Joshua Lelon Mitchell

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I'm an experienced software engineer looking for a full-time entry-level inside sales role at a small to mid-sized software company. I'm determined to make sure clients walk away happy and revenue goes up and to the right. I can hit the ground running using CRMs to drive conversions from inbound inquiries, understanding client needs, and structuring a unique solution for them.

CAREER EXPERIENCE

MAR 2020 - Present

Software Engineer | AUNT BERTHA, PBC, Austin, TX
- **Tech**: Google Cloud (App Engine, BigQuery), Python, Jinja2

- member of the Search team, where the goal is to match Seekers (individuals in search of social services) to relevant community benefit organizations
- increased conversions by 1.3% through a combination of reducing page rendering time by about 110ms and fixing a pop-up modal bug

MAY 2019 - Aug 2019

Data Engineer Intern (Marketing Analytics) | THE HOME DEPOT INC, Austin, TX
Tech: Google Cloud (Dataflow, BigQuery, Cloud Composer), Airflow, Jenkins, Python

- worked on the Transaction Matching team, where the goal was to match people to their transactions to yield better marketing insights
- helped migrate an on-premise data pipeline from Hadoop as part of a bigger $500,000/yr cost savings project (reduced server and software maintenance costs)

AUG 2017 - May 2019

Lab Instructor, TA | TEXAS STATE UNIVERSITY, San Marcos, TX
Tech: n/a

- Responsible for teaching Calculus lab sections and assisting faculty members in lectures and other course logistics. - Duties included (but not limited to) proctoring exams, assigning reading material, and grading assignments.

JUN 2016 - Aug 2017

Software Developer | GENERAL MOTORS COMPANY (GMC), Austin, TX
Tech: Angular.js, HTML, CSS, Javascript, REST, SQL

- part of the IT Manufacturing team that developed an Angular.js mobile web application in production across 60+ GMC factories
- developed features that enhanced part tracking during assembly processes, generating a large efficiency increase in vehicle yield

EDUCATION

MAY 2020 (complete)

Master of Science in COMPUTER SCIENCE, Texas State University, San Marcos, TX
GPA: 3.73/4
HomeAway InternHackATX Team MVP Nominee (2017, 2018)

MAY 2016 (complete)

Bachelor of Science in COMPUTER SCIENCE, Texas State University, San Marcos, TX
GPA: 3.63/4, Dean's List: Fall 2015, Spring 2016
USAA 2015 Intern Innovation Open, 1st prize (resulting in patent filing)