

PRE-CALL BRIEFING DOCUMENT

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Meeting: Ford Cloud Migration (5th meeting)

Date: 4/8/2025, 1:00:00 pm

Location: Cprime Technologies India Pvt Ltd, 9th, IITM RESEARCH PARK, 9 E, Kanagam

Rd, Kanagam, Tharamani, Chennai, Chennai, Tamil Nadu 600113, India

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PRE-CALL BRIEFING DOCUMENT

Meeting: Ford Cloud Migration (5th meeting) Date: Monday, August 4, 2025 at 01:00 PM

Location: Cprime Technologies India Pvt Ltd, 9th, IITM RESEARCH PARK, 9 E, Kanagam Rd,

Kanagam, Tharamani, Chennai, Chennai, Tamil Nadu 600113, India

Meeting Type: FOLLOW-UP

Prepared by: Cprime Al Assistant



CLIENT OVERVIEW

Ford Motor Company is undertaking an enterprise-wide cloud migration to modernize IT infrastructure, enable data-driven vehicle systems, and improve scalability. Cprime is the consulting partner guiding this transformation. This is the 5th meeting focused on the post-cutover review.

II PROJECT STATUS & HISTORY

Past Engagement Summary

The project has progressed through initial discovery and planning (Meetings 1 & 2), dry run and readiness (Meeting 3), and the production cutover (Meeting 4). The telemetry pipeline and Support API backend have been successfully migrated. Monitoring systems are in place and functioning, with initial latency spikes stabilized. Rollback plans were validated but not needed.

Current Project Status

The Telemetry pipeline and Support API backend are live in the cloud environment. The focus of this meeting is to review the post-cutover performance, UAT results, and lessons learned, setting the stage for Phase 2 planning.

EXTERNAL INTELLIGENCE

Recent articles emphasize the importance of thorough cloud migration playbooks and governance, reflecting the DoD's approach. The mention of 'lift and shift' as a migration strategy could be relevant for future phases of the Ford migration, and we should be prepared to discuss its pros/cons compared to more modern approaches.

© RECOMMENDED TALKING POINTS

- 1. Present a detailed analysis of the 48-hour post-cutover performance metrics, highlighting any areas needing attention and demonstrating Cprime's proactive monitoring.
- 2. Share insights gained from the DNS propagation delay in the APAC region and how the fallback resolver was implemented, emphasizing Cprime's problem-solving capabilities.

KEY QUESTIONS TO ASK

- 1. What were the key findings from the UAT conducted on 01-08-2025, and how do these findings impact the next phase of the migration?
- 2. Based on the lessons learned from this initial migration, how can we optimize our migration playbook for future workloads in Phase 2, considering factors like DNS propagation and alert threshold tuning?

RISK FACTORS TO ADDRESS

- · Potential for unforeseen performance issues emerging after the initial 48-hour monitoring window, particularly as traffic volume increases.
- User adoption and satisfaction with the migrated applications, which directly impacts the perceived success of the migration.

OPPORTUNITIES TO EXPLORE

- Propose a workshop to share the lessons learned from this migration with other Ford teams planning their cloud journeys, solidifying Cprime's position as a strategic partner.
- Explore opportunities to leverage Cprime's Platform Reliability & Security expertise to enhance the security posture of the migrated workloads and prevent future incidents.



CPRIME VALUE PROPOSITION

Core Services Alignment:

- Cloud Migration & Architecture
- DevOps & CI/CD Implementation
- Digital Transformation Consulting
- Enterprise Integration Services
- Platform Reliability & Security
- Agile & Scrum Transformation

Key Differentiators:

- End-to-end cloud migration expertise
- Strong partnership with major cloud providers (AWS, Azure, GCP)
- Proven track record with enterprise clients
- 24/7 support and monitoring capabilities
- Located in IITM Research Park, Chennai technology hub

Recent Achievements:

- Successfully completed 50+ cloud migration projects
- Certified AWS Advanced Consulting Partner
- ISO 27001 certified for security practices
- Winner of 'Best DevOps Implementation' award 2024

MEETING PREPARATION CHECKLIST

- [] Review previous meeting notes and action items
- [] Prepare technical diagrams/proposals if needed
- [] Confirm attendee list and roles
- [] Prepare answers for potential technical questions
- [] Review competitive landscape insights
- [] Prepare follow-up action items template

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