

# Josh-Tim Allen

Game Developer | Web Developer

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I am a determined, ambitious and talented individual, with experience in the customer service role; I have a passion for software and I'm extremely tech savvy.

## RELEVANT SKILLS

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- Customer Service
- Advanced Computer skills
- Tech Savvy
- Problem Solving

## EXPERIENCE

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### National Commercial Bank

*Heart Trainee (Intern)*

In this role, I handle outbound calls to customer's account opening references.

### Ibex Global

*Technical Support Agent*

As Technical Support, I was responsible for Handling inbound calls from customers with devices issues. I then troubleshoot with the customer to find solutions to their problems

### Hinduja Global Solutions

*Brand Advocate*

As Brand Advocate, I was responsible for Handling inbound calls from customers with general queries and account issues.

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### Meadowbrook High School

8 CSEC Passes

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