

Joseph Henok

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SUMMARY OF QUALIFICATIONS

- Proficiency in a wide range of programming languages such as: Python, Java, C, C++, Bash, & Lisp through academic projects and coursework.
- Effective communicator with strong oral and written skills, showcased in engaging with new homeowners, addressing concerns, and providing necessary information
- Meticulous attention to detail demonstrated in managing the data of over 400+ closing suites at Tridel, ensuring accuracy and compliance with regulatory standards.

Technical Skills & Tools: Python, Java, C, C++, Bash, Lisp, Linux/UNIX, Microsoft Office (Excel, PowerPoint, Word), Github

EDUCATION

Bachelor of Science (Honours) in Computer Science, Co-op

Sep 2022 – Exp 2027

Toronto Metropolitan University (Formerly Ryerson University), Toronto, ON

CGPA: 3.33

Awards: 94%+ Entrance Scholarship

WORK EXPERIENCE

Customer Care, Tridel, Toronto, ON

May 2023 - Sep 2023

- Assisted the Customer Care team in efficiently managing the data of over 400+ closing suites using Microsoft Excel.
- Routinely engaged with new homeowners, addressing any concerns with their homes and with providing any necessary information to ensure a smooth transition.
- Developed and delivered impactful presentations using Microsoft PowerPoint for our team's bi-weekly meetings.

Barber & Event Specialist, Toronto, ON

May 2020 - Present

- Provided grooming services to multiple events including one with over 5000+ people.
- Built and sustained strong relationships with a loyal customer base of 40+ individuals, showcasing adaptability to varied client needs.

ACADEMIC PROJECTS

Music Store Application | Java

Apr 2023

- Crafted a detailed music store program using Java, granting users a rich and simulated journey through music selections.
- Showcased expertise in object-oriented coding principles like encapsulation, inheritance, and polymorphism, resulting in a solid, modular, and easily upgradable code structure, promoting organized and reusable coding practices.
- Integrated diverse functionalities including categorizing by music type, pulling artist details, and ensuring safe payment methods, culminating in a complete music shopping application.

Social Issues, Ethics and Professionalism Course | Python

Jan 2023

Designed and administered a survey to measure opinions on the use of ChatGPT by students in academia, and presented the findings in a report and PowerPoint presentation.

- Executed data collection and analysis using Python, showcasing familiarity with machine-learning fundamentals such as regression.
- Translated raw data into engaging visual representations, such as figures and charts, to derive and present key findings.
- Authored a detailed report highlighting the future potential, benefits, and limitations of ChatGPT in academia