Problem statement:

The Spotify universal search does not search and display a user's local files.

What is a local file?

A streaming service like Spotify in some cases is unable to offer a song on their platform. If a user wants to listen to an unavailable song through the platform then they have the option to upload the song to the streaming platform via a .mp3 file. This is then known as a local file since the song file is stored locally on a computer.

What is the problem?

In Spotify, whenever a user tries to search for one of their local file songs they cannot find it by searching in the main search bar of Spotify.

Who is affected by the problem?

Users who want to easily find and listen to specific songs from their local files.

Why does it matter?

Users should have a seamless experience while listening to songs they enjoy. If a music streaming platform doesn't have a song, then a user who put in the effort to upload the song to the streaming platform for personal use shouldn't be inconvenienced while trying to find and listen to the song.