**an INTERNATIONAL**

**q‘MPE UNIVERSITY**

**OF EAST AFRICA**

**42.i;3= *.Learning*** *to Succeed*

**FACULTY OF SCIENCE AND TECHNOLOGY**

**END OF SEMESTER EXAMINATIONS, April 2022**

**pApER: B1T3207/SWE4201 IT Ethics and Professionalism/Ethics for Professional**

**Engineers**

**DATE: 26th April 2022 TIME: 02:00pm to 05:00pm**

**INSTRUCTIONS:**

* **Attempt only 4 questions.**
* **Copying will lead to cancelation of the exam for the parties involved and a zero**

**awarded**

**uestion 1**

r5Affer **writing an exam, the stu etrt tet ize- -that she has failed- to exam because she-couldhardly\_--:=**

* answer **any of the questions. She-inquire-d-from her friends on what to do and the friends'advised---**

**!,**

her to find **a way of becoming a friend to that lecturer so that his heart gets softened during**

marking. **Then she bought a very nice shirt and gave it as a gift to the lecturer thanking him for**

teaching **very well. The lecturer took the gift in good faith and both the student and the lecturer**

continued **chatting as good friends. After marking of the exam scripts, the lecturer noticed that**

the student **had failed the paper** and **informed her. The student pleaded to the lecturer for a favor**

and the lecturer **got persuaded to make the student pass. The student told her friends who advised**

to her and **one of her friends reported the scenario to the Ethics Officer of the university.**

1. **Using your judgment as the Ethics Officer of the University, who is wrong and why? (6**

**marks)**

1. Do **you consider the shirt given to the lecturer as a gift or a bribe? Give reasons for your**

**answer (4 marks).**

1. **Given atleast three differences between a gift and a bribe (6 marks).**
2. **Explain any 3 scenarios when a gift becomes a bribe (6 marks).**
3. Give one **advice to the lecturer and one advice to the students (4 marks).**

**uestion 2:**

1. With examples, explain the difference **between Morals and Ethics (5 marks).**
2. Explain the four common approaches to ethical decision making and state examples of

situations when they are used **(5 marks for each approach).**

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| --- | --- | --- |
|  | If you have a dream, you can only achieve it through hardwork, determination and sacrifice | Page 1 |

**Imagine you have got a retake two (2) times in a**given course-unit. Now the lecturer of that

**course-unit approaches you and asks you for some money** in-order to make you pass.

**a) Explain the concept of 'Ethics' to** your friend **(3 marks).**

**b) Explain to your Friend about** professionalism and how **professionals should behave (6**

**ma rks)**

**1 10W** [\\ Mild](file://///Mild) **you advice your friend on** how to show professionalism at ‘‘ork? (8 **marks)**

1. **How would you convince** your li-iend about the personnel benefits of behavini! in a

**professional way? (8 marks)**

**Question 4:**

**Imagine** you have made a good name in administration of companies. Because **of that**

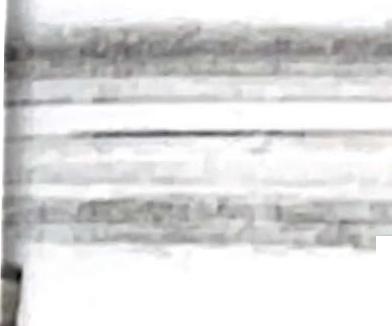
prominence, you have been called upon to **help** in elevating a company which is on its edges of

closing business. **After** talking to some employees **of that company, you** realize that the company

‘‘as round of producing poor quality **products and doesn't work** on resolving customer

complaints. So customers slowly withdrew **from buying the company** products. **As a** trained IT

I .th ics professional, use the scenario to **answer the questions below;**

a) **What new-ideas** would youTivelifthe Board of Directors of that company? **(5. marks)**

**I)) What reasons** would you jive tothe Board of Directors to convince-them that your new

**ideas would work (10 marks)**

**c) What measures would** you put in place to ensure that your new **ideas would work and last**

**long (10** marks)

**Question 5:**

**Bob.** the receptionist, has just resigned. **While his manager,** Stan needs to **arrange for a**

permanent replacement. Stan is in the **process of arranging for a permanent replacement** b)

follo[\\ in2](file://///in2) **the company's** recruitment **process. Betty, who works in the** same section, has a

dau(Phter. Betty's daughter, Helen. has **been working in a similar job** in **the private sector, and**

[**\\ionid**](file://///ionid)he happy to do the **work. Betty approaches stan and convinces** him **that** her daughter can

do the job. **Betty got Helen's** resume, **and Stan could see that she is well qualified for the**

**job. Betty convinced** stan that it would be **easier, quicker, more cost effective, and more** efficient

than getting Human Resources involved **from the** beginning. **So stan decided to hire** Helen

[\\ ithout](file://///ithout) 161lowinz the company's recruitment process **because Helen had** the merits for the job.

1. Is there all Ihilw wrong in the above Scenario, if so, who is wrong (5 marks)?
2. I you are to penalize, [\\ horn](file://///horn) **would you penalize (5 marks)?**
3. **What** professional advice [\\ mold](file://///mold) you give and to whom would you give that advice **(10**

**marks)?**

**(I)** What ethical **approach to decision making would you employ when solving their issue**

rrid **\\** 11\ **(5 marks)**

**If you have a dream, you can only achieve it through hardwork, determination and sacrifice Page 2**

