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| **Josh**  **Mansfield** |

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|  | **Summary**  App Developer and Web Developer, self-employed since 2018, with a proven track record in delivering innovative design solutions and comprehensive technical support, providing application and user interface design, I excel in understanding client needs, ensuring customer satisfaction post-purchase. Notable achievement includes the successful launch of Cumulus on the Apple App Store, showcasing my coding prowess and problem-solving abilities. Cumulus is designed to be simple, clean and easy to use.  **Experience**  App Development  Self-Employed | Bristol | January 2024 - Current   * Developing apps with SwiftUI * Responsible for design, build and testing * My main published app using SwiftUI and WeatherKit , Cumulus is on the Apple app store : https://apps.apple.com/us/app/cumulus/id6742735497   Web Development  Self-Employed | London / Bristol | January 2020 - Current   * Applied innovative solutions for product design, visuals and user experience to meet the needs of individual web development projects. * Designed responsive mobile-first User interfaces * Managed clients’ requirements and adapted designs to fit what’s necessary for their business * Maintained up-to-date knowledge of web standards, compliance regulations, and best practices in web development. * Applied SEO best practices to web development, significantly improving search engine rankings and visibility.   Technical Support  Self Employed | London / Bristol | January 2019 - Current   * Provided technical consultation for clients * Provided solutions to client’s issues effectively and affordably * Repaired devices, hardware and software * Provided diagnostics and solutions for internet issues, device issues, software issues * Installed and maintained internet systems such as cameras, servers and APs   Sales Assistant  CEX | London | July 2022 - September 2022   * Assisted customers in selecting products, offering detailed advice to meet their needs. * Kept shelves neat, clean and organised through visual merchandising. * Handled customer enquiries, providing prompt responses to questions about products and services. * Collaborated with team members to achieve sales targets and contribute to store success. * Processed sales transactions efficiently, handling cash, credit, and debit payments accurately. * Advised customers on product range, price, warranties and product use. |  |  | **Skills**   * Finding solutions to client’s problems effectively. * Customer support. * User interface design. * Web application development. * Application development.      * Supporting customers post purchase. * Quickly evaluating client briefs to effectively solve problems. * Product knowledge. * Till and cash handling. * Face-to-face selling. * Confident communicator. * Simplifying tech solutions for non-technical users   **Education**  Worth School  Sussex  GCSEs  September 2018 - September 2020  Worth School  Sussex  A-Levels  September 2020 - September 2022  UWE Bristol  Bristol  BSc (Hons.) Computer Science  September 2023 - September 2027 |  |