



LinkedIn
EDUCATION

Joshua Mathai

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GitHub

New Jersey Institute of Technology – Newark, New Jersey

Anticipated May 2027

Bachelor of Science (B.S.), Information Technology | Current GPA: 3.4

WORK EXPERIENCE

Customer Service Associate, The Home Depot

April 2024 – Present

- Daily troubleshooting customer and order issues
- Employee of the month

Independent PC Builder

Jan 2018 – Present

- Built numerus desktop computers for the use of others
- Configured BIOS/UEFI and diagnosed hardware and software issues

Young Group Representative, MGOCSM

April 2019 – Present

- Coordinated event logistics and technology needs
- Religious development within the community and communication with religious leaders

Crew Member, Sierra

May 2023 – Sep 2023

- Processed transactions
- Handle customer inquiries and membership processes

Crew Member, Chipotle

July 2021 – Oct 2021

- ServSafe certification
- Maintain food standards and data entry

PROJECTS

E-commerce Platform, FitGear

- Online marketplace for gym equipment. Browse, add product to a shopping cart, and complete payments
- Implemented front-end design, database connectivity, and basic transaction workflows

TECHNICAL SKILLS AND QUALIFICATIONS

Hardware & Systems: PC building and configuration, troubleshooting, Operating system software setup, and IT support (Windows & macOS)

Software & Tools: Java, Python, Visual Studio Code, GitHub, Blender, Eclipse, Microsoft Office, Excel, MySQL, Unity

Networking & Security: Fundamentals of network security, risk assessment, and system protection

Business & MIS Knowledge: Basics of finance, accounting, and management information systems for technology integration in business environments

Professional Skills: Strong communication, customer service, and collaboration skills; detail-oriented and adaptable