

STATEMENT OF OBJECTIVES SPECIAL OPERATIONS FORCES SUPPORT ACITIVY (SOFSA)

BACKGROUND: The SOFSA is a Government Owned – Contractor Operated (GOCO) operation located at Blue Grass Station, Lexington, Kentucky with contractor logistics support personnel stationed wherever requirements dictate (OCONUS and CONUS). The SOFSA operations are on an expanded schedule up to and including 24 X 7 X 365. The SOFSA provides flexible and highly responsive logistics support services to ensure that the equipment readiness requirements of the SOF war fighter are met.

PURPOSE: The SOFSA is the “cornerstone” for executing USSOCOM’s SO-peculiar logistics responsibilities to joint SOF world-wide. This contract identifies the full range of logistics services required to meet USSOCOM’s mission of supporting the SOF community. Logistics support services focus on the nine core capabilities depicted below. Other logistics requirements will arise stemming from the needs of the SOF community (e.g., maritime support). The contractor must respond to these changing and/or expanding needs.



SHARED VALUES

A major intent of this contract is to create a “teaming” arrangement between USSOCOM and the contractor. USSOCOM intends to structure the contract in a manner that ensures that the contractor’s goals and objectives are in alignment with those of the SOFSA. The USSOCOM and its Contractor team will work towards having an open, collaborative, and customer-oriented professional relationship. The values listed below are crucial to the teaming arrangement.

Teamwork – The Government and the contractor take an active role in achieving mission and resolving problems or challenges, with the collective and cohesive team being more powerful than either of its parts.

Continuous Improvement – The Government and the Contractor recognize the value of change in the ways of doing business, which eliminates unnecessary processes and procedures that provide little benefit to either party.

Open Communication – The Government and the Contractor will both encourage honest and open communications at all levels.

Accountability – Both parties will recognize and accept commitments and choices, and are responsible to each other for meeting commitments.

Under a performance-based contract structure, performance metrics and service level agreements will be used extensively to monitor the performance of this contract.

PERFORMANCE OBJECTIVES: The objective of USSOCOM SOFSA requirement is to provide world-wide, rapid response, comprehensive contractor logistics support. As such, the objective of this requirement is to receive under a performance-based arrangement, the following SOFSA Enterprise support requirements.

1. Management of day-to-day business operations to include;
 - (a) GOCO facilities management (enclosure (1) services to include all interior facility activities of planning, budgeting, and executing
 - i. Utilities
 - ii. Custodial
 - iii. Facility upgrades, enhancements
 - (b) Highly reliable and secure IT managed services and support that meet or exceed customer requirements and expectations;
 - (c) Highly reliable security services that meet or exceed the various programmatic needs executed at SOFSA;
 - i. Physical Security
 - ii. Operational Security (OPSEC)
 - iii. COMSEC
 - iv. Antiterrorism and force protection
 - (d) A site-specific and task-specific Health and Safety Plan (HASP) that includes as a minimum:
 - i. Establishing a safety committee with periodic meetings
 - ii. Regular, documented employee safety meetings and inspections

2. Business Operations Management to include

- (a) Maintain the highest level of service consistent with cost effectiveness. Be able to provide audit and oversight activities convincing proof that all costs associated with the GO-CO facility are managed to control costs.
- (b) Develop and maintain a comprehensive administrative and financial database capable of tracking and statusing all contract work (by task order), associated management information to include issues/resolution, cost, schedule and funding status. This database represents a set of management information to be used by both the Government and the Contractor in the overall management and monitoring of contract activities. The contractor and SOFSA staff will mutually agree upon the form, format and frequency of all required reports.
- (c) Establish appropriate and effective incentives that fundamentally align the interests, proactive-ness, motivations, and behaviors of the contractor and government to ensure quality contractor logistic support.
- (d) Effectively utilize subcontract and teaming arrangements, including use of small, small disadvantaged, women-owned, veteran-owned, HUBZone and service-disabled veteran businesses.
- (e) Establish the contractor plan and the methods of surveillance to be used to verify that standard performance levels and/or service level agreements (SLAs) are reached and maintained.

3. SOFSA Core Capabilities include

- (a) Aviation, Repair, Modification and RDT&E Support - A full range of aviation repair and modifications for both rotary and fixed wing aircraft is performed including performance of post-maintenance Functional Check Flights, other maintenance test flights and flight operations support to include range management and facilities maintenance. Repair activities include avionics troubleshooting, corrosion control, structural repair and replacement, and aircraft strip and paint. Modification efforts range from single radio integrations to complete upgrades for communication, navigation, aircraft survivability, weapons, fuel, power plant, flight control, and aircraft management systems and may include micro-miniature repair. Technical advice and assistance for serviced equipment and associated end items to Government maintenance and operations personnel may be provided. Systems integration in support of this repair and modifications capabilities include 3-D modeling, radio frequency spectrum analysis, vibration testing, non-destructive inspections (NDI), and finite element methodologies for structural analysis. The systems and equipment supported may be of foreign manufacture or may be out of production.
- (b) Integrated Warehouse/Supply Services: Operating an integrated warehouse and providing supply services for both retail and wholesale operation is another core function necessity. The SOFSA Enterprise incorporates a joint Contractor-Inventory Control Point (C-ICP) as well as UID and RFID technologies.
- (c) Small Arms Weapons Mod/Repair/Support/Training: The capability to inspect, modify, support, maintain or provide operator training on foreign and domestic weapons. The /equipment supported may be of domestic or foreign manufacture or may be out of production. Weapons' modifications include the installation of improved sighting systems, adaptation of suppressors and the improvement of weapons accuracy.

- (d) Communications Equipment & Electronic Repair: The support of electronics integration on aircraft, ground vehicles, support equipment and shelters. This integration involves communications systems, radar, countermeasures, engine control or any other electronic device needed on the particular end item.
- (e) Ground Systems Repair, Modification & Support: This core capability includes the ability to repair, modify, fabricate and support ground systems. The ability to initially field equipment; provide training; provide technical advice and assistance for serviced equipment and associated end items to Government maintenance and operations personnel; manage maintenance; track performance and monitor sustainment requirements; operate float stock and spares; oversee configuration management; prepare repair parts lists, special tool lists, maintenance allocation charts, maintenance work requirements, manuals, guides, and other required documentation; and conduct repair and return functions are also required.
- (f) Manufacturing & Production: SOFSA in-house fabrication and production capabilities provide the support activity with the ability to meet rapidly changing schedules and customer requirements by minimizing potential delays from outsourcing production needs of fabricating parts, components, and assemblies for various supply classes. This includes the ability to fabricate and repair composite structures, high-hardness ballistic steel, and ceramic armor; to sew and repair fabric, including ballistic materials; and to manufacture equipment and systems from both contractor-generated and Government-provided technical data and to manufacture prototypes.
- (g) Logistics Support Teams: Critical needs are supported with the ability to provide “SOFSA Forward” teams for deployment to CONUS and OCONUS locations. Short-term TDY teams are deployed to support and augment stateside and worldwide SOF units, providing force multiplier strength. Teams may also be deployed to customer locations worldwide to provide on-site ground systems and aviation modification and maintenance support.
- (h) Life Cycle Sustainment Management (LCSM) Integration Services: LCSM includes supply operations, transportation activities, maintenance, disposal, reliability, maintainability, training, sustainability improvements, technology insertion opportunities, technical data management, and modification management.
- (i) Logistics Automation Integration Services: The SOFSA strives to become USSOCOM’s principal data warehouse, to provide quality real-time information to the war fighter and the Commander. Current areas of focus include Unique Identification (UID), Total Asset Visibility (TAV), Radio Frequency Identification (RFID), Contractor-Inventory Control Point (C-ICP), SOF Sustainment Asset Visibility and Information Exchange (SSAVIE), and the SOF Logistics Data Warehouse (SLDW). In order to enhance sustainment support to the SOF community, strategic development of an integrated framework for these logistics automation integration tools is vital.

CONSTRAINTS:

- (a) All processes and documents must successfully pass all audits including those performed by: HQ SOCOM; DCAA; DCMA; GAO; DODIG; SOIG or other investigative services
- (b) ISO-9001 Certification
- (c) The contractor shall comply with the most current version of all USSOCOM, federal, state, local safety, health, environmental, and security standards. (Web site where they can find this stuff?)
- (d) Space limitation
- (e) Joint Chief of Staff (JCS) Publication 4.05, Joint Doctrine for Mobilization Planning, June 1995, Part 6, Civilian Manpower, June 1995
- (f) Headquarters Department of the Army (HQDA) Pamphlet 715-16, Contractor Deployment Guide, 27 February 1998
- (g) DOD Publication 1-02, Dictionary of Military and Associated Terms
- (h) DOD 5000.1, The Defense Acquisition System, 12 May 2003
- (i) Joint Publication 3-54, Joint Doctrine for Operations Security, 24 January 1997
- (j) Joint Chiefs of Staff Instruction (CJCS) 3213.01B, Joint Operations Security, 5 Jan 2006
- (k) DOD Publication 5100.76-M, Physical Security of Sensitive Conventional Arms, Ammunition, and Explosives, August 2000
- (l) DOD Publication C-5105.21-M-1, SCI Administrative Security Manual, 1995
- (m) DOD Publication C-5105.21-M-2, SCI Security Manual, July 1985
- (n) DOD Directive C-5200.5, Communications Security (COMSEC), 21 April 1990
- (o) DOD Directive 5210.56, Use of Force, 11 January 2001
- (p) DOD Regulation 5220.22-M, National Industrial Security Program Operating Manual, 28 Feb 2006
- (q) 8500.1, Information Assurance, 24 Oct 2002
- (r) Defense Logistics Agency Instruction (DLAI) 8210.1, Contractor's Flight and Ground Operations (Volumes 1 and 2), 26 October 1999
- (s) MIL-STD 1518B, Fuel Handling, 1980
- (t) International Organization for Standardization (ISO) 9000, 2000 Quality Management Systems-Requirements, Approved 12/15/2000 and DOD, 15 December 2000
- (u) ISO 9000-3:1997 (E), Guidelines for Applying the ISO 9001 Standard to Software, 1997
- (v) DOD Instruction 5200.40, DOD Information Technology Security Certification and Accreditation Process (DTSCAP), 30 December 1997
- (w) DOD Directive 5200.1-R, Information Security Program , DOD Web Site Administration Policies & Procedures, January 1997
- (x) USSOCOM Manual 380-3, Information Assurance Program, 31 Jan 2003
- (y) USSOCOM Directive 25-71,
- (bb) National Computer Security Center Publication NCSC-TG-005, Trusted Network Interpretation, 31 July 1987
- (cc) DOD Instruction 5000.2, Operation of the Defense Acquisition System, 12 May 2003
- (dd) Special Operations FAR Supplement (SOFARS)
- (ee) DOD 5220.22-R Industrial Security Regulation, Dec 1985