

Question 1:

'What is the term for a sub-optimal but acceptable outcome of negotiations between parties?', A. 'Bargaining', B. 'Satisficing', C. 'Accepting', D. 'Compromising'

=====

Answer Option 1:

Final Answer: B

Answer Option 2:

Final Answer: B

Answer Option 3:

Final Answer: B

Answer Option 4:

Final Answer: B

Answer Option 5:

Final Answer: B

Answer Option 6:

Final Answer: B

Answer Option 7:

Final Answer: B

Answer Option 8:

Final Answer: B

Answer Option 9:

Final Answer: B

Question 2:

'What is the term for the 'rule of thumb' type of bias in decision making?', A. 'Framing bias', B. 'Hindsight bias', C. 'Over-confidence bias', D. 'Heuristics'

=====

Answer Option 1:

Final Answer: D

Answer Option 2:

Final Answer: D

Answer Option 3:

Final Answer: D

Answer Option 4:

Final Answer: D

Answer Option 5:

Final Answer: D

Answer Option 6:

Final Answer: D

Answer Option 7:

Final Answer: D

Answer Option 8:

Final Answer: D

Answer Option 9:

Final Answer: D

Question 3:

'What is a normative perspective?', A. 'The way things are.', B. 'The way things are going to be.', C. 'The way things should be.', D. 'The way things were.'

=====

Answer Option 1:

Final Answer: C

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Answer Option 2:

Final Answer: C

=====

Answer Option 3:

Final Answer: C

=====

Answer Option 4:

Final Answer: C

=====

Answer Option 5:

Final Answer: C

=====

Answer Option 6:

Final Answer: C

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Answer Option 7:

Final Answer: C

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Answer Option 8:

Final Answer: C

=====

Answer Option 9:

Final Answer: C

=====

Question 4:

'In the 'five forces model', what is the type of competitive activity that exists between organisations?', A. 'The potential for entry into the industry', B. 'The threat of substitute products', C. 'The power of customers', D. 'The level of rivalry'

=====

Answer Option 1:

Final Answer: D

Answer Option 2:

Final Answer: D

Answer Option 3:

Final Answer: D

Answer Option 4:

Final Answer: D

Answer Option 5:

Final Answer: D

Answer Option 6:

Final Answer: D

Answer Option 7:

Final Answer: D

Answer Option 8:

Final Answer: D

Answer Option 9:

Final Answer: D

Question 5:

'Which one of the following political leaders could not be termed a 'transformational' leader?'; A. 'Margaret Thatcher', B. 'Mikhail Gorbachov', C. 'Nelson Mandela', D. 'Bill Clinton'

=====

Answer Option 1:

Final Answer: D

=====

Answer Option 2:

Final Answer: D

=====

Answer Option 3:

Final Answer: A

=====

Answer Option 4:

Final Answer: D

=====

Answer Option 5:

Final Answer: A

=====

Answer Option 6:

Final Answer: A

=====

Answer Option 7:

Final Answer: D

=====

Answer Option 8:

Final Answer: A

=====

Answer Option 9:

Final Answer: A

=====

Question 6:

'What is a Gantt chart a type of?', A. 'Work flow design', B. 'Work schedule design', C. 'Work rate design', D. 'Work output design'

=====

Answer Option 1:

Final Answer: B

=====

Answer Option 2:

Final Answer: B

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Answer Option 3:

Final Answer: B

=====

Answer Option 4:

Final Answer: B

=====

Answer Option 5:

Final Answer: B

=====

Answer Option 6:

Final Answer: B

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Answer Option 7:

Final Answer: B

=====

Answer Option 8:

Final Answer: B

=====

Answer Option 9:

Final Answer: B

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Question 7:

'Which one of the following is a feature of McGregor's Theory X?'. A. 'Workers enjoy responsibility.', B. 'Workers view physical and mental effort as a natural part of work.', C. 'Workers like to show initiative.',

D. 'Workers like to be directed.'

=====

Answer Option 1:

Final Answer: D

Answer Option 2:

Final Answer: D

Answer Option 3:

Final Answer: D

Answer Option 4:

Final Answer: D

Answer Option 5:

Final Answer: D

Answer Option 6:

Final Answer: D

Answer Option 7:

Final Answer: D

Answer Option 8:

Final Answer: D

Answer Option 9:

Final Answer: D

Question 8:

'What is the term for power derived from status or position in an organisation?', A. 'Referent', B. 'Expert', C. 'Reward', D. 'Legitimate'

=====

Answer Option 1:

Final Answer: D

=====

Answer Option 2:

Final Answer: D

=====

Answer Option 3:

Final Answer: D

=====

Answer Option 4:

Final Answer: D

=====

Answer Option 5:

Final Answer: D

=====

Answer Option 6:

Final Answer: D

=====

Answer Option 7:

Final Answer: D

=====

Answer Option 8:

Final Answer: D

=====

Answer Option 9:

Final Answer: D

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Question 9:

'Which writer is most associated with bureaucratic structures?'; A. 'Henry Fayol', B. 'Max Weber', C. 'Adam Smith', D. 'Mary Parker Follett'

=====

Answer Option 1:

Final Answer: B

=====

Answer Option 2:

Final Answer: B

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Answer Option 3:

Final Answer: B

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Answer Option 4:

Final Answer: B

=====

Answer Option 5:

Final Answer: B

=====

Answer Option 6:

Final Answer: B

=====

Answer Option 7:

Final Answer: B

=====

Answer Option 8:

Final Answer: B

=====

Answer Option 9:

Final Answer: B

=====

Question 10:

'Who of the following is the industrial philanthropist?', A. 'Frederick Taylor', B. 'Seeborn Rowntree', C. 'Henry Ford', D. 'Max Weber'

=====

Answer Option 1:

Final Answer: B

=====

Answer Option 2:

Final Answer: B

=====

Answer Option 3:

Final Answer: B

=====

Answer Option 4:

Final Answer: B

=====

Answer Option 5:

Final Answer: B

=====

Answer Option 6:

Final Answer: B

=====

Answer Option 7:

Final Answer: B

=====

Answer Option 8:

Final Answer: B

=====

Answer Option 9:

Final Answer: B

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Question 11:

'Individualism as a guiding moral philosophy was advocated by which economist?', A. 'John Kenneth Galbraith', B. 'John Maynard Keynes', C. 'Milton Friedman', D. 'Alfred Marshall'

=====

Answer Option 1:

Final Answer: C

=====

Answer Option 2:

Final Answer: C

=====

Answer Option 3:

Final Answer: C

=====

Answer Option 4:

Final Answer: C

=====

Answer Option 5:

Final Answer: C

=====

Answer Option 6:

Final Answer: C

=====

Answer Option 7:

Final Answer: C

=====

Answer Option 8:

Final Answer: C

=====

Answer Option 9:

Final Answer: C

=====

Question 12:

'The Hawthorn Studies are most associated with which writer?', A. 'Mary Parker Follett', B. 'Elton Mayo', C. 'Lillian Gilbreth', D. 'Frederick Taylor'

=====

Answer Option 1:

Final Answer: B

Answer Option 2:

Final Answer: B

Answer Option 3:

Final Answer: B

Answer Option 4:

Final Answer: B

Answer Option 5:

Final Answer: B

Answer Option 6:

Final Answer: B

Answer Option 7:

Final Answer: B

Answer Option 8:

Final Answer: B

Answer Option 9:

Final Answer: B

Question 13:

'How can you describe the thinking and outlook of transformational leaders?', A. 'Strategic', B. 'Operational', C. 'Functional', D. 'Developmental'

=====

Answer Option 1:

Final Answer: A

Answer Option 2:

Final Answer: A

Answer Option 3:

Final Answer: A

Answer Option 4:

Final Answer: A

Answer Option 5:

Final Answer: A

Answer Option 6:

Final Answer: A

Answer Option 7:

Final Answer: A

Answer Option 8:

Final Answer: A

Answer Option 9:

Final Answer: A

Question 14:

'What are the key characteristics of transactional leaders?', A. 'Guiding, mentoring and motivating', B. 'Guiding, commanding and motivating', C. 'Guiding, demonstrating and motivating', D. 'Guiding, mentoring and demonstrating'

=====

Answer Option 1:

Final Answer: B

Answer Option 2:

Final Answer: B

Answer Option 3:

Final Answer: B

Answer Option 4:

Final Answer: B

Answer Option 5:

Final Answer: B

Answer Option 6:

Final Answer: B

Answer Option 7:

Final Answer: B

Answer Option 8:

Final Answer: B

Answer Option 9:

Final Answer: B

Question 15:

'What is not an assumption underpinning the rational decision making model?', A. 'Incomplete information', B. 'An agreed goal', C. 'A structured problem', D. 'High level of certainty regarding the environment'

=====

Answer Option 1:

Final Answer: A

=====

Answer Option 2:

Final Answer: A

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Answer Option 3:

Final Answer: A

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Answer Option 4:

Final Answer: A

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Answer Option 5:

Final Answer: A

=====

Answer Option 6:

Final Answer: A

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Answer Option 7:

Final Answer: A

=====

Answer Option 8:

Final Answer: A

=====

Answer Option 9:

Final Answer: A

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Question 16:

'Which one of the following is not one of Drucker's five guiding principles of management?', A. 'Making people's strengths effective and their weaknesses irrelevant.', B. 'Enhancing the ability of people to contribute.', C. 'To operate the organisation's status system.', D. 'Integrating people in a common venture by thinking through, setting and exemplifying the organisational objectives, values and goals.'

=====

Answer Option 1:

Final Answer: C

=====

Answer Option 2:

Final Answer: C

=====

Answer Option 3:

Final Answer: C

=====

Answer Option 4:

Final Answer: C

=====

Answer Option 5:

Final Answer: C

=====

Answer Option 6:

Final Answer: C

=====

Answer Option 7:

Final Answer: C

=====

Answer Option 8:

Final Answer: C

=====

Answer Option 9:

Final Answer: C

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Question 17:

'What is a paradigm?', A. 'A theoretical assumption', B. 'An illustration', C. 'A theoretical model', D. 'An example serving as a model'

=====

Answer Option 1:

Final Answer: D

Answer Option 2:

Final Answer: D

Answer Option 3:

Final Answer: D

Answer Option 4:

Final Answer: D

Answer Option 5:

Final Answer: D

Answer Option 6:

Final Answer: D

Answer Option 7:

Final Answer: D

Answer Option 8:

Final Answer: D

Answer Option 9:

Final Answer: D

Question 18:

'What one of the following is not a key management skill in planning?', A. 'Conceptual skills', B. 'Analytical skills', C. 'IT and computing skills', D. 'Communication skills'

=====

Answer Option 1:

Final Answer: C

Answer Option 2:

Final Answer: C

Answer Option 3:

Final Answer: C

Answer Option 4:

Final Answer: C

Answer Option 5:

Final Answer: C

Answer Option 6:

Final Answer: C

Answer Option 7:

Final Answer: C

Answer Option 8:

Final Answer: C

Answer Option 9:

Final Answer: C

Question 19:

'According to Belbin (1981) an extroverted and enthusiastic person fits with what role?', A. 'Co-ordinator', B. 'Shaper', C. 'Resource investigator', D. 'Implementer'

=====

Answer Option 1:

Final Answer: C

=====

Answer Option 2:

Final Answer: C

=====

Answer Option 3:

Final Answer: C

=====

Answer Option 4:

Final Answer: C

=====

Answer Option 5:

Final Answer: C

=====

Answer Option 6:

Final Answer: C

=====

Answer Option 7:

Final Answer: C

=====

Answer Option 8:

Final Answer: C

=====

Answer Option 9:

Final Answer: C

=====

Question 20:

'Which is not a recognised form of business continuity planning?'; A. 'Contingency planning', B. 'Scenario planning', C. 'Financial planning', D. 'Building planning'

=====

Answer Option 1:

Final Answer: D

Answer Option 2:

Final Answer: D

Answer Option 3:

Final Answer: D

Answer Option 4:

Final Answer: D

Answer Option 5:

Final Answer: D

Answer Option 6:

Final Answer: D

Answer Option 7:

Final Answer: D

Answer Option 8:

Final Answer: D

Answer Option 9:

Final Answer: D

Question 21:

'What is the term for an organisation that adapts to changes in the environment by quickly responding to shifts in supply and demand conditions?', A. 'Opportunistic organisation', B. 'Enterprising organisation', C. 'International organisation', D. 'Agile organisation'

=====

Answer Option 1:

Final Answer: D

Answer Option 2:

Final Answer: D

Answer Option 3:

Final Answer: D

Answer Option 4:

Final Answer: D

Answer Option 5:

Final Answer: D

Answer Option 6:

Final Answer: D

Answer Option 7:

Final Answer: D

Answer Option 8:

Final Answer: D

Answer Option 9:

Final Answer: D

Question 22:

'Which of these is not part of the recognised challenges for modern managers?', A. 'Micro-managing the workforce', B. 'Managing communications', C. 'Managing change', D. 'Managing the learning organisation'

=====

Answer Option 1:

Final Answer: A

Answer Option 2:

Final Answer: A

Answer Option 3:

Final Answer: A

Answer Option 4:

Final Answer: A

Answer Option 5:

Final Answer: A

Answer Option 6:

Final Answer: A

Answer Option 7:

Final Answer: A

Answer Option 8:

Final Answer: A

Answer Option 9:

Final Answer: A

Question 23:

'To what does emotional intelligence refer?', A. 'How people view and understand the world.', B. 'How people view and understand themselves.', C. 'How people view and understand others.', D. 'How people view and understand themselves and others.'

=====

Answer Option 1:

Final Answer: D

Answer Option 2:

Final Answer: D

Answer Option 3:

Final Answer: D

Answer Option 4:

Final Answer: D

Answer Option 5:

Final Answer: D

Answer Option 6:

Final Answer: D

Answer Option 7:

Final Answer: D

Answer Option 8:

Final Answer: D

Answer Option 9:

Final Answer: D

Question 24:

'Of what is individual freedom to schedule work an example?', A. 'Job design', B. 'Job enrichment', C. 'Job rate', D. 'Job planning'

=====

Answer Option 1:

Final Answer: B

Answer Option 2:

Final Answer: B

Answer Option 3:

Final Answer: B

Answer Option 4:

Final Answer: B

Answer Option 5:

Final Answer: B

Answer Option 6:

Final Answer: B

Answer Option 7:

Final Answer: B

Answer Option 8:

Final Answer: B

Answer Option 9:

Final Answer: B

Question 25:

'What are workers primarily motivated by according to the instrumental approach?', A. 'Peer recognition', B. 'Promotion', C. 'Greater freedom', D. 'Economic reward'

=====

Answer Option 1:

Final Answer: D

=====

Answer Option 2:

Final Answer: D

=====

Answer Option 3:

Final Answer: D

=====

Answer Option 4:

Final Answer: D

=====

Answer Option 5:

Final Answer: D

=====

Answer Option 6:

Final Answer: D

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Answer Option 7:

Final Answer: D

=====

Answer Option 8:

Final Answer: D

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Answer Option 9:

Final Answer: D

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Question 26:

'Which is not a characteristic of corporate social responsibility?', A. 'Product safety', B. 'Consumer rights', C. 'Environmental policies', D. 'Price-fixing'

=====

Answer Option 1:

Final Answer: D

Answer Option 2:

Final Answer: D

Answer Option 3:

Final Answer: D

Answer Option 4:

Final Answer: D

Answer Option 5:

Final Answer: D

Answer Option 6:

Final Answer: D

Answer Option 7:

Final Answer: D

Answer Option 8:

Final Answer: D

Answer Option 9:

Final Answer: D

Question 27:

'Who was a major protagonist of utilitarianism?', A. 'John Stuart Mill', B. 'Thomas Hobbes', C. 'Karl Marx', D. 'Adam Smith'

=====

Answer Option 1:

Final Answer: A

=====

Answer Option 2:

Final Answer: A

=====

Answer Option 3:

Final Answer: A

=====

Answer Option 4:

Final Answer: A

=====

Answer Option 5:

Final Answer: A

=====

Answer Option 6:

Final Answer: A

=====

Answer Option 7:

Final Answer: A

=====

Answer Option 8:

Final Answer: A

=====

Answer Option 9:

Final Answer: A

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Question 28:

'As what is ensuring that one individual does not carry the burden of a whole work task referred to?', A. 'Work specialisation', B. 'Work design', C. 'Work schedule', D. 'Work shift'

=====

Answer Option 1:

Final Answer: A

Answer Option 2:

Final Answer: A

Answer Option 3:

Final Answer: A

Answer Option 4:

Final Answer: A

Answer Option 5:

Final Answer: A

Answer Option 6:

Final Answer: A

Answer Option 7:

Final Answer: A

Answer Option 8:

Final Answer: A

Answer Option 9:

Final Answer: A

Question 29:

'How do you describe a work group that comprises workers with demarcated tasks and distant line managers?', A. 'Dependent', B. 'Independent', C. 'Interdependent', D. 'Collaborative'

=====

Answer Option 1:

Final Answer: A

Answer Option 2:

Final Answer: B

Answer Option 3:

Final Answer: B

Answer Option 4:

Final Answer: B

Answer Option 5:

Final Answer: B

Answer Option 6:

Final Answer: B

Answer Option 7:

Final Answer: B

Answer Option 8:

Final Answer: B

Answer Option 9:

Final Answer: B

Question 30:

'Specialisation is a feature of which organisational structure?', A. 'Matrix', B. 'Divisional', C. 'Multi-divisional', D. 'Functional'

=====

Answer Option 1:

Final Answer: D

Answer Option 2:

Final Answer: D

Answer Option 3:

Final Answer: D

Answer Option 4:

Final Answer: D

Answer Option 5:

Final Answer: D

Answer Option 6:

Final Answer: D

Answer Option 7:

Final Answer: D

Answer Option 8:

Final Answer: D

Answer Option 9:

Final Answer: D

Question 31:

'Which one is not an element in the primary activities of a value chain?', A. 'Procurement', B. 'Inbound logistics', C. 'Outbound logistics', D. 'Service'

=====

Answer Option 1:

Final Answer: A

Answer Option 2:

Final Answer: A

Answer Option 3:

Final Answer: A

Answer Option 4:

Final Answer: A

Answer Option 5:

Final Answer: A

Answer Option 6:

Final Answer: A

Answer Option 7:

Final Answer: A

Answer Option 8:

Final Answer: A

Answer Option 9:

Final Answer: A

Question 32:

'What is the term for the act of getting individuals to behave in ways that are acceptable to a group?'; A. 'Indoctrination', B. 'Brainwashing', C. 'Propaganda', D. 'Socialisation'

=====

Answer Option 1:

Final Answer: D

Answer Option 2:

Final Answer: D

Answer Option 3:

Final Answer: D

Answer Option 4:

Final Answer: D

Answer Option 5:

Final Answer: D

Answer Option 6:

Final Answer: D

Answer Option 7:

Final Answer: D

Answer Option 8:

Final Answer: D

Answer Option 9:

Final Answer: D

Question 33:

'When does an acquisition take place?', A. 'Two equal partners decide to work together.', B. 'Two equal partners share resources.', C. 'Two unequal partners join together.', D. 'Two unequal partners become one after a buyout.'

=====

Answer Option 1:

Final Answer: D

Answer Option 2:

Final Answer: D

Answer Option 3:

Final Answer: D

Answer Option 4:

Final Answer: D

Answer Option 5:

Final Answer: D

Answer Option 6:

Final Answer: D

Answer Option 7:

Final Answer: D

Answer Option 8:

Final Answer: D

Answer Option 9:

Final Answer: D

Question 34:

'Who of these is the entrepreneur?', A. 'Barack Obama', B. 'James Dyson', C. 'Damien Hirst', D. 'Mo Farah'

=====

Answer Option 1:

Final Answer: B

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Answer Option 2:

Final Answer: B

=====

Answer Option 3:

Final Answer: B

=====

Answer Option 4:

Final Answer: B

=====

Answer Option 5:

Final Answer: B

=====

Answer Option 6:

Final Answer: B

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Answer Option 7:

Final Answer: B

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Answer Option 8:

Final Answer: B

=====

Answer Option 9:

Final Answer: B

=====

Question 35:

'Which of these is not an advantage of a virtual team?'. A. 'Team members can be recruited for their specific skills or experience.'. B. 'No overhead costs associated with physical buildings.'. C. 'Conflict can be resolved easily using face-to-face meetings.'. D. 'Low transport or commuting costs.'

=====

Answer Option 1:

Final Answer: C

Answer Option 2:

Final Answer: C

Answer Option 3:

Final Answer: C

Answer Option 4:

Final Answer: C

Answer Option 5:

Final Answer: C

Answer Option 6:

Final Answer: C

Answer Option 7:

Final Answer: C

Answer Option 8:

Final Answer: C

Answer Option 9:

Final Answer: C

Question 36:

'What is the richest form of information?', A. 'Telephone', B. 'Face-to-face', C. 'E-mail', D. 'Video conference'

=====

Answer Option 1:

Final Answer: B

Answer Option 2:

Final Answer: B

Answer Option 3:

Final Answer: B

Answer Option 4:

Final Answer: B

Answer Option 5:

Final Answer: B

Answer Option 6:

Final Answer: B

Answer Option 7:

Final Answer: B

Answer Option 8:

Final Answer: B

Answer Option 9:

Final Answer: B

Question 37:

'What is the purpose of a 'quality circle'?', A. 'Bring together managers and workers to find improvements.', B. 'Bring together managers and workers to discuss output.', C. 'Bring together managers and workers to review quality of work.', D. 'Bring together managers and workers to review targets.'

=====

Answer Option 1:

Final Answer: A

Answer Option 2:

Final Answer: A

Answer Option 3:

Final Answer: A

Answer Option 4:

Final Answer: A

Answer Option 5:

Final Answer: A

Answer Option 6:

Final Answer: A

Answer Option 7:

Final Answer: A

Answer Option 8:

Final Answer: A

Answer Option 9:

Final Answer: A

Question 38:

'What is the guiding principle behind New Public Management?', A. 'Profit maximisation', B. 'Introducing private sector business principles into the public sector', C. 'Replacing public management with private sector management', D. 'Restructuring public organisations'

=====

Answer Option 1:

Final Answer: B

Answer Option 2:

Final Answer: B

Answer Option 3:

Final Answer: B

Answer Option 4:

Final Answer: B

Answer Option 5:

Final Answer: B

Answer Option 6:

Final Answer: B

Answer Option 7:

Final Answer: B

Answer Option 8:

Final Answer: B

Answer Option 9:

Final Answer: B

Question 39:

'Profitability stemming from how well a firm positions itself in the market is a key feature of which writer's view on strategy?', A. 'Peter Drucker', B. 'Jay Barney', C. 'Michael Porter', D. 'Henry Mintzberg'

=====

Answer Option 1:

Final Answer: C

=====

Answer Option 2:

Final Answer: C

=====

Answer Option 3:

Final Answer: C

=====

Answer Option 4:

Final Answer: C

=====

Answer Option 5:

Final Answer: C

=====

Answer Option 6:

Final Answer: C

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Answer Option 7:

Final Answer: C

=====

Answer Option 8:

Final Answer: C

=====

Answer Option 9:

Final Answer: C

=====

Question 40:

'Functional structures help to create ...', A. 'teamwork', B. 'specialisation', C. 'project work groups', D. 'multi-skilled employees'

=====

Answer Option 1:

Final Answer: B

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Answer Option 2:

Final Answer: B

=====

Answer Option 3:

Final Answer: B

=====

Answer Option 4:

Final Answer: B

=====

Answer Option 5:

Final Answer: B

=====

Answer Option 6:

Final Answer: B

=====

Answer Option 7:

Final Answer: B

=====

Answer Option 8:

Final Answer: B

=====

Answer Option 9:

Final Answer: B

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Question 41:

'What is a succession plan?', A. 'Dismissing an employee for a more favourable employee', B. 'A formal process of planning to fill a role that will become vacant', C. 'A vote of no confidence in a board member', D. 'The formal process of acquiring a new staff member'

=====

Answer Option 1:

Final Answer: B

Answer Option 2:

Final Answer: B

Answer Option 3:

Final Answer: B

Answer Option 4:

Final Answer: B

Answer Option 5:

Final Answer: B

Answer Option 6:

Final Answer: B

Answer Option 7:

Final Answer: B

Answer Option 8:

Final Answer: B

Answer Option 9:

Final Answer: B

Question 42:

'What is the definition of a scenario in scenario planning?', A. 'An imagined sequence of future events', B. 'An unpredictable event', C. 'A planned for event', D. 'An unplanned for event'

=====

Answer Option 1:

Final Answer: A

Answer Option 2:

Final Answer: A

Answer Option 3:

Final Answer: A

Answer Option 4:

Final Answer: A

Answer Option 5:

Final Answer: A

Answer Option 6:

Final Answer: A

Answer Option 7:

Final Answer: A

Answer Option 8:

Final Answer: A

Answer Option 9:

Final Answer: A

Question 43:

'What assumption is the garbage can model of decision making based on?', A. 'Limited knowledge and great insight', B. 'Limited knowledge but high level of experience', C. 'Limited knowledge and uncertainty', D. 'Limited knowledge and high risk'

=====

Answer Option 1:

Final Answer: C

Answer Option 2:

Final Answer: C

Answer Option 3:

Final Answer: C

Answer Option 4:

Final Answer: C

Answer Option 5:

Final Answer: C

Answer Option 6:

Final Answer: C

Answer Option 7:

Final Answer: C

Answer Option 8:

Final Answer: C

Answer Option 9:

Final Answer: C

Question 44:

'By which principle is utilitarianism defined?', A. 'Equality for everyone', B. 'Maximisation of outcomes for individuals', C. 'The best outcome for the majority of people', D. 'The least worst outcome for everybody'

=====

Answer Option 1:

Final Answer: C

Answer Option 2:

Final Answer: C

Answer Option 3:

Final Answer: C

Answer Option 4:

Final Answer: C

Answer Option 5:

Final Answer: C

Answer Option 6:

Final Answer: C

Answer Option 7:

Final Answer: C

Answer Option 8:

Final Answer: C

Answer Option 9:

Final Answer: C

Question 45:

'What is the term for the set of behaviours and tasks that a member of the group is expected to perform because he or she is a member of the group?', A. 'Group roles', B. 'Virtual teamwork', C. 'Synergy', D.

'Role making'

=====

Answer Option 1:

Final Answer: A

Answer Option 2:

Final Answer: A

Answer Option 3:

Final Answer: A

Answer Option 4:

Final Answer: A

Answer Option 5:

Final Answer: A

Answer Option 6:

Final Answer: A

Answer Option 7:

Final Answer: A

Answer Option 8:

Final Answer: A

Answer Option 9:

Final Answer: A

Question 46:

'What is the term for a process that enables an organisation to assess and demonstrate its social, economic, and environmental benefits and limitation?'. A. 'Social plan', B. 'Social strategy', C. 'Social audit', D. 'Social account'

=====

Answer Option 1:

Final Answer: C

Answer Option 2:

Final Answer: C

Answer Option 3:

Final Answer: C

Answer Option 4:

Final Answer: C

Answer Option 5:

Final Answer: C

Answer Option 6:

Final Answer: C

Answer Option 7:

Final Answer: C

Answer Option 8:

Final Answer: C

Answer Option 9:

Final Answer: C

Question 47:

'What type of organisational culture is most likely to deliver stability and efficiency?', A. 'Task culture', B. 'Role culture', C. 'Power culture', D. 'People culture'

=====

Answer Option 1:

Final Answer: B

=====

Answer Option 2:

Final Answer: B

=====

Answer Option 3:

Final Answer: B

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Answer Option 4:

Final Answer: B

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Answer Option 5:

Final Answer: B

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Answer Option 6:

Final Answer: B

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Answer Option 7:

Final Answer: B

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Answer Option 8:

Final Answer: B

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Answer Option 9:

Final Answer: B

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Question 48:

'Who of the following is a leading writer on contingency theory of leadership?', A. 'Rosabeth Kanter', B. 'Joan Woodward', C. 'Rensis Likert', D. 'Fred Fiedler'

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Answer Option 1:

Final Answer: D

Answer Option 2:

Final Answer: D

Answer Option 3:

Final Answer: D

Answer Option 4:

Final Answer: D

Answer Option 5:

Final Answer: D

Answer Option 6:

Final Answer: D

Answer Option 7:

Final Answer: D

Answer Option 8:

Final Answer: D

Answer Option 9:

Final Answer: D

Question 49:

'What are characteristics of a programmed decision?', A. 'Complex and risky', B. 'Uncertain and non-routine', C. 'Low risk and certain', D. 'Routine and non-complex'

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Answer Option 1:

Final Answer: D

Answer Option 2:

Final Answer: D

Answer Option 3:

Final Answer: D

Answer Option 4:

Final Answer: D

Answer Option 5:

Final Answer: D

Answer Option 6:

Final Answer: D

Answer Option 7:

Final Answer: D

Answer Option 8:

Final Answer: D

Answer Option 9:

Final Answer: D

Question 50:

'What is not an advantage of a hierarchical structure?', A. 'Clear chain of command', B. 'Quick response to change', C. 'Discipline and stability', D. 'Small span of control'

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Answer Option 1:

Final Answer: B

Answer Option 2:

Final Answer: B

Answer Option 3:

Final Answer: B

Answer Option 4:

Final Answer: B

Answer Option 5:

Final Answer: B

Answer Option 6:

Final Answer: B

Answer Option 7:

Final Answer: B

Answer Option 8:

Final Answer: B

Answer Option 9:

Final Answer: B
