



JOSHUA BHARATH

S t u d e n t

PROFILE

2020 - 2021:

Driven, motivated student who obtained 20 distinctions in his IT Diploma. The top performer in year one at Belgium Campus.

2018-2019:

Completed a learnership at Dell Computers, awaiting his Diploma in Business Analysis (NQF 6) – KLM Empowered. Completed Certificates for Business Etiquette and End User (NQF 3). Diploma in Customer Management (NQF 5).

2017:

Matriculated from Hope High School

CONTACT

PHONE:

067 271 2554 / 084 777 0303

Location:

Johannesburg North

EMAIL:

JoshuaBharath0@gmail.com

EDUCATION

Belgium Campus ITVersity

2020 - 2021

Completed theoretical aspect of a Diploma in Information Technology, obtaining 20 distinctions and being the top performer in year one of the course

KLM Empowered / Dell Computers

2018 - 2019

Diploma Customer Management NQF 5

End User NQF 3/Certificate for Business Etiquette

Awaiting Diploma in Business Analysis NQF 6

Hope High School

2012 - 2017

Grade 12

Mathematics, Computer Application Technology, Business Studies, Accounting, English, Afrikaans, Life Orientation

WORK EXPERIENCE

Dell Computers Learnership

27 January 2018 - 27 February 2020

Customer care call centre,

Reporting in MS Excel,

Routing calls to respective departments,

Liaising with customers,

Tracking orders,

Making use of computer skills to ensure customer satisfaction.

Studying rotation through KLM.

Understanding of hierarchy and channels of communication at Dell

SKILLS

Microsoft Office (Word, Excel, PowerPoint and Access)

C# programming Language,

HTML programming Language

JavaScript

SQL

REFERENCES

Neo Mokoena (Manager)

076 981 2719

Clerrene Muller (Manager)

065 909 1585