

# JOSH HARRISON

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Aspiring Junior Developer currently enrolled in the Bachelor of Science in Computer Science program at Western Governors University, with a strong foundation in computer science and cybersecurity. Proficient in web development and back-end development. Experienced with cloud technologies such as AWS and Azure. Seeking an internship opportunity to apply and expand my technical skills in software and web development to make a meaningful impact on your company's success.

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## EDUCATION

**Bachelor of Science in Computer Science | Western Governors University | Salt Lake City, UT (Remote Learning)**  
October 2024 – October 2026

**Graduate Certificate in Cybersecurity | New Brunswick Community College | Saint John, NB**  
September 2023 - May 2024

**Diploma in Network Administration | New Brunswick Community College | Moncton, NB**  
September 2021 - May 2023

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## SKILLS

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|-----------------|----------|
| • TypeScript    | • AWS    |
| • Node.js       | • React  |
| • Java          | • CSS    |
| • MySQL         | • Git    |
| • Tailwind      | • Azure  |
| • Cybersecurity | • TCP/IP |
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## EXPERIENCE

**IT Support Technician | General Data | Moncton, NB**  
September 2024 – Present

- Developed phishing simulations using HTML, CSS, and JavaScript to improve client cybersecurity awareness.
- Resolved technical issues for clients including hardware malfunctions, Office 365 errors, and network problems.
- Managed virtualization in Azure environments for clients and internal company operations, ensuring performance, security, and availability.
- Troubleshoot and resolved security tickets and concerns, VPN problems, and server issues.
- Created and managed network rules for clients to ensure clean and safe traffic on the network.

**IT Support Intern | Englobe | Moncton, NB**  
January 2021 – June 2021

- Managed and resolved support tickets related to hardware and software issues.
- Performed system administration tasks on Windows Server and Active Directory, including user account setup and desktop imaging for new employees.
- Fixed and managed network functionality for users.
- Repaired desktop and imaged Windows devices to deploy for new employees.