Patient Use Case Texts

Self Diagnosis

| Step | Actor Action | System Response |
|------|---|---|
| 1 | Patient visits the home screen for the SMART Medical Management System. | |
| 2 | | System responds with requested page. |
| 3 | Patient requests the symptoms page. | |
| 4 | | System responds with requested page. |
| 5 | Patient inputs symptoms they have. | |
| 6 | | System searches the database for the potential medical issue that the patient may have. |
| 7 | | Systems displays the results to the user. |
| 8 | Patient selects possible diagnosis. | |
| 9 | | System searches database for selected diagnosis. |
| 10 | | System displays more in depth information about the possible diagnosis. |
| 11 | User closes the diagnosis details window. | |
| 12 | | System searches the database for the potential medical issue that the patient may have. |
| 13 | | Systems displays the results to the user. |

Create Appointment

| Step | Actor Action | System Response |
|------|---|---|
| 1 | Patient visits the home page for the SMART Medical Management System. | |
| 2 | | System responds with requested page. |
| 3 | Patient then clicks login. | |
| 4 | | System prompts Patient for their username and password. |
| 5 | Patient enters username and password. | |
| 6 | | System verifies the patients login information. |
| 7 | | System responds with the home page. |
| 8 | Patient selects the appointment page. | |
| 9 | | System searches for available appointments. |

| 10 | | System lists available appointments to the patient. |
|----|---|---|
| 11 | Patient selects an available appointment. | |
| 12 | | System then displays the page for the patient to input there details. |
| 13 | Patient inputs the required details. | |
| 14 | | System then saves the modified appointment in the database. |
| 15 | | System then displays a confirmation to the patient. |
| 16 | Patient then closes the confirmation. | |
| 17 | | System searches for available appointments. |
| 18 | | System lists available appointments to the patient. |

Cancel Appointment

| Step | Actor Action | System Response |
|------|---|---|
| 1 | Patient visits the home page for the SMART Medical Management System. | |
| 2 | | System responds with requested page. |
| 3 | Patient then clicks login. | |
| 4 | | System prompts Patient for their username and password. |
| 5 | Patient enters username and password. | |
| 6 | | System verifies the patients login information. |
| 7 | | System responds with the home page. |
| 8 | Patient selects the appointment page. | |
| 9 | | System searches the database for patients appointments. |
| 10 | | System lists patients appointments. |
| 11 | Patient selects appointment. | |
| 12 | | System then shows page with detailed information about the appointment. |
| 13 | Patient clicks cancel appointment. | |
| 14 | | System deletes appointment from the database. |
| 15 | | System searches the database for patients appointments. |
| 16 | | System lists patients appointments. |

Search Nearby Services

| Step | Actor Action | System Response |
|------|---|--|
| 1 | Patient visits the home screen for the SMART Medical Management System. | |
| 2 | | System responds with requested page. |
| 3 | User selects services search. | |
| 4 | | System responds with requested page. |
| 5 | User inputs postcode. | |
| 6 | | System searches the database for nearby services. |
| 7 | | System then displays a list of nearby services. |
| 8 | Patient then selects a service they would like to know more about. | |
| 9 | | Systems then searches the database for service details. |
| 10 | | System then displays a page with more in depth details about that service. |
| 11 | Patient then presses cancel. | |
| 12 | | System searches the database for nearby services. |
| 13 | | System then displays a list of nearby services. |

Modify Personal Information

| Step | Actor Action | System Response |
|------|---|--|
| 1 | Patient visits the home page for the SMART Medical Management System. | |
| 2 | | System responds with requested page. |
| 3 | Patient then clicks login. | |
| 4 | | System prompts Patient for their username and passw ord. |
| 5 | Patient enters username and password. | |
| 6 | | System verifies the patients login information. |
| 7 | | System responds with the home page. |
| 8 | Patient selects personal record page. | |
| 9 | | System searches the database for the logged in users personal details. |
| 10 | | System then shows the search results on the patient |

| | | records page to the user. |
|----|---|---|
| 11 | Patient then selects the personal information field that they would like to modify. | |
| 12 | Patient then updates the information. | |
| 13 | Patient then clicks save. | |
| 14 | | System validates the information input by the user. |
| 15 | | System then saves this data to the database. |
| 16 | | System then displays a confirmation. |
| 17 | User closes the confirmation. | |
| 18 | | System searches the database for the logged in users personal details. |
| 19 | | System then shows the search results on the patient records page to the user. |