

## **Introduction to Network Management**

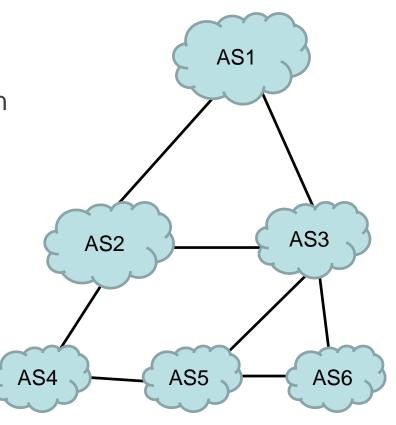
**Network Management** 

Prof. Dr. Panagiotis Papadimitriou



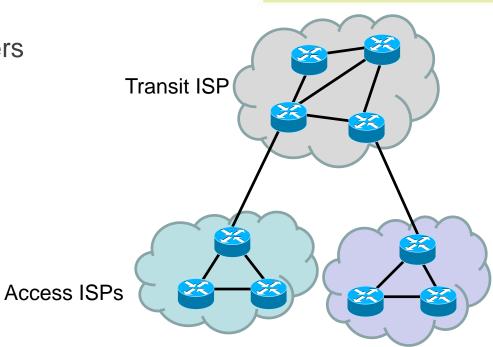


- Internet is composed of Autonomous Systems (ASes)
  - "Network of networks"
- Autonomous System (AS):
  - Independently administrative domain
  - More than 30,000 ASes
    - Internet Service Providers (ISPs)
    - Content Distribution Networks
    - Enterprise Networks
    - University Campus Networks



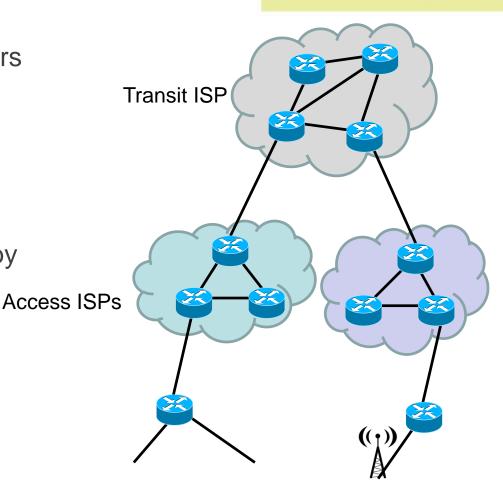


- Internet Core:
  - Mesh of interconnected routers
  - Infrastructure offered by multiple ISPs



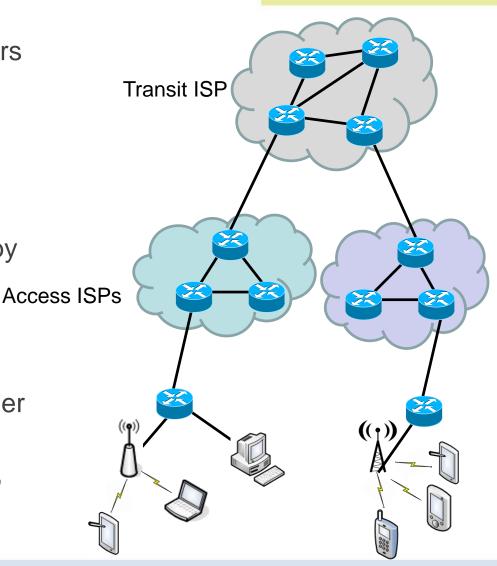


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- Access Networks:
  - Connectivity service offered by ISPs or mobile operators





- Internet Core:
  - Mesh of interconnected routers
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- Access Networks:
  - Connectivity service offered by ISPs or mobile operators
- End-systems:
  - Desktops, laptops, PDAs, other mobile terminals
  - Run applications (web, email, voice, video, etc.)





#### Tier-1 ISPs

Transit-free networks that peer with other Tier-1 ISPs

e.g., Sprint, Verizon, AT&T, Deutsche Telekom

#### Tier-2 ISPs

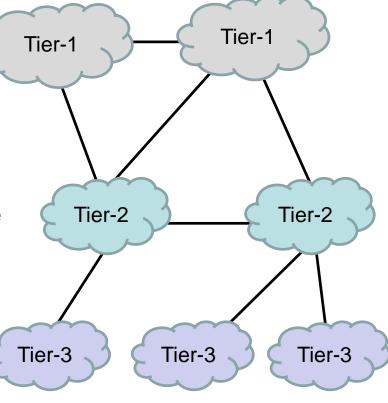
Peer with other ISPs but still purchase IP transit to reach at least some portion of the Internet

Peer with at least one Tier-1 ISP

#### Tier-3 ISPs

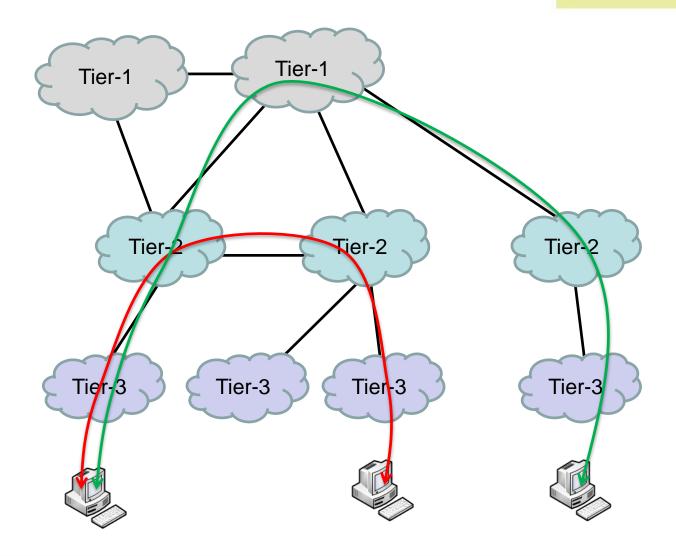
Solely purchase transit from other ISPs to reach the Internet

Peer with at least one Tier-2 ISP



## **Internet Paths Across Transit Providers**







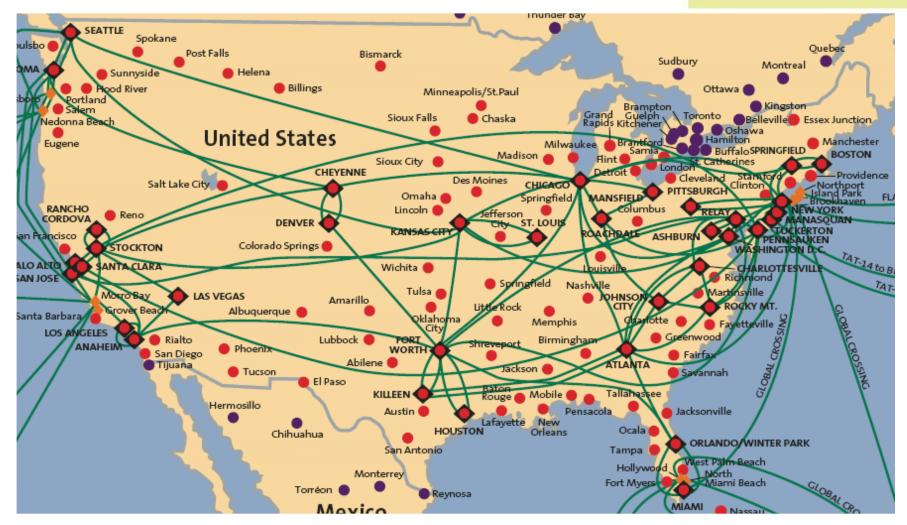
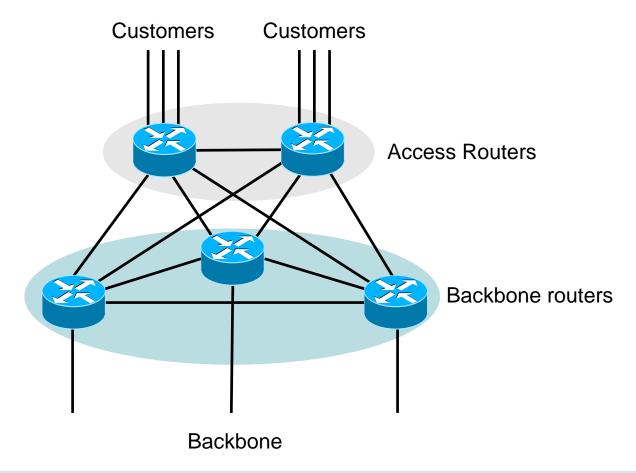


Figure from Computer Networking, A Top-Down Approach

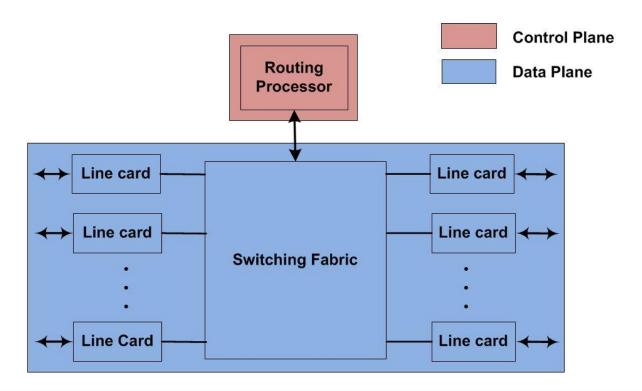


 A Point of Presence (PoP) consists of access and backbone routers in a specific physical location (i.e., a city or large metropolitan area)





- Data plane:
  - Forwards packets from input to output (speed)
- Control plane:
  - Runs routing protocols to compute the paths that packets will follow





- "Middleboxes" (L3-L5)
  - Network address translation (NAT)
  - Firewall
  - Load balancing
  - Encryption
  - Intrusion detection
  - Redundancy elimination
  - . . . . .
- Routers (L3)
- Switches (L2)

Application
Transport

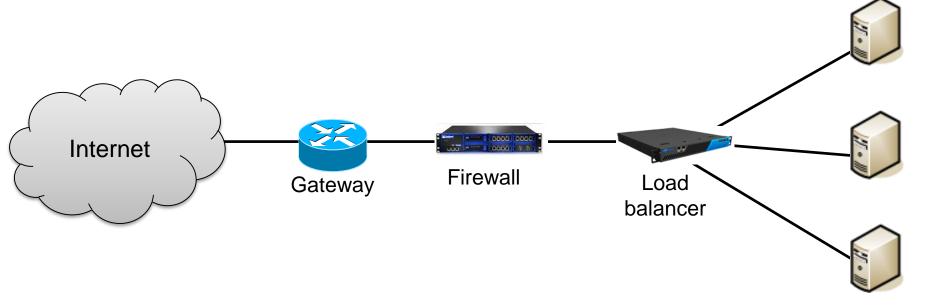
Network

Link

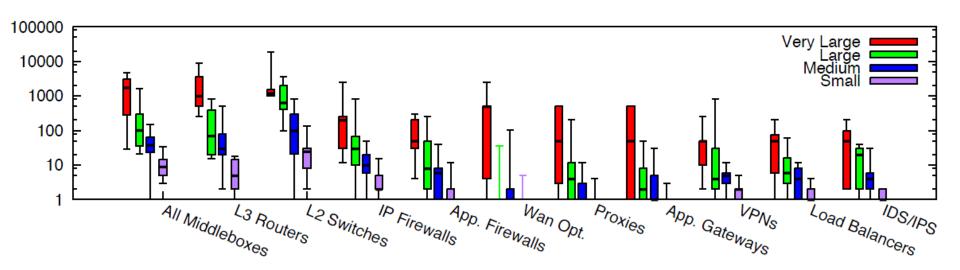
Physical



- Enterprise network with 2 middleboxes:
  - Firewall: filters incoming traffic
  - Load balancer: balances traffic across servers







### Enterprise networks:

- Small: < 1k hosts
- Medium: 1k-10k hosts
- Large: 10k-100k hosts
- Very large: > 100k hosts

J. Sherry and S. Ratnasamy, "A Survey of Enterprise Middlebox Deployments", 2012

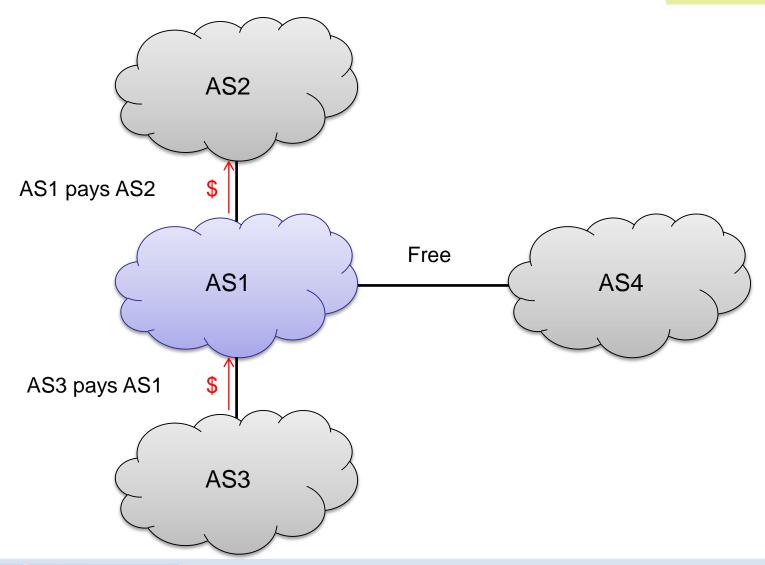


- Transit networks:
  - Legacy equipment (e.g., routers)
  - Requirements:
    - Traffic engineering
    - Router configuration
- Enterprise networks:
  - Network device diversity (e.g., switches, routers, middleboxes)
  - Requirements:
    - Network device configuration
      - Security policy
      - Access control
    - Scalability



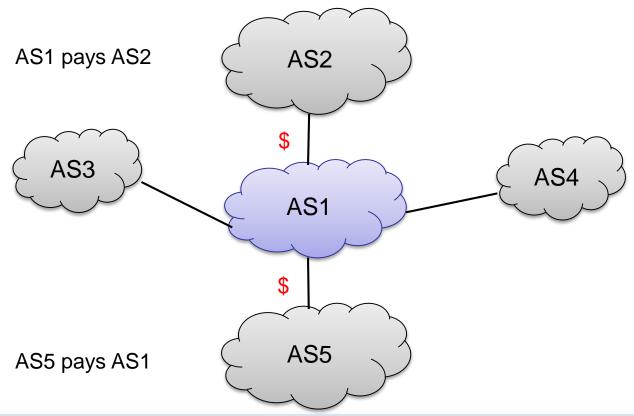
- Virtual networks:
  - Requirements:
    - Flexible network operations
      - Elasticity
      - Fault management
- Data-center networks:
  - Commodity hardware
  - Scale-out networking
  - Requirements:
    - Large bisection bandwidth
    - Exploitation of path redundancy
    - Energy efficiency





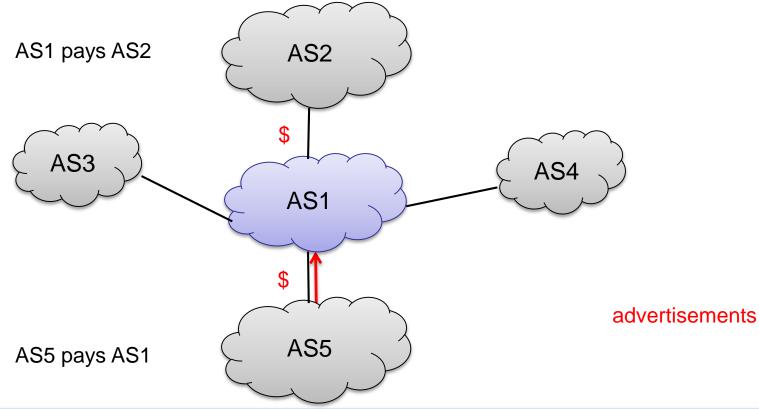


- Customer Provider:
  - Routes from customer: to everyone
  - Routes from provider: only to customers



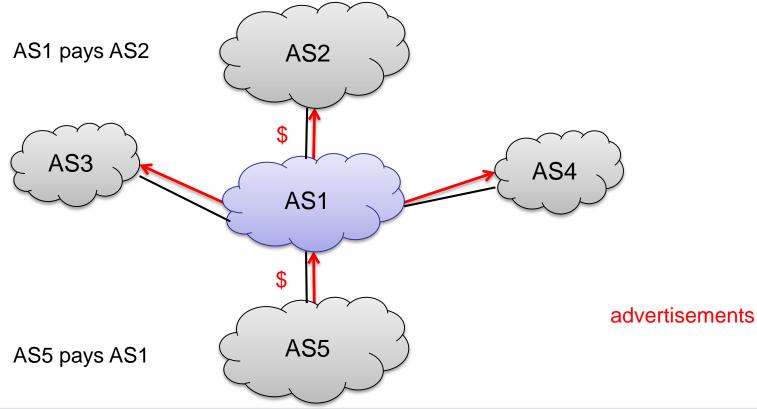


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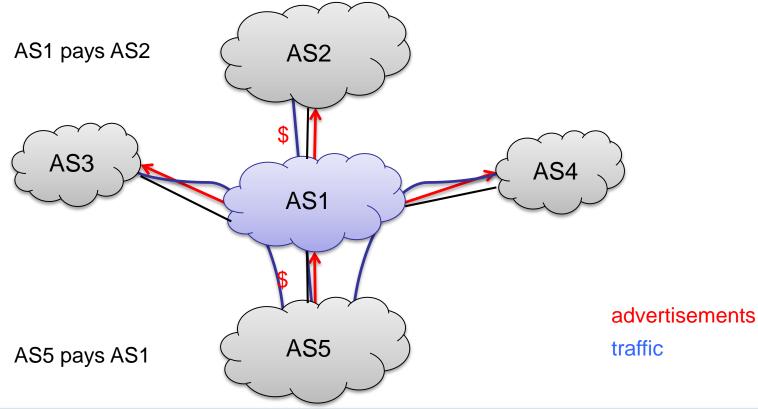


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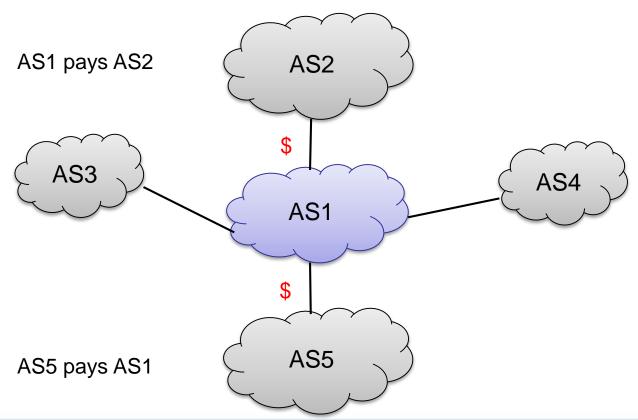


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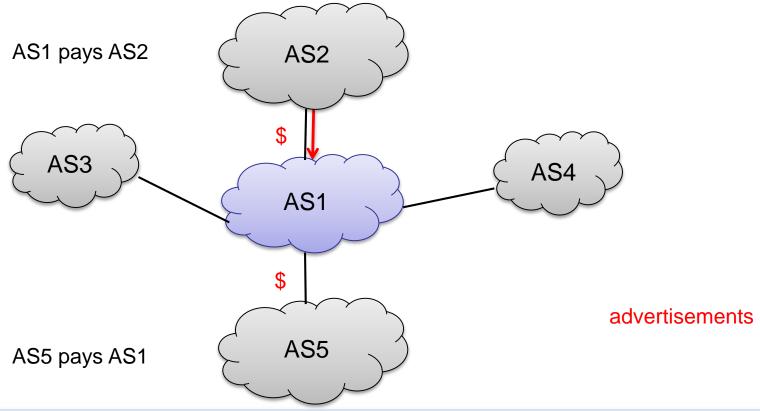


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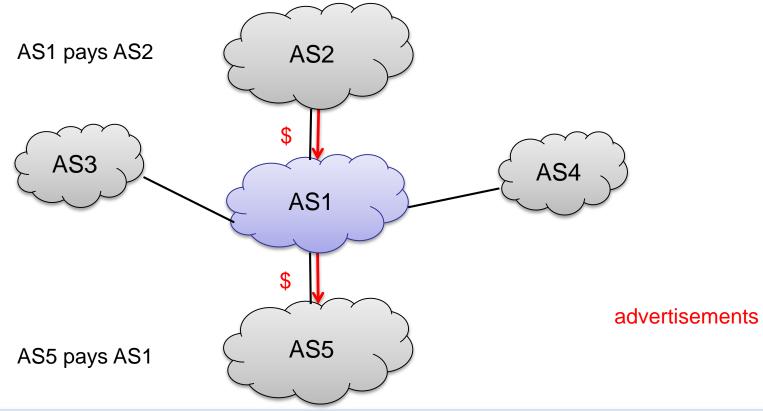


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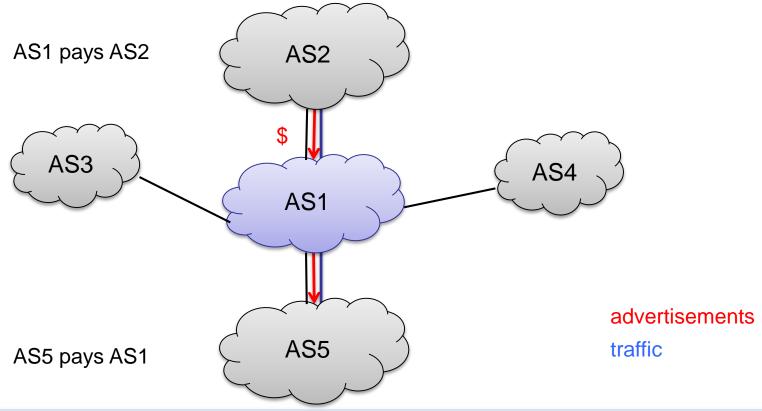


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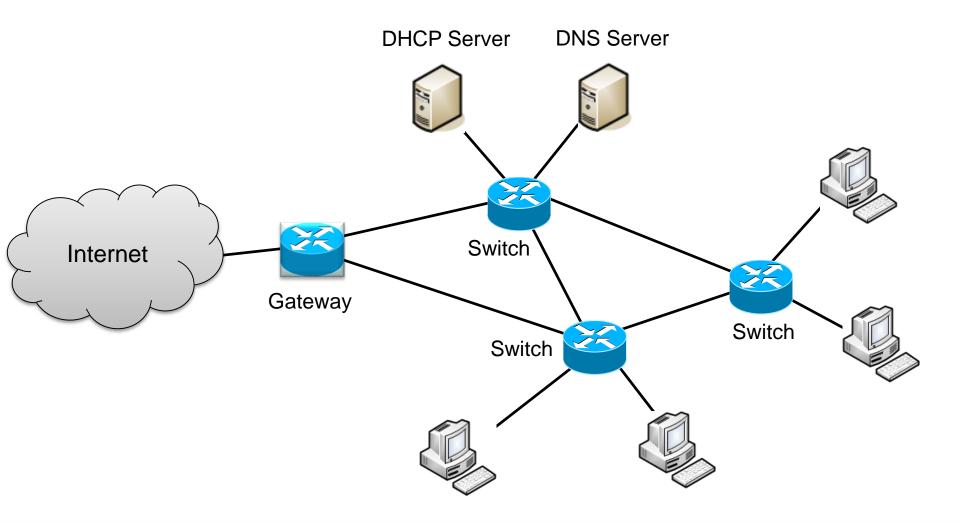




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## **Challenges in Large Enterprise Networks**





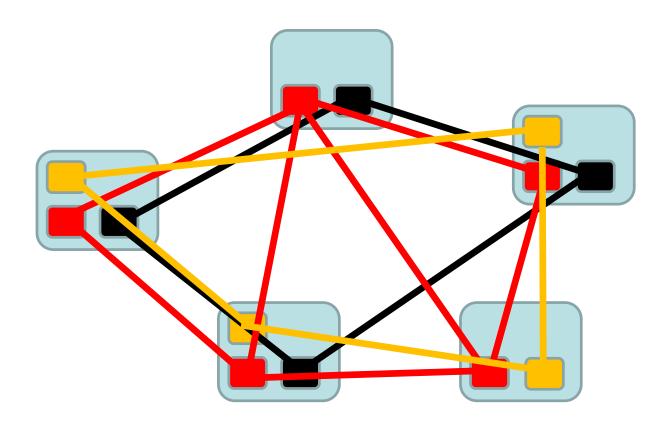
- Large scale:
  - Large enterprise networks include many thousands of hosts
- Minimal configuration overhead:
  - Host/service discovery
  - Host mobility
  - Network topology changes
  - Implementation of network-wide policies

# Management of Virtualized Network Infrastructures

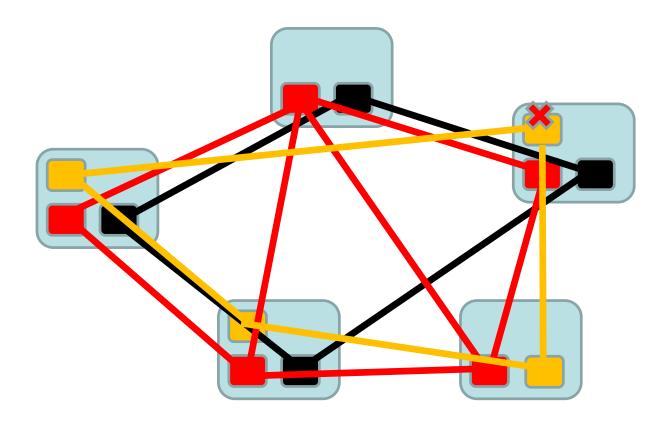


- Goals:
  - Elasticity
  - Fault tolerance
  - Easy maintenance of physical equipment (e.g., servers)
- Main principle:
  - Decouple network operations from the physical infrastructure

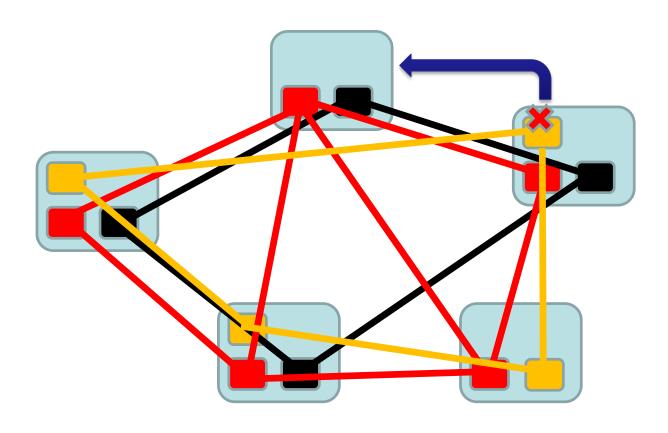




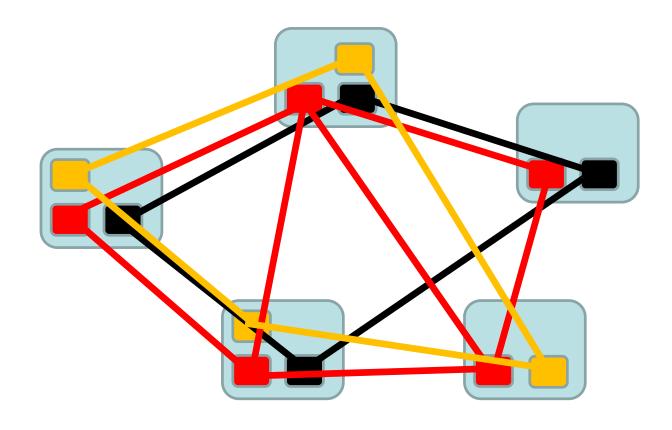




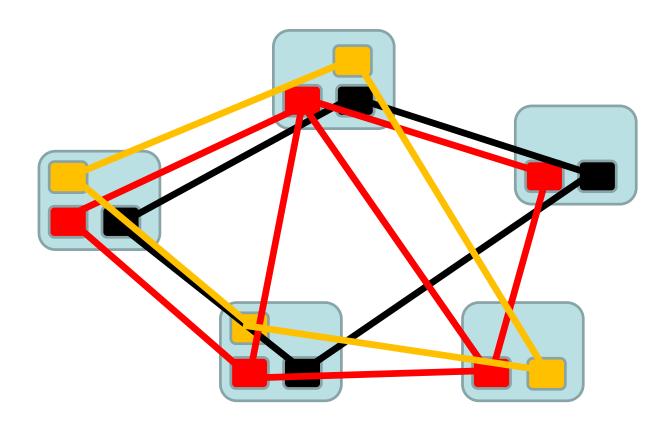




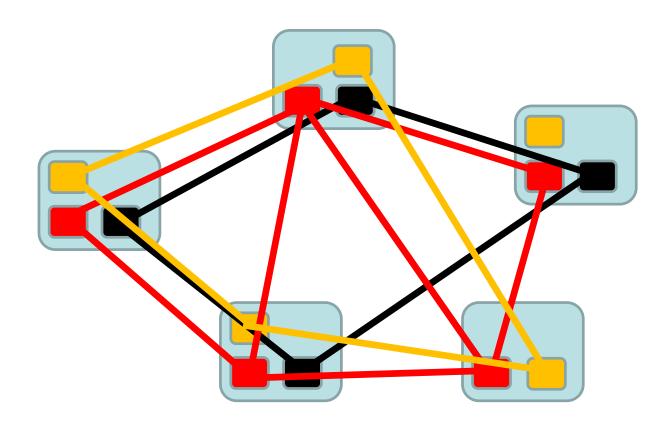




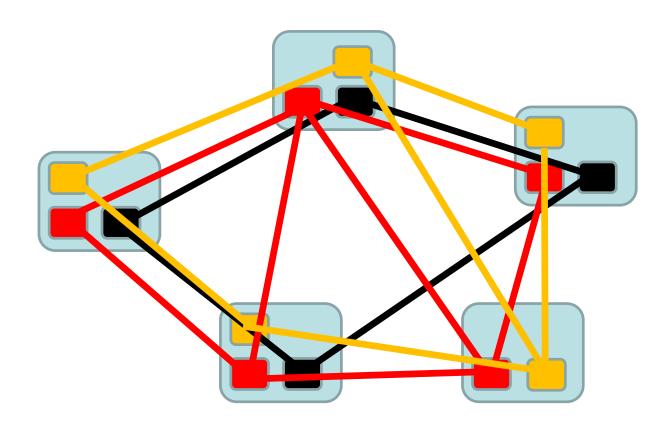










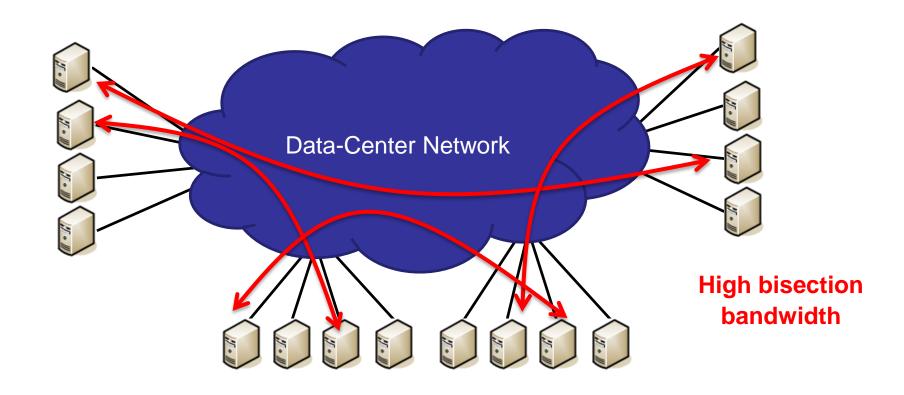




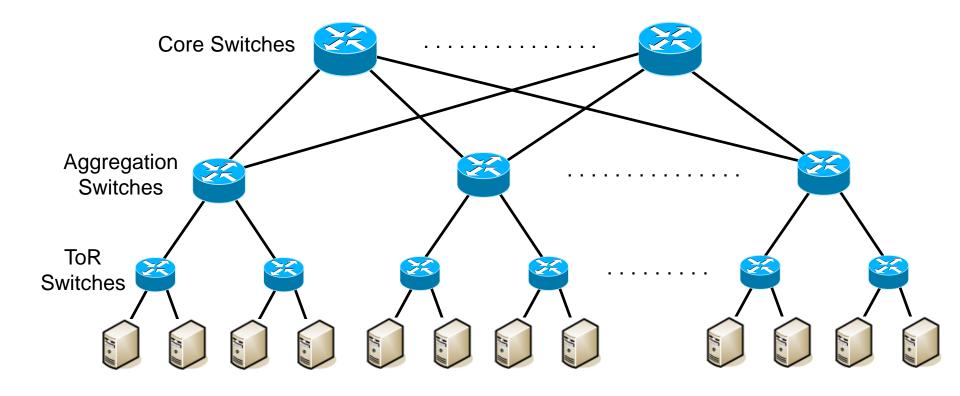
- Major players build and operate data centers:
  - Amazon, Google, HP, Microsoft, Facebook, etc.
- Features:
  - Massive scale:
    - Usually tens of thousands servers (up to hundreds of thousands servers
  - Commoditization:
    - Wide use of commodity (inexpensive) hardware (i.e., servers and switches)
  - Server virtualization:
    - Widespread adoption of server virtualization to maximize resource utilization
    - A large number of virtual machines may be hosted on a single server using technologies such as VMWare, Xen, etc.



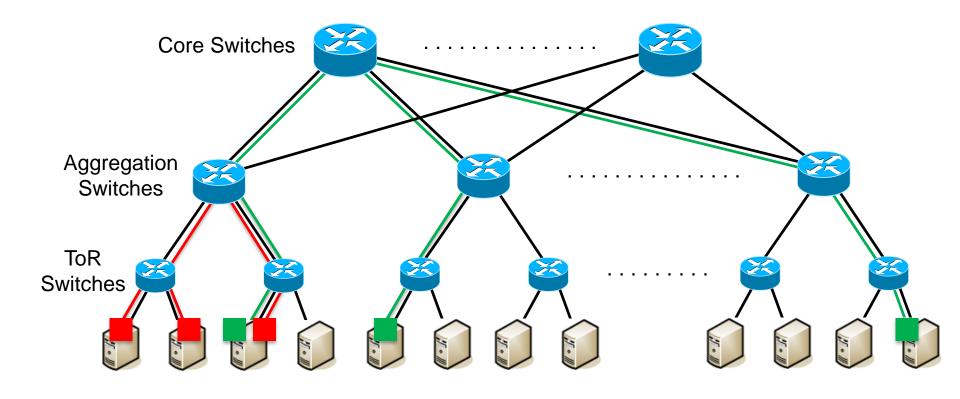












- Two different virtual-cluster (VC) assignments
  - VC uses more bandwidth and switching capacity



# **Network Management Overview**

## **Network Management: A Definition**





- "Network management includes the deployment, integration and coordination of the hardware, software, and human elements to monitor, test, poll, configure, analyze, evaluate, and control the network and element resources to meet the real-time, operational performance, and Quality of Service requirements at a reasonable cost"
  - T. Saydam and T. Magedanz, "From Networks and Network Management into Service and Service Management", Journal of Networks and Systems Management, 1996



- Detecting network interface failures at hosts or routers:
  - Detect if a network port is down
- Host monitoring:
  - Detect if a host is not operational or compromised due to a security attack
- Traffic monitoring:
  - Detect network/link overload



- Detecting route flapping:
  - Detect rapid changes in the routing tables that indicate routing instabilities
- Monitoring for Service Level Agreements (SLAs):
  - Monitor traffic (e.g., throughput, latency) to infer whether established SLAs are maintained
- Instrusion detection:
  - Examine incoming flows to detect malicious activity, such as denial of service (DoS) attacks or port scans



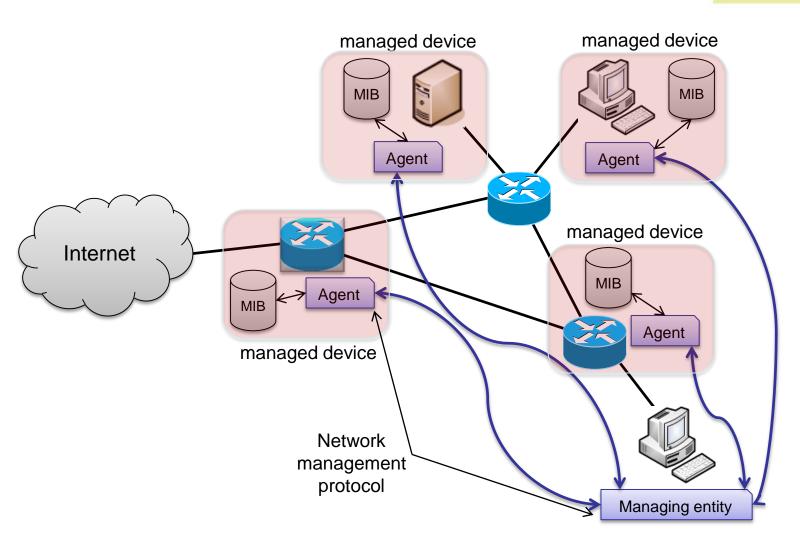
- Performance management:
  - Measure, report, analyze and control the performance of different network components
- Fault management:
  - Log, detect and respond to fault conditions in the network
- Configuration management:
  - Track the hardware and software configurations of devices on the managed network



- Accounting management:
  - Specify, log and control user and device access to network resources
- Security management:
  - Control access to network resources according to some welldefined policy

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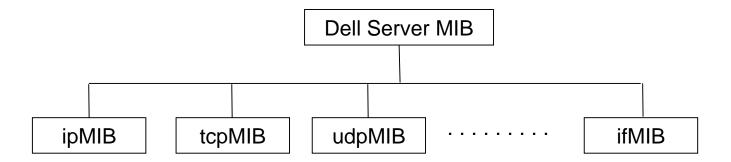




- Management Information Base (MIB):
  - Collection of network management objects at managed devices
- Structure of Management Information (SMI):
  - Data definition language for MIB objects
- Simple Network Management Protocol (SNMP):
  - Application-layer protocol for IP network management
  - Communicates management data and commands between the management entity and the managed device

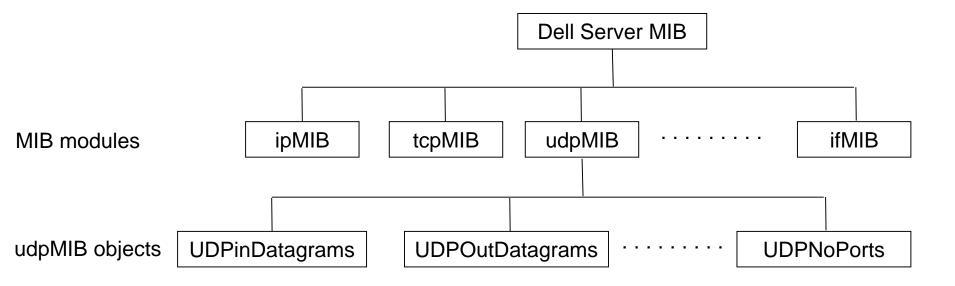


- MIB is a collection of modules:
  - An MIB module includes all the configuration and reporting information for a component/protocol of a managed device
  - Number of standardized MIB modules depend on device (e.g., host, switch, router) and vendor
  - Each MIB module has a unique identity (e.g., ipMIB, tcpMIB, udpMIB, ifMIB)





- A MIB module contains a list of objects:
  - Each object has the following attributes:
    - unique identifier
    - name
    - data type
    - module identity (i.e., to which MIB module it belongs)

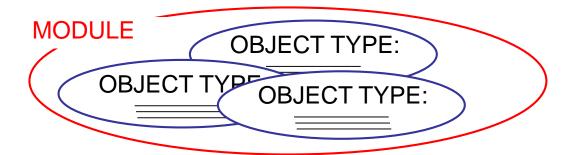


# **Structure of Management Information (SMI)**

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- SMI defines the syntax and semantics of management data stored in MIBs:
  - MIB module via MODULE-IDENTITY construct
  - MIB module object via OBJECT-TYPE construct:
    - data type (e.g., integer, IP address, etc.)
    - level of access (e.g., read-only, read-write)
    - status (current or deprecated)
    - description of managed object



## ipMIB Module Specification





```
ipMIB MODULE-IDENTITY
   LAST-UPDATED "200602020000Z"
   ORGANIZATION "IETF IPv6 MIB Revision Team"
   CONTACT-INFO
       "Editor:
        Shawn A. Routhier
        Interworking Labs
DESCRIPTION
       "The MIB module for managing IP and ICMP implementations, but
        excluding their management of IP routes."
   REVISION "200602020000Z"
 := \{ mib-2 48 \}
```



ipDefaultTTL OBJECT-TYPE
SYNTAX Integer32 (1..255)
MAX-ACCESS read-write
STATUS current
DESCRIPTION

"The default value inserted into the Time-To-Live field of the IPv4 header of datagrams originated at this entity, whenever a TTL value is not supplied by the transport layer protocol.

When this object is written, the entity should save the change to non-volatile storage and restore the object from non-volatile storage upon re-initialization of the system. Note: a stronger requirement is not used because this object was previously defined."

 $:= \{ ip 2 \}$ 

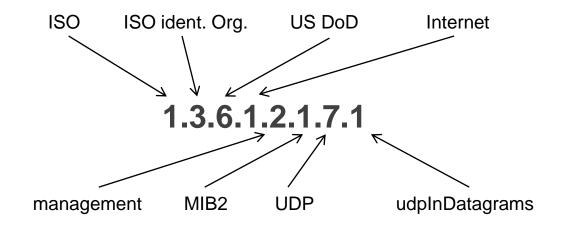


SMI defines the following object data-types:

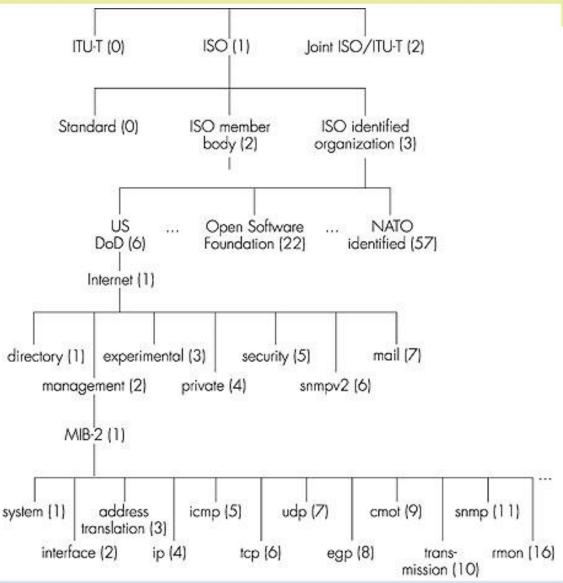
Data Type	Description
Integer32	32-bit integer
Unsigned32	Unsigned 32-bit integer
OCTET STRING	String for binary/text represenation
IPaddress	32-bit Internet address
Counter32	32-bit counter
Counter64	64-bit counter
Gauge32	32-bit integer
TimeTicks	Time (in 1/100ths of a sec)



- OSI Object Identifier tree provides hierarchical naming of all standardized objects:
  - each branchpoint has a name and number



#### **OSI Object Identifier Tree**





- T. Saydam and T. Magedanz, From Networks and Network Management into Service and Service Management, Journal of Networks and Systems Management, 1996
- K. McCloghrie, et al., Structure of Management Information Version
   2 (SMIv2), RFC 2578, 1999
- J. Sherry and S. Ratnasamy, A Survey of Enterprise Middlebox Deployments, 2012
- G. lannaccone, et al., Feasibility of IP Restoration in a Tier 1 Backbone, IEEE Network, 2004