

JOSH KESLAR

SOFTWARE DEVELOPER

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EDUCATION

Lambda School
Full-Stack Web Development

Jan. 2019 to Mar. 2020

Full-Stack Developer driven to solve real-world problems through software solutions. Capable of collaborating in team environments in person or remotely, while maintaining clear, effective communications to meet deadlines and surpass expectations.

SKILLS

FRONT END: HTML5, CSS3, JavaScript, React.js, Redux, Next.js, Python, GoLang
BACK END: Node.js, Express.js, Knex.js, Postgres, SQLite, Python, Django, MongoDB, SQL Server Reporting Service, GoLang
DEVOPS: Netlify, Heroku, Zeit, Git, GitHub

EMPLOYMENT

INSTACART

Grocery Shop and Delivery

- 5 star rating as a professional grocery shopper
- Open communication with customers to ensure satisfaction with every delivery

Phoenix, AZ
Aug. 2021 to Current, Aug. 2021 to Current

OMNI INTERACTIONS

GBA

- TurboTax:
- Received inbound calls from customers requesting assistance with their TurboTax accounts
- Verified and authenticated customers on all calls
- Logged case notes
- Opened, closed, or transferred cases as they were initiated, resolved, or in need of further assistance
- Communicated remotely with my team to ensure accurate and procedural consistency

Remote
Jan. 2021 to June 2021

AMAZON

Customer Returns Processor

- Processed incoming customer returns
- Assessed incoming returns and recorded item conditions, quantities, as well as validating original purchase
- Repackaged and dispersed returns to appropriate Amazon department
- Maintained quality assurance metrics in compliance with Amazon's policies
- Operated in accordance with local, state, and federal laws, and with Amazon's policies regarding COVID-19 safety measures

Phoenix, AZ
Aug. 2020 to Nov. 2020, Aug. 2020 to Nov. 2020

SUPERSTAR CAR WASH

Lead Sales Representative

- Top Sales Representative from February thru August (#1 ranked in Arizona)
- Signed up/Upgraded customers to monthly unlimited wash plans
- Assisted customers with car wash purchases, account inquiries, and general questions
- Maintained a clean and professional work environment, in accordance with COVID-19

Gilbert, AZ
Feb. 2020 to Aug. 2020

LAMBDA SCHOOL

Team Lead

- Lead a team of 8 developers through three successful additional releases canvases, adding upon an existing code base to grow upon a dashboard being build for the non-profit organization, WellDone International.
- Held daily stand-up meetings, weekly stakeholder meetings, and assigned tasks to each team member through Trello, to track progress and keep our team informed and synchronized
- Acted as a "Scrum Master" to continue the growth on this project and was selected for this role because I had served as a developer working on the original iteration of the project and was familiar with the existing code, tech-stack and vision requested by the stakeholders

Sept. 2019 to Nov. 2019

LAMBDA SCHOOL

Team Lead

- Conducted individual code reviews with student developers, offering debugging solutions as needed
- Hosted daily stand-up meetings and served as a tutor for Full-Stack Web Development curriculum

Apr. 2019 to Aug. 2019

YOGIS GRILL

Manager

- Responsible for maintaining all business operations in accordance with local, state, and federal laws
- Staffed restaurant, created weekly schedules to manage employee shifts, and conducted banking affairs

Mesa, Arizona
Feb. 2014 to May 2018

DCSI

Technical Support Coordinator

- Responsible for technical support and maintenance of nationwide digital signage and advertising network
- Duties included network monitoring and health management, inbound service calls, in-field technician dispatching, and using python, sudo commands and other technologies to resolve system failures via remote access
- Also responsible for content updates and proof of play reporting

Tempe, Arizona
Jan. 2011 to Feb. 2012, Jan. 2011 to Mar. 2012

PROJECTS

MG PHOTOGRAPHY

Freelanced portfolio site made for a client to showcase photography, art, and modeling images.

React.js | Node.js/Express.js | Emotion | Netlify | Heroku

- Features include a landing page, public gallery, and a private control panel for an admin to upload and manage content, as well as to set and update security
- Built solely by Josh Diamond
- Collaboratively designed by Josh Diamond and the client

WELLDONE INTERNATIONAL

Contracted by a non-profit requesting a dashboard to monitor data gathered from sensors in well pumps throughout Cambodia.

React.js | Next.js | Node.js/Express.js | Emotion | Netlify

- Served as a Front-End Developer on a team of 5 Web Developers
- Built out architectural layout and initial implementation of design based on mock-up provided
- Actively communicated with stakeholders and team to ensure project met MVP by an 8 week deadline

USE MY TECH STUFF (MYSTUFF)

Lambda School project providing a platform for posting, browsing, and renting various technological equipment from a public catalog of user posts.

React.js | Redux | Material-UI | Node.js/Express.js | Netlify | Heroku

- Served as a Front-End Developer on a team of 5 developers, working closely with 2 other Front-End Developers to build out application in React.js
- Responsible for building out a public catalog with a search bar feature to filter card posts, as well as a profile page which showcases information and posts pertaining to 1 specific user
- Actively communicated with team remotely to produce a quality product within the allotted 4 day time-frame