Josh Justin Mari T. Cemine

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WORK EXPERIENCE

Old St. Labs   **July 2023 – Sept. 2023**
Intern   *Remote*
- Collaborated with senior developers and mentors to learn the latest tech stacks and best practices used by over 66% of developers worldwide. Which allowed us to be familiar with transferrable skills no matter the workplace use case.
- Developed full stack websites according to user requirements which was met with constant 100% approval ratings by our mentors.

TaskUs   **August 2021 – September 2022**
Subject Matter Expert   *Tagbilaran City, Bohol, Philippines*
- Led a team of over 10 Customer Service Representatives to improving their ability to take and handle calls leading to an average customer satisfaction rating of 80% and multiple top performers coming from our team.
- Provided cyclical constant improvement for the team members to help them progress helping them improve their customer satisfaction ratings on average by 13% every monitoring period.

Customer Service Representative
- Handled customer communications regarding technical and general dissatisfaction and routing their concerns to the appropriate pipelines and providing workarounds when possible. My consistent performance gave me an over 89% satisfaction rating allowing me to consistently be within the top 5 performers for our client.

GWION Solutions   **March 2020 – June 2020**
Intern   *Tagbilaran City, Bohol, Philippines*
- Developed Full-Stack WordPress websites according to e-commerce business owner requirements. Along with our mentors, the websites we developed boosted sales by the business owners by over 25%.
- Developed knowledge on handling backend databases regarding optimization, and scalability

EDUCATION

University of the Philippines   **September 2020 - July, 2024**
B.S. Computer Science   *Cebu City, Philippines*
- GPA: 1.6
- Committee Head of UP Serenata, the school choir that performed in multiple interschool competitions
- Science Federation and Google Developer Student Club member

SKILLS & INTERESTS

- **Skills:** Python, Flask, Django, Java, C++, JavaScript, Typescript, Node, ReactJS, AngularJS, NextJS, ExpressJS, TailwindCSS, CSS, HTML, AWS, Vercel, Git

PROJECTS

- **Project Ceboom:** A collaborative class project using ReactJS, ExpressJS and AWS to find the optimal route within the city. I handled the deployment and DevOps operations through.
    - https://github.com/sansqed/project-ceboom
- **College of Science Automatic Request System:** A project to create a streamlined application for the college secretary, signatories, admin and students to request official school forms. Created with ReactJS, ExpressJS and AWS. For this project, I developed the backend API and DevOps deployment through AWS.
    - https://github.com/johnochea/croma
- **CROCS vs PNGs:** A Godot game project where the goal was to prevent a hoard of enemies from reaching the goal. I designed the backend systems to handle player weapon synchronization and weapon functionality.
    - https://github.com/naixsu/crocpng