

## DESCRIPTION

This agent procedure is designed to address [Dell driver issue](#). It leverages PowerShell script to remove faulty **dbutil\_2\_3.sys** driver in system and users' temp folders.

The procedure will also update the **dbutil** driver if the variable *DbutilRequired* at the line 6 is set to 1.

```
2 // Version: 0.1
3 // Author: Proserv Team - VS
4 // #####
5 // Define if new version of Dell DBU driver installation is required. 1 -required; 0 -not required
6 getVariable ("Constant Value", "1", "DbutilRequired", "All Operating Systems", "Halt on Fail")
```

## INSTALL INSTRUCTIONS

1. Extract the files from the attached zip file.
2. Upload the Power Shell file to the Shared Files directory of the Managed Files folder:  
<https://helpdesk.kaseya.com/hc/en-gb/articles/360017878358>.
3. Import the XML into the agent procedure module: <https://helpdesk.kaseya.com/hc/en-gb/articles/229012068>.
4. Execute the procedure on a target machine.

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