


JOSHUA ZAHN

Learning Experience Designer

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[LinkedIn](#) 

SUMMARY

Creative bilingual Learning Experience Designer with global experience in instructional design and educational technology. Recently enrolled in a part-time online master's in Instructional Design & Technology. Proficient in using digital authoring tools to create interactive multimedia content, with a strong foundation in learning theories and instructional design models. With a foundation in music (trained musician, minor in Music), I bring a unique perspective to developing engaging learning experiences. Strong in analyzing learner needs, managing feedback, and collaborating with SMEs. I create clear, distortion-free learning experiences, delivering only the good kind of feedback.

EDUCATION

University of Central Florida

MA in Instructional Design & Technology
Expected Graduation: December 2025

University of West Florida

Bachelor of Arts in International Studies
Minor in Music
2007 – 2011

SKILLS

E-Learning & Content Development

Articulate 360 (Storyline & Rise), Camtasia, Adobe Captivate, Canva, Microsoft Office Suite, Google Workspace, Canvas, LMS Administration

Instructional Design

ADDIE Model, SAM, Bloom's Taxonomy, Storyboarding, Andragogy, Constructivism, Cognitivism, Social Learning Theory, UDL, Experiential Learning

Evaluation & Assessment

Kirkpatrick Model, Feedback Collection & Analysis, Continuous Improvement Strategies

Soft Skills

Project Management, Assertive Communication, Analytical Problem Solving

Languages

English (Native), French (Native Fluency), Spanish (Fluent), Arabic (Intermediate), Chinese (Intermediate), Burmese (Basic Proficiency)

PROFESSIONAL EXPERIENCE

AI Tutor

xAI | Remote
Sep 2024 - Present

- Develop eLearning modules, rubrics, and job aids that empower a global network of contributors to produce high-quality training data for AI/LLM projects.

Investigator & Advocate

Fair Food Standards Council | Miami, FL & National Travel
Feb 2023 - Oct 2023

- Organize and analyze data from audits, complaints, and investigations using MS Office & Salesforce
- Work with experts to coordinate and conduct comprehensive audits of participating growers' operations
- Conduct sensitive interviews with farmworkers, supervisors, and management in Spanish

Customer Success Manager, Trainer & Content Developer

Livestorm | Remote & Paris, France
Aug 2019 - Nov 2020

- Developed engaging instructional videos, webinars, and maintained how-to guides and online tools for learner development.

Instructor & Curriculum Designer

Hawthorn Muscat | Muscat, Oman & Palacky University Erbil Campus | Erbil, Iraq
Jan 2017 - June 2017 & Nov 2018 - June 2019

- Developed and implemented learner-centered curricula.
- Created formative and summative assessment tools to evaluate students' progress.

Teacher, Trainer & Curriculum Designer

International Language & Business Centre | Mandalay, Myanmar
Feb 2013 - June 2015

- Developed learner-centered instructional materials and courses for adults and K-12 institutions.
- Facilitated in-person training sessions for employees in various departments.