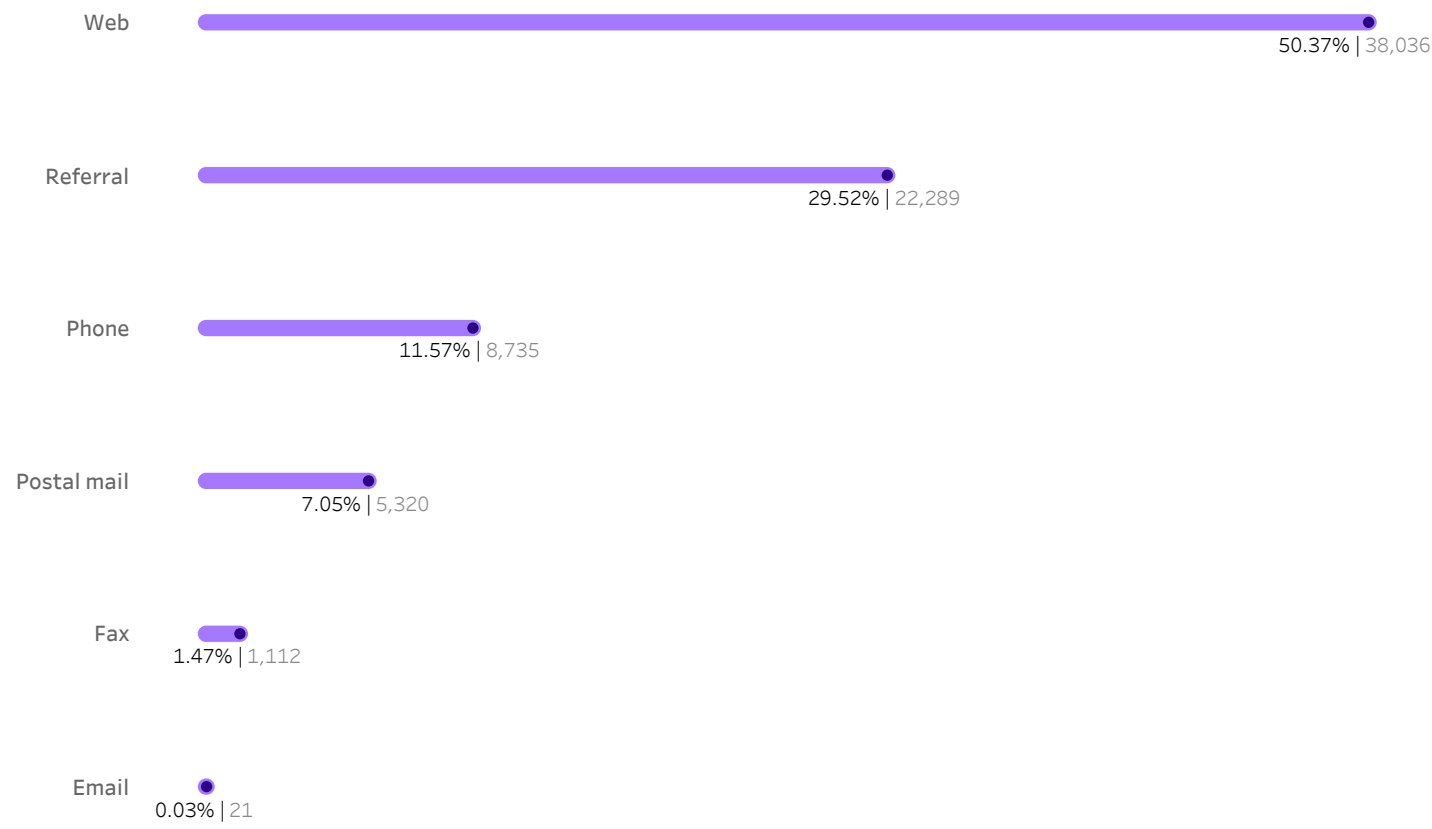
Consumer disputed?

- N/A
- No
- Yes



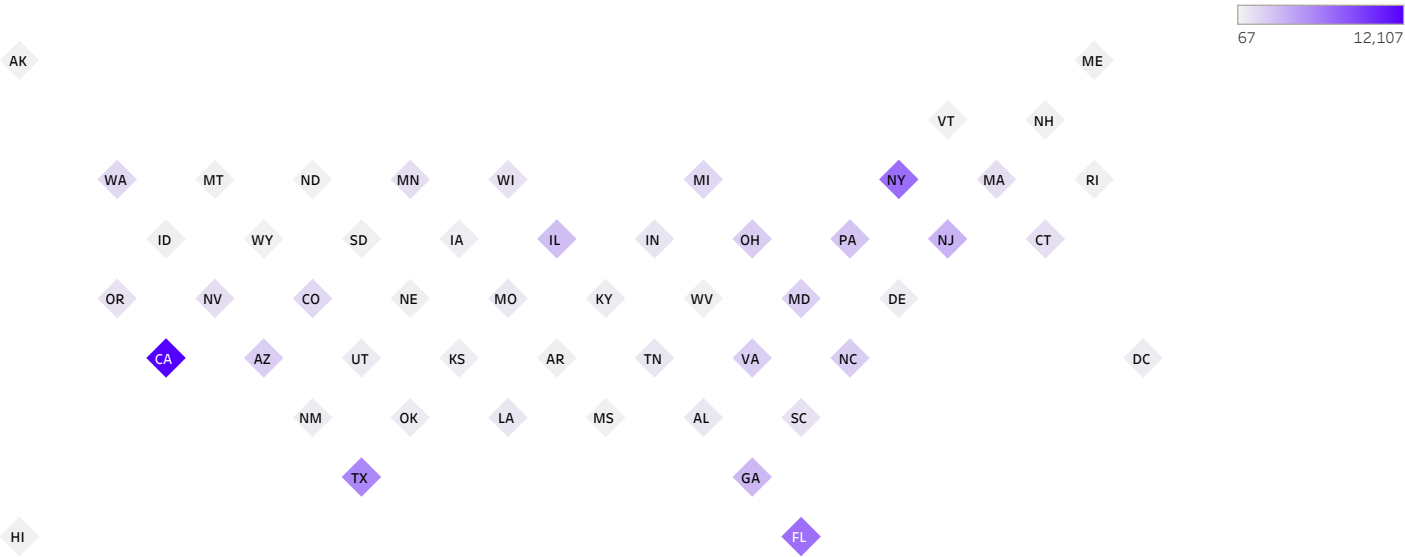
MIN(0) and MIN(0). For pane MIN(0): Color shows details about Consumer disputed?. The marks are labeled by % of Total Count of Financial Consumer Complaints.csv and count of Financial Consumer Complaints.csv. The data is filtered on Action (Product) and Action (Abbreviation). The Action (Product) filter keeps 8 members. The Action (Abbreviation) filter keeps 62 members.

COMPLAINTS BY MEDIA



The trends of count of Financial Consumer Complaints.csv, count of Financial Consumer Complaints.csv and SUM(0) for Submitted via. For pane Count of Financial Consumer Complaints.csv: The marks are labeled by % of Total Count of Financial Consumer Complaints.csv and count of Financial Consumer Complaints.csv. Details are shown for count of Financial Consumer Complaints.csv and SUM(0). The data is filtered on Action (Consumer disputed?), Action (Product) and Action (Abbreviation). The Action (Consumer disputed?) filter keeps 3 members. The Action (Product) filter keeps 8 members. The Action (Abbreviation) filter keeps 62 members.

COMPLAINT BY STATE



Column vs. Row. Color shows Count of Financial Consumer Complaints.csv (Financial Consumer Complaints). The marks are labeled by Abbreviation.

FINANICAL COMPLAINTS

OVERVIEW

TOT_COMPLAINTS

75,513

TIMELY RESPONSE

98.1%

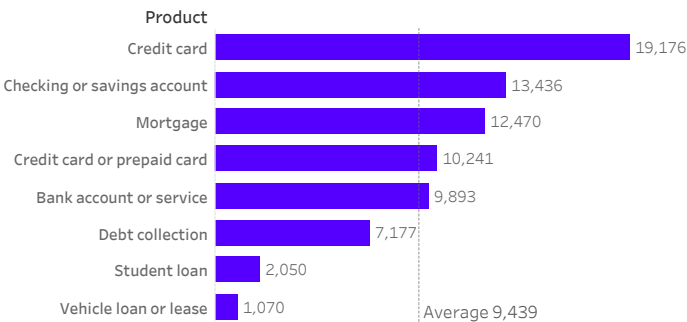
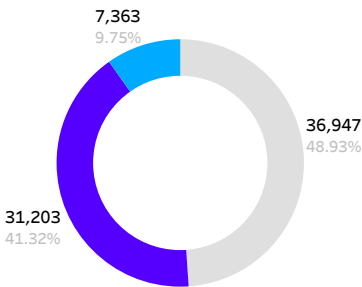
IN PROGRESS

283 | 0.37%



% CUSTOMER DISPUTED

COMPLAINT BY PRODUCT



COMPLAINTS BY MEDIA

COMPLAINT BY STATE

