# Quantium Virtual Internship - Retail Strategy and Analytics - Task 1

#### DATA PROCESSING

Importing the nessesary Libraries

```
import pandas as pd
import numpy as np
import matplotlib.pyplot as plt
import seaborn as sns
```

Data Processing of the QVI\_purchase\_behaviour.csv

Loading the QVI\_purchase\_behaviour.csv data set and vewing the first five rows

purchase = pd.read\_csv("QVI\_purchase\_behaviour.csv")
purchase.head()

PREMIUM_CUSTOMER	LIFESTAGE	LYLTY_CARD_NBR	
Premium	YOUNG SINGLES/COUPLES	1000	0
Mainstream	YOUNG SINGLES/COUPLES	1002	1
Budget	YOUNG FAMILIES	1003	2
Mainstream	OLDER SINGLES/COUPLES	1004	3
Mainstream	MIDAGE SINGLES/COUPLES	1005	4

```
purchase.shape (72637, 3)
```

purchase.describe().T

#checking the Data type
purchase.dtypes

LYLTY\_CARD\_NBR int64
LIFESTAGE object
PREMIUM\_CUSTOMER object

dtype: object

#checking the unique values for the LYTY\_CARD\_NBR to check if its consistent with the numb
#using value\_counts() to count unique values and their frequencies
value\_counts = purchase["LYLTY\_CARD\_NBR"].value\_counts()
#filtering values that have a countgreater than one
filtered\_counts = value\_counts[value\_counts>1]

print ("Unique values with counts greater than one: ")
print(filtered\_counts)

print("\nTotal counts of allunique values:")
print (value\_counts.sum())

#values are 72637 same as number of rows in this data.

Unique values with counts greater than one:
 Series([], Name: LYLTY\_CARD\_NBR, dtype: int64)

Total counts of allunique values:
 72637

## Checking Missing Values and rectifying it

Data Processing of the QVI\_transaction\_data.xlsx

Loading the QVI\_transaction\_data.xlsx data set and vewing the first five rows

```
transaction = pd.read_excel("QVI_transaction_data.xlsx")
transaction.head()
```

	DATE	STORE_NBR	LYLTY_CARD_NBR	TXN_ID	PROD_NBR	PROD_NAME	PROD_QTY	TO.
0	43390	1	1000	1	5	Natural Chip Compny SeaSalt175g	2	
1	43599	1	1307	348	66	CCs Nacho Cheese 175g	3	
2	43605	1	1343	383	61	Smiths Crinkle Cut Chips Chicken 170g	2	
3	43329	2	2373	974	69	Smiths Chip Thinly S/Cream&Onion 175g	5	
4	43330	2	2426	1038	108	Kettle Tortilla ChpsHny&Jlpno	3	

transaction.shape

(264836, 8)

#Converting the date to date formart
transaction['DATE'] = pd.to\_datetime(transaction['DATE'], origin='1899-12-30', unit='D')

transaction.describe(include='all').T

```
#cheking the data types
transaction.dtypes
```

DATE	datetime64[ns]
STORE_NBR	int64
LYLTY_CARD_NBR	int64
TXN_ID	int64
PROD_NBR	int64
PROD_NAME	object
PROD_QTY	int64
TOT_SALES	float64
dtype: object	

#### Examining the PROD\_NAME COLUMN

```
Product_summary = transaction['PROD_NAME'].describe()
Product_summary
```

```
count 264836 unique 114 top Kettle Mozzarella Basil & Pesto 175g freq 3304
```

Name: PROD\_NAME, dtype: object

```
#Examine the words in PROD_NAME to filter out non-chip products
product_words = transaction['PROD_NAME'].str.split().explode()
product_words = product_words[~product_words.str.contains(r'[0-9&/]')]
```

```
#Remove salsa Products
transaction = transaction[~transaction['PROD_NAME'].str.contains('Salsa')]
```

# Checking Missing Values and rectifying it

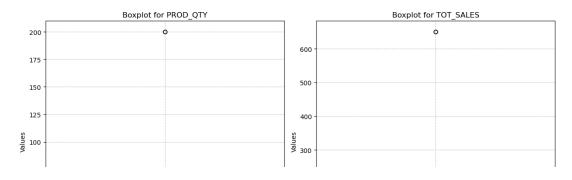
```
#count of missing data
Missing_values =transaction.isna().sum()
print("{} ".format(Missing_values))
```

DATE	0
STORE_NBR	0
LYLTY_CARD_NBR	0
TXN_ID	0
PROD_NBR	0
PROD_NAME	0
PROD_QTY	0
TOT_SALES	0
dtype: int64	

## Checking For Outliers and rectifying it

Because of luck of good domain Knowledge I Will only inspect PROD\_QTY AND TOT\_SALES Columns for outliers by using the box plot method to visualize the outliers

```
plt.figure(figsize=(12,6))
#Boxplot for PROD_QTY
plt.subplot(1,2,1)
plt.boxplot(transaction['PROD_QTY'])
plt.title('Boxplot for PROD_QTY')
plt.ylabel('Values')
plt.grid(True, linestyle ='--', alpha = 0.7)
#Boxplot for TOT_SALES
plt.subplot(1,2,2)
plt.boxplot(transaction['TOT_SALES'])
plt.title('Boxplot for TOT_SALES')
plt.ylabel('Values')
plt.grid(True, linestyle ='--', alpha = 0.7)
plt.tight_layout()
plt.show()
plt.clf()
```

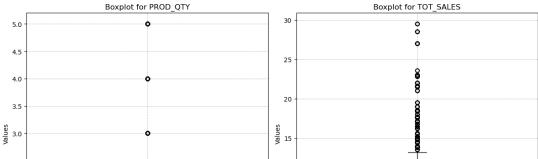


Removing the Outliers using the IQR method

```
v1 = [200]
v2 = [650]
for columns, values in zip(["PROD_QTY","TOT_SALES"],[v1, v2]):
    transaction = transaction[~transaction[columns].isin(values)]
z = np.max(transaction["PROD_NAME"])
z
    'Woolworths Cheese Rings 190g'
```

Checking if the outliers have been removed

```
#count of missing data
Missing_values =transaction.isna().sum()
print("{} ".format(Missing_values))
     DATE
     STORE_NBR
                          0
     LYLTY_CARD_NBR
                          0
     TXN_ID
                          0
                          0
     PROD NBR
     PROD_NAME
                          0
                          0
     PROD_QTY
     TOT SALES
                          0
     dtype: int64
plt.figure(figsize=(12,6))
#Boxplot for PROD_QTY
plt.subplot(1,2,1)
plt.boxplot(transaction['PROD_QTY'])
plt.title('Boxplot for PROD_QTY')
plt.ylabel('Values')
plt.grid(True, linestyle ='--', alpha = 0.7)
#Boxplot for TOT_SALES
plt.subplot(1,2,2)
plt.boxplot(transaction['TOT_SALES'])
plt.title('Boxplot for TOT_SALES')
plt.ylabel('Values')
plt.grid(True, linestyle ='--', alpha = 0.7)
plt.tight_layout()
plt.show()
plt.clf()
                    Boxplot for PROD_QTY
                                           30
```



Check the trasactions by date

```
transactions_by_day = transaction.groupby('DATE').size().reset_index(name='N')
```

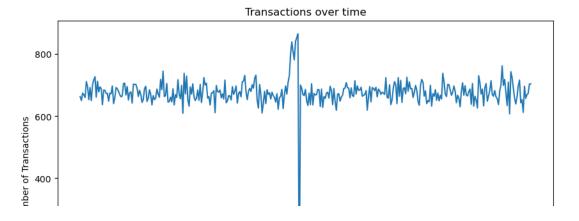
Create a sequence of dates and join it to fill missing dates

```
date_range = pd.date_range(start='2018-07-01', end = '2019-06-30')
all_dates = pd.DataFrame({'DATE':date_range})
```

```
transactions_by_day = all_dates.merge(transactions_by_day, on ='DATE', how = 'left')
transactions_by_day['N'] = transactions_by_day['N'].fillna(0)
```

#### Transaction over time

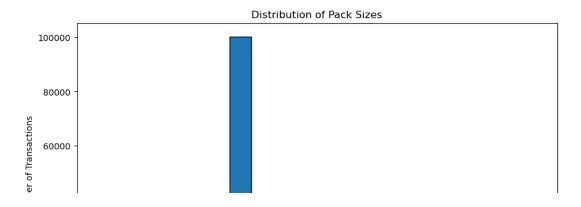
```
#Plot Transactions over time
plt.figure(figsize=(10,6))
plt.plot(transactions_by_day['DATE'],transactions_by_day['N'])
plt.xlabel('Date')
plt.ylabel('Number of Transactions')
plt.title('Transactions over time')
plt.xticks(rotation = 90)
plt.show()
plt.clf()
```



## Create a pack size Column

 $transaction['PACK\_SIZE'] = transaction['PROD\_NAME'].str.extract('(\d+)g').astype(float) \\ transaction.head()$ 

```
#Plot a Histogram of Pack Size
plt.figure(figsize=(10, 6))
plt.hist(transaction['PACK_SIZE'], bins=20, edgecolor='k')
plt.xlabel('Pack Size (g)')
plt.ylabel('Number of Transactions')
plt.title('Distribution of Pack Sizes')
plt.show()
plt.clf()
```



#### Create a Brand Column

```
transaction['BRAND'] = transaction['PROD_NAME'].str.split().str[0]
# Clean Brand names
transaction['BRAND'] = transaction['BRAND'].replace('RRD','Red Rock Deli')
Missing_values =transaction.isna().sum()
print("{} ".format(Missing_values))
     DATE
                             0
     STORE_NBR
                             0
                             0
     LYLTY_CARD_NBR
                             0
     TXN_ID
     PROD_NBR
                            0
     PROD_NAME
                            0
     PROD_QTY
                            0
     TOT_SALES
                            0
     PACK_SIZE
                         6064
     BRAND
                             0
     dtype: int64
```

if the missing values constitute of less than 10% we drop the rows if more than 10% we fill them with zero

```
percentage= transaction['PACK_SIZE'].isna().sum() / transaction['BRAND'].count() *100
print("{}%".format(round(percentage,2)))
     2.46%
transaction = transaction.dropna()
transaction.isna().sum()
     DATE
                         0
                         0
     STORE_NBR
     LYLTY_CARD_NBR
                         0
     TXN_ID
                         0
     PROD NBR
                         0
     PROD_NAME
                         0
     PROD_QTY
                         0
     TOT_SALES
                         0
     PACK_SIZE
                         0
     BRAND
                         0
     dtype: int64
```

# MERGING the TWO data Purchase and Transaction data to data

```
data = pd.merge(purchase,transaction, on = "LYLTY_CARD_NBR", how = 'left')
data.head()
```

```
data.shape
     (242486, 12)
#count of missing data
Missing_values =data.isna().sum()
print("{}".format(Missing_values))
     LYLTY_CARD_NBR
                              0
     LIFESTAGE
                              0
     PREMIUM_CUSTOMER
                              0
     DATE
                          1810
     STORE_NBR
                          1810
     TXN_ID
                          1810
     PROD_NBR
                          1810
     PROD_NAME
                          1810
     PROD_QTY
                          1810
     TOT SALES
                          1810
     PACK_SIZE
                          1810
     BRAND
                          1810
     dtype: int64
percentage= data['PACK_SIZE'].isna().sum() / data['BRAND'].count() *100
print("{}%".format(round(percentage,2)))
     0.75%
#count of missing data
data = data.dropna()
Missing_values =data.isna().sum()
print("{}".format(Missing_values))
     LYLTY_CARD_NBR
                          0
     LIFESTAGE
                           0
     PREMIUM_CUSTOMER
                          0
     DATE
                           0
     STORE_NBR
                          0
     TXN_ID
                          0
     PROD_NBR
                          0
     PROD_NAME
                          0
     PROD_QTY
                          0
```

0

0

0

data.shape

(240676, 12)

dtype: int64

TOT\_SALES

PACK\_SIZE

BRAND

data.describe(include='all').T

C:\Users\josep\AppData\Local\Temp\ipykernel\_11624\3536075253.py:1
 data.describe(include='all').T

	count	unique	top	freq	first
LYLTY_CARD_NBR	240676.0	NaN	NaN	NaN	NaT
LIFESTAGE	240676	7	OLDER SINGLES/COUPLES	49547	NaT
PREMIUM_CUSTOMER	240676	3	Mainstream	92729	NaT
DATE	240676	364	2018-12-24 00:00:00	847	2018- 07-01
STORE_NBR	240676.0	NaN	NaN	NaN	NaT
TXN_ID	240676.0	NaN	NaN	NaN	NaT
PROD_NBR	240676.0	NaN	NaN	NaN	NaT
PROD_NAME	240676	102	Kettle Mozzarella Basil & Pesto 175g	3304	NaT
PROD_QTY	240676.0	NaN	NaN	NaN	NaT
TOT_SALES	240676.0	NaN	NaN	NaN	NaT
PACK_SIZE	240676.0	NaN	NaN	NaN	NaT
BRAND	240676	28	Kettle	41288	NaT

# - DATA ANALYSIS

#### Metrics

- 1 Total sales.
- 2 some of the top product names with PROD\_QTY = 5.0.
- 3 Top and Bottom 10 products and the life stages.
- 4 Top and Bottom 10 Products by the premium customers.
- 5 Top and Bottom 10 stores by PROD\_QTY by TOT\_SALES.
- 6 Total Sales by Customer segment (LIFESTAGE and PREMIUM\_CUSTOMER) here we want to find out which customers spend the most on chips.

- 7 Number of Customers in each Segment here we're intrested in knowing how many customers are in each of this customer groups.
- 8 Average Number of Chips Bought per Customer by Segment we are looking at how many chips, on average, each customerin this segmenst buys.
- 9 Average chip price by Customer Segment this metrics helps us understand the average price at which chips are sold to customers in different segments.
- 10 Statistical Test for Price Differences we perform a test to check if there's a significant difference in average chip prices between specific customer groups.
- 11 Deep Dive into Mainstream, Young singles/Couples we focus on a specific customer segment, "Mainstream, Young singles/couples," to gain deeper insights.

#### ▼ 1 - Total sales

```
# Total sales
total_sales = np.sum(data['TOT_SALES'])
print ("The total sales is: {}".format(round(total_sales, 1)))
max_sales = max(data['TOT_SALES'])
print ("The highest sale is: {}".format(round(max_sales, 0)))
min_sales =min(data['TOT_SALES'])
print ("The lowest sale is: {}".format(round(min_sales, 0)))

The total sales is: 1767825.9
   The highest sale is: 30.0
   The lowest sale is: 2.0
```

## 2 - Products (PROD\_NAME) that have a quantity of 5.0 (PROD\_QTY)

```
filterd_values = data[data['PROD_QTY'] == 5.0]['PROD_NAME']
filterd value =filterd values.count()
print ('Count of all products with PROD_QTY 5.0: {}'.format(filterd_value))
print('list of five of the products')
filterd_values.head()
     Count of all products with PROD_QTY 5.0: 405
     list of five of the products
     891
                Smiths Chip Thinly S/Cream&Onion 175g
                     Thins Chips Salt & Vinegar 175g
     1067
                      Pringles Sthrn FriedChicken 134g
     1103
     1270
                Grain Waves
                                     Sweet Chilli 210g
             Kettle Sensations Camembert & Fig 150g
     1637
     Name: PROD_NAME, dtype: object
```

# 3 - Top 10 and Bottom 10 products and the life stages

The Top 10 products

	Product	Life Stage	Total Sales
1	Smiths Crnkle Chip Orgnl Big Bag 380g	RETIREES	29.5
2	Smiths Crnkle Chip Orgnl Big Bag 380g	YOUNG FAMILIES	29.5
3	Smiths Crnkle Chip Orgnl Big Bag 380g	OLDER FAMILIES	29.5
4	Smiths Crnkle Chip Orgnl Big Bag 380g	MIDAGE SINGLES/COUPLES	29.5
5	Smiths Crnkle Chip Orgnl Big Bag 380g	RETIREES	29.5
6	Smiths Crnkle Chip Orgnl Big Bag 380g	OLDER FAMILIES	29.5
	Smiths Crnkle Chin Oranl Ria Raa	OI DER	
m_five	= data.nsmallest(10, 'TOT_S	ALES')[['PROD_NAME','LIF	ESTAGE','TOT_SALES

print ("The bottom 10 products")
bottom\_five

	Product	Life Stage	Total Sales
0	WW Crinkle Cut Chicken 175g	YOUNG FAMILIES	1.7
1	Sunbites Whlegrn Crisps Frch/Onin 90g	OLDER SINGLES/COUPLES	1.7
2	Sunbites Whlegrn Crisps Frch/Onin 90g	YOUNG SINGLES/COUPLES	1.7
3	Sunbites Whlegrn Crisps Frch/Onin 90g	NEW FAMILIES	1.7
4	Snbts Whlgrn Crisps Cheddr&Mstrd 90g	RETIREES	1.7
5	Snbts Whlgrn Crisps Cheddr&Mstrd 90g	NEW FAMILIES	1.7
6	WW Crinkle Cut Original 175g	NEW FAMILIES	1.7
7	Snbts Whlgrn Crisps Cheddr&Mstrd 90g	OLDER SINGLES/COUPLES	1.7
_	Sunbites Whlearn Crisps Frch/Onin	YOUNG	

# ▼ 4 - Top 10 and Bottom 10 PRODUCTS TAKEN BY THE PREMIUMS

```
#The Top 10 Products
unique_premium = data['PREMIUM_CUSTOMER'].unique()

count_dict ={}
for premium_value in unique_premium:
    filtered_df = data[data['PREMIUM_CUSTOMER'] == premium_value]
    count = filtered_df['PROD_NAME'].unique()
    count_dict[premium_value] = count

top_10_values = pd.DataFrame(count_dict[max(count_dict, key = lambda k : len(count_dict[k])
top_10_values.index += 1
top_10_values
print ('The Top 10 Products')
top_10_values
```

```
Natural Chip Compny SeaSalt175g
       1
       2
                    Doritos Cheese Supreme 330g
             GrnWves Plus Btroot & Chilli Jam 180g
       3
       4
               RRD Sweet Chilli & Sour Cream 165g
       5
                          CCs Tasty Cheese 175g
            Infuzions Mango Chutny Papadums 70g
       6
       7
           Smiths Crinkle Chips Salt & Vinegar 330g
       8
                   Cobs Popd Sea Salt Chips 110g
       9
             Natural ChipCo Sea Salt & Vinegr 175g
       10
                              Burger Rings 220g
#the Bottom 10 Products
unique_premium = data['PREMIUM_CUSTOMER'].unique()
count_dict ={}
for premium_value in unique_premium:
    filtered_df = data[data['PREMIUM_CUSTOMER'] == premium_value]
    count = filtered_df['PROD_NAME'].unique()
    count_dict[premium_value] = count
botto_10_values = pd.DataFrame(count_dict[min(count_dict, key = lambda k : len(count_dict[
botto_10_values.index += 1
botto_10_values
print ('The Top 10 Products')
botto_10_values
```

	0
1	Natural Chip Compny SeaSalt175g
2	Doritos Cheese Supreme 330g
3	GrnWves Plus Btroot & Chilli Jam 180g
4	RRD Sweet Chilli & Sour Cream 165g
5	CCs Tasty Cheese 175g

# ▼ 5 - Top 10 and Bottom 10 stores with PROD\_QTY 5.0 by TOT\_SALES

```
#Top 10 stores
#FILTERING BY PROD_QTY
filterd_df = data[data['PROD_QTY'] == 5.0]
#SORT BY TOT_SALES IN DESECNDING ORDER AND GET TOP 10 ROWS
top_10_sales = filterd_df.sort_values(by = 'TOT_SALES',ascending=False).head(10)
#rename columns
top_10_sales = top_10_sales[['STORE_NBR','PROD_QTY','TOT_SALES']].rename(columns={'STORE_N top_10_sales.index +=1 top_10_sales
print('The Top 10 Stores')
top_10_sales
```

The Top 10 Stores

	Store number	Product Quality	Total Sales
1	194.0	5.0	29.5
2	190.0	5.0	29.5
3	24.0	5.0	29.5
4	94.0	5.0	29.5
5	44.0	5.0	29.5
6	49.0	5.0	29.5
7	118.0	5.0	29.5
8	154.0	5.0	28.5
9	96.0	5.0	28.5
10	181.0	5.0	28.5

```
#The Bottom 10
#FILTERING BY PROD_QTY
filterd_df = data[data['PROD_QTY'] == 1.0]
#SORT BY TOT_SALES IN DESECNDING ORDER AND GET TOP 10 ROWS
```

```
bottom_10_sales = filterd_df.sort_values(by = 'TOT_SALES',ascending=True).head(10)
#rename columns
bottom_10_sales = bottom_10_sales[['STORE_NBR','PROD_QTY','TOT_SALES']].rename(columns={'S bottom_10_sales.index +=1
bottom_10_sales

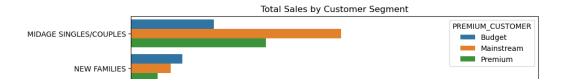
print('The Bottom 10 Stores')
bottom_10_sales
```

The Bottom 10 Stores

	Store number	Product Quality	Total Sales
1	214.0	1.0	1.7
2	38.0	1.0	1.7
3	98.0	1.0	1.7
4	110.0	1.0	1.7
5	233.0	1.0	1.7
6	98.0	1.0	1.7
7	262.0	1.0	1.7
8	51.0	1.0	1.7
9	70.0	1.0	1.7
10	50.0	1.0	1.7

## ▼ 6 - Total Sales by Customer segment (LIFESTAGE and PREMIUM\_CUSTOMER)

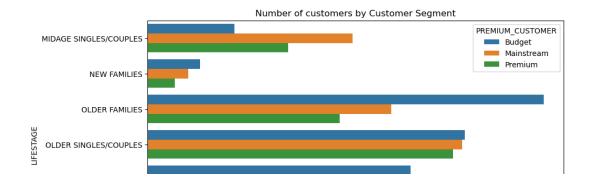
```
#Calculate the total sales by customers
sales_by_segment = data.groupby(['LIFESTAGE','PREMIUM_CUSTOMER'])['TOT_SALES'].sum().reset
#create a bar plot
plt.figure(figsize=(10,6))
sns.barplot(data=sales_by_segment, x = 'TOT_SALES', y = 'LIFESTAGE', hue = 'PREMIUM_CUSTOM
plt.title('Total Sales by Customer Segment')
plt.xlabel('Total Sales')
plt.ylabel('LIFESTAGE')
#adding data label
#for p in ax.patches:
    # width = p.get_width()
    # plt.annotate(f'{width:.1f}', (width, p.get_y() + p.get_height() / 2), ha='left', va='
plt.show()
plt.clf()
```



## 7 - Number of Customers in each Segment

```
#calculate the number of customer in each segment
customer_count_segment = data.groupby(['LIFESTAGE','PREMIUM_CUSTOMER'])['LYLTY_CARD_NBR'].

#create a bar plot
plt.figure(figsize=(10,6))
sns.barplot(data=customer_count_segment, x = 'LYLTY_CARD_NBR', y = 'LIFESTAGE', hue = 'PRE
plt.title('Number of customers by Customer Segment')
plt.xlabel('Number of Customers')
plt.ylabel('LIFESTAGE')
plt.show()
plt.clf()
```



# 8 - Average Number of Chips Bought per Customer by Segment

```
#Calculate the average number of units(chips) bought per customer for each segment
average_units_segment = data.groupby(['LIFESTAGE','PREMIUM_CUSTOMER'])['PROD_QTY'].mean().

#Create the bar plot
plt.figure(figsize=(10,6))
sns.barplot(data=average_units_segment, x = 'PROD_QTY', y = 'LIFESTAGE', hue = 'PREMIUM_CU
plt.title('Average Number of units per customers by Customer Segment')
plt.xlabel('Average Number of units')
plt.ylabel('LIFESTAGE')

plt.show()
plt.clf()
```

## 9 - Average chip price by Customer Segment

```
data['PRICE_PER_UNIT'] = data['TOT_SALES'] / data['PROD_QTY']
average_price = data.groupby(['LIFESTAGE', 'PREMIUM_CUSTOMER'])['PRICE_PER_UNIT'].mean().r

#average price per unit customer
plt.figure(figsize=(10, 6))
sns.barplot(data=average_price, x='PRICE_PER_UNIT', y='LIFESTAGE', hue='PREMIUM_CUSTOMER')
plt.title('Average Price per Unit by Customer Segment')
plt.xlabel('Average Price per Unit')
plt.ylabel('LIFESTAGE')
plt.show()
```



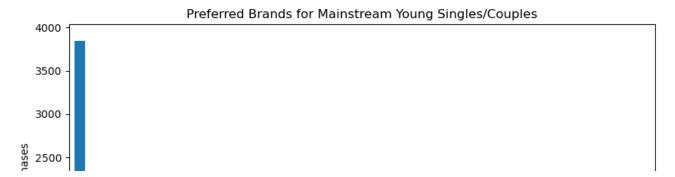
Performing an Indipendent T-test Between Mainstream vs Premimum and budget mid-age and young singles and couples

Deep Dive into the mainstream, Young singles/couples for brand and pack size analysis

```
mainstream_young = data[(data['PREMIUM_CUSTOMER'] == 'Mainstream') & (data['LIFESTAGE'] ==

# Analyze Preferred brands
brand_preferences = mainstream_young['BRAND'].value_counts()

#Ploting The prefeered brands
plt.figure(figsize=(10, 6))
brand_preferences.plot(kind='bar')
plt.title('Preferred Brands for Mainstream Young Singles/Couples')
plt.xlabel('Brand')
plt.ylabel('Number of Purchases')
plt.xticks(rotation=45)
plt.show()
```



Analyze preferred Pack Sizes

```
pack_size = mainstream_young['PACK_SIZE'].value_counts()

#Plot Preferred Pack sizes
plt.figure(figsize=(10, 6))
pack_size.plot(kind='bar')
plt.title('Preferred Pack Sizes for Mainstream Young Singles/Couples')
plt.xlabel('Pack Size (g)')
plt.ylabel('Number of Purchases')
plt.xticks(rotation=0)
plt.show()
```

