

## **DESCRIPTION**

The Agent Procedures Disables MS Office 2016/2019/365 hardware acceleration for all users on the system, which switches graphics and text rendering duties from GPU to CPU.

The logged in users must log off/ log on for the changes to take effect.

The Archive contains Agent Procedure Folder XML-file and the PowerShell script.

## **INSTALL INSTRUCTIONS**

- 1. Extract the files from the attached zip file.
- 2. Upload the Power Shell script file to the Shared Files directory of the Managed Files folder: <a href="https://helpdesk.kaseya.com/hc/en-gb/articles/360017878358">https://helpdesk.kaseya.com/hc/en-gb/articles/360017878358</a>.
- 3. Import the XML into the agent procedure module: <a href="https://helpdesk.kaseya.com/hc/en-gb/articles/229012068">https://helpdesk.kaseya.com/hc/en-gb/articles/229012068</a>.



