JOSHUA LOMOND

HALIFAX, NS | josh@joshlomond.dev | LinkedIn

Bachelor of Computer Science, Dalhousie University, Halifax   *(2021 - Present)*

SUMMARY

Motivated Computer Science student with experience in database management, full-stack development, and IT support, seeking to apply strong technical and problem-solving skills in database administration and IT infrastructure. Proficient in SQL, Oracle, and database documentation, with experience working in agile environments and optimizing business processes.

EDUCATION

Computer Science (B.Cs), Dalhousie University, Halifax NS   *(2021 - Present)*

Relevant Coursework: Object-Oriented Programming (Java, C#), Systems Programming (C, Linux), Database Systems (MySQL), Data Structures, Algorithms, Software Development, Software Engineering

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SKILLS

Technical:
- **Databases:** SQL, MySQL, PostgreSQL, Oracle, SQL Server
- **Programming Languages:** Java, Python, JavaScript, C
- **IT Technologies:** Virtualization, Storage Systems, Operating Systems (Windows, Linux)
- **Tools & Frameworks:** PowerShell, Shell Scripting, AWS, Git, Agile methodologies

Interpersonal:
- **Strong work ethic** with proven **ability to collaborate** in cross-functional teams
- **Effective communicator** with both technical and non-technical audiences
- Skilled in **troubleshooting, problem-solving**, and providing user training
- **Detail-oriented** with excellent **organizational and time management** abilities

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WORK EXPERIENCE

Support Technician, Environment & Climate Change Canada   *(September - December 2024)*
- Provided on-site and remote IT support to Environment and Climate Change Canada employees.
- Diagnosed and resolved hardware, software, and network issues for Windows 10/11 devices.
- Configure and troubleshoot mobile devices, including iPhones and Android phones.
- Assisted users in setting up and using Office 365 applications.
- Managed IT equipment lifecycle, including surplus equipment disposal and secure data wiping.
- Logged and resolved technical issues through the service desk ticketing system.

Software-Developer, BIO, Fisheries & Oceans Canada   *(January - May 2024)*
- Developed and maintained RESTful APIs for web applications, handling data management and integration
- Built responsive frontend interfaces using React, implementing modern JavaScript practices
- Collaborated in an agile environment, participating in code reviews and sprint planning

Cast Member, Cineplex Entertainment, Halifax NS   *(June - December 2023)*
- Collaborated with a diverse team to provide high-quality service while addressing and resolving customer concerns.
- Adapted quickly to unexpected situations such as equipment malfunctions.

References available upon request.