State Diagram — Customers and The Sales Floor

Purpose: Show the states a customer can go through while on the sales floor.

States:

- 1. **Browsing** customer looks at plants.
- 2. **Requesting Recommendation** customer asks staff for advice.
- 3. Customising Plant customer decides to personalise plant.
- 4. **Purchasing** customer checks out.
- 5. **Finished** transaction completed.

Transitions:

- browsePlants() \rightarrow Browsing \rightarrow Requesting Recommendation
- requestRecommendation() \rightarrow Requesting Recommendation \rightarrow Browsing/Customising Plant
- customisePlant() → Customising Plant → Purchasing
- purchasePlant() \rightarrow Purchasing \rightarrow Finished

Activity Diagram — Purchasing Flow

Purpose: Show the workflow for a customer buying a plant.

Steps:

- 1. Start
- 2. Customer browses plants \rightarrow browsePlants()
- 3. Decision: Want a recommendation?
 - o Yes \rightarrow Customer requests recommendation \rightarrow requestRecommendation()
 - \circ No \rightarrow Continue browsing
- 4. Customer selects plant → selectPlant()
- 5. Decision: Plant available?
 - o Yes \rightarrow Add to cart \rightarrow purchasePlant()
 - \circ No \rightarrow Browse again
- 6. Checkout \rightarrow processTransaction()
- 7. **End**

🚹 Sequence Diagram — Plant Purchase

Purpose: Show interaction sequence.

Lifelines:

- Customer
- SalesFloor
- Staff
- Inventory
- Transaction

Messages:

- 1. Customer → SalesFloor: browsePlants()
- 2. SalesFloor → Inventory: checkAvailability(plantName)
- 3. Inventory → SalesFloor: availabilityStatus
- 4. SalesFloor \rightarrow Customer: displayPlants(Plant[])
- 5. Customer → Staff: requestRecommendation()
- 6. Staff → Customer: giveAdvice (String advice)
- 7. Customer → SalesFloor: purchasePlant(Plant plant)
- 8. SalesFloor → Transaction: processTransaction(Customer, Plant[])
- 9. Transaction → Inventory: updateStock(Plant[])
- 10. Transaction → Customer: confirmPurchase (Boolean)

5 Communication Diagram — Customer Purchase

Purpose: Shows relationships and messages for purchasing process.

Objects:

- Customer:customer1
- SalesFloor:salesFloor1
- Staff:staff1
- Inventory:inventory1
- Transaction:transaction1

Message flow:

- $1 \rightarrow \text{Customer: browsePlants()}$
- $2 \rightarrow \text{SalesFloor: checkAvailability()}$
- $3 \rightarrow$ Inventory: return availability
- 4 → SalesFloor: displayPlants()
- $5 \rightarrow \text{Customer: requestRecommendation()}$
- $6 \rightarrow \text{Staff: giveAdvice()}$
- $7 \rightarrow \text{Customer: purchasePlant()}$
- 8 → SalesFloor: processTransaction()
- $9 \rightarrow \text{Transaction: updateStock()}$
- $10 \rightarrow \text{Customer: confirmPurchase}()$

6 Object Diagram — Snapshot

Purpose: Snapshot of a real moment in the system.

Example:

- customer1 : Customer {name="Palesa", budget=300.0, preferences=["low maintenance"]}
- plant1 : Plant {name="Rose", price=15.0, careRequirements="Full sun"}
- staff1 : Staff {name="John", role="Sales Assistant"}
- salesFloor1 : SalesFloor {plantsAvailable=[plant1, plant2], staffOnFloor=[staff1]}
- inventory1 : Inventory {stockList=[plant1, plant2, plant3]}
- transaction1 : Transaction {transactionID="T001", customer=customer1, plantList=[plant1], totalAmount=15.0}
- ✓ Now you have all UML diagrams for "The Customers and The Sales Floor":
 - Class Diagram
 - State Diagram
 - Activity Diagram
 - Sequence Diagram
 - Communication Diagram
 - Object Diagram