

Joshua Dressel

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<https://831wireless.cf>

EXPERIENCE

831Wireless, Marina, CA — Consultant

-formerly 360Wireless in Olympia, WA

DECEMBER 2016 - PRESENT

Full level IT services for small business, website setup, PBX, SSO, software defined networking, wireless network surveys and setup, complete infrastructure management, media server, antenna installation, cabling, security cameras and IoT.

Milgard Manufacturing, Denver, CO — IT Specialist

AUGUST 2012 - APRIL 2016

Daily administration of local workstations, printers, servers, file storage, and networking equipment. Installation and upgrades of Milgard's customer software (CTB) for box stores and dealers. Deployment and management of new equipment: laptops, workstations, cell phones, VoIP phones, printers and scanners.

Wichita Public Schools, Wichita, KS — IT Technician

APRIL 2011 - AUGUST 2012

Daily administration of local workstations, printers, servers, file storage and networking equipment. Deployment and management of new equipment: laptops, workstations, VoIP phones, printers and A/V.

Chrome Documents, Blaine, WA — Consultant

MARCH 2009 - APRIL 2011

Technical writer providing news and blog articles, tutorials and resumes. Daily administration of WordPress website. Technical and remote support for Windows/Linux workstations and servers.

Dept of Natural Resources, Olympia, WA — IT Specialist

OCTOBER 2007 - JULY 2009

Telecommunication Coordinator for Avaya Definity PBX phone system. Help Desk: delegate and complete Footprints tickets, provide remote assistance, user and computer management in Unix Solaris 9 and Active Directory, image new machines using Norton Ghost, repair/replace workstations, provide user support and training in Microsoft Office.

Washington State Lottery, Olympia, WA — IT Specialist

NOVEMBER 2005 - OCTOBER 2007

Provided one-stop Tier 1 and 2 support of LAN, desktops and printers. Developed a PC Boot Camp to quickly train employees in Microsoft Windows and Office. Remote and on-site support for regional locations.

SKILLS

Systems Administration
Network Operations
Full Stack Web Developer
Bulma
Bootstrap
Technical Support
Linux

EDUCATION

Evergreen State College Olympia, WA — BA

DECEMBER 2004

Program focused on Computer Information Systems, sociology and an internship with the Dispute Resolution Center of Thurston County.

SPSCC

Olympia, WA — AA

JUNE 2003

General studies degree focused on core requirements for transfer to a bachelor degree program.